PASSPORT TO GRANDE PRAIRIE

An Interactive Guide for Newcomers and Immigrants



View the passport online: cityofgp.com/passporttogp





TABLE OF CONTENTS

- **03 About This Guide**
- **04 The Passport**
- 06 Welcome
- **07 Key Contacts**
- 08 Immigration Roadmap
- 10 Arrival Checklist
- 12 Housing
- 14 Healthcare
- 16 Transportation
- 18 Education
- 20 Language Learning
- 22 Employment
- 24 Enjoying Life in Grande Prairie
- 28 Around Town
- **30 Passport Notes**
- 31 Contact



WELCOME

"Our city is a place for trailblazers, where people from all around the world come to build their lives and in turn, build our community. We're thankful for the energy and enthusiasm our people contribute to make Grande Prairie a thriving place to live. Our diversity makes us stronger, adaptable and resilient, helping us build a stronger future together where success is shared.

We hope the information contained in Passport to GP helps guide you to find your place and make your mark."

- JACKIE CLAYTON

Mayor of Grande Prairie

ACKNOWLEDGEMENTS

This guide was created with support from the following partners and sponsors. We are thankful for their generous support and collaboration in helping to foster a welcoming community in Grande Prairie!

- Immigration, Refugees and Citizenship Canada (IRCC)
- Government of Alberta
- City of Grande Prairie
- Grande Prairie Local Immigration Partnership (GPLIP)
- Grande Prairie Immigrant Advisory Table (IAT)



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada





ABOUT THIS GUIDE

Welcome to Grande Prairie! Whether you are newly landed or have been here for a while, this guide is designed to help newcomers and immigrants like you learn about living, working and thriving in Grande Prairie.

WHO ARE CONSIDERED NEWCOMERS AND IMMIGRANTS?

Newcomers: Temporary residents, refugees and permanent residents that have newly arrived in Canada. For income tax purposes, the Canadian government considers an individual a newcomer for one year.

Immigrants: A more general term used to describe individuals born outside of Canada that have been granted the right to live in Canada permanently by immigration authorities.



HELPFUL TIP: To learn more about the topics in this guide, go to cityofgp.com/passporttogp



USING THE PASSPORT

This passport is interactive. Throughout this booklet, you will find local services and resources. To play the game, visit at least five locations listed and get a stamp on your passport. Once you collect your stamps, you are eligible to claim a prize!

HOW IT WORKS

- 1. Read this booklet and make note of the local services and resources you would like to visit.
- 2. Bring this passport with you when you visit these locations.
- During your visit, get to know the staff and the programs and services they offer.
- 4. Ask them to stamp your passport.
- Once you collect your stamps, scan the QR code to give us your feedback and stop by the City of Grande Prairie's Cedar Point office (12106 100th St.) with your passport to claim a prize.



Every journey is unique. You are free to collect as you go with no set deadline. In the back of this booklet, there is space for you to write notes as you connect with new people and services.

ELIGIBLE STAMP COLLECTION LOCATIONS

- 1. Grande Prairie Centre for Newcomers (GPCN)
- 2. Grande Prairie Council for Lifelong Learning (GPCLL)
- 3. Grande Prairie Public Library (GPPL)
- 4. Grande Prairie Family Education Society (GPFES)
- 5. Grande Prairie Public Health Centre
- 6. Eastlink Centre City of Grande Prairie
- 7. Grande Prairie Museum & Heritage Village
- 8. ACFA Regional de Grande Prairie (French Services)
- 9. City of Grande Prairie Cedar Point Office

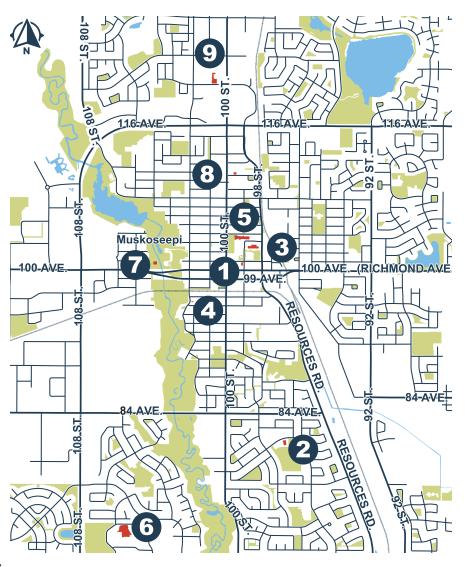
STAMPS

Use this page to collect your stamps as you visit and meet our passport partners around town!



WELCOME TO GRANDE PRAIRIE

Grande Prairie is a city of around 70,000 people located in Northwestern Alberta. Our strong economy attracts skilled professionals and families from all over Canada and more than 85 countries from around the world. Newcomers and immigrants make up over 13% of Grande Prairie residents — that's more than 9,000 people!



COMMUNITY SUPPORT & EMERGENCY DIRECTORY



AccessGP 311 or 780-538-0300 Text / SMS: 780-538-0425 Hours: Mon - Fri: 8 a.m. - 6 p.m.

Bylaw, Roads, Transit, Parks, Animal Control, Construction, Recreation, Programming and General Inquiries.



Mobile Outreach 311 or 780-830-7094

Hours: 7 days a week: 6 a.m. – 12 a.m. Stat Holiday: Closed Concerns Related to Street Engaged: Loitering, Encampments, Trespassing, Disturbances, Needles Pickup, Public Intoxication, Client Support and Case Management.



Enforcement Services 311 or 780-830-5790

Hours: 7 days a week: 6 a.m. – 12 a.m.

Smoking Violations, Bylaw Infractions, Traffic Enforcement, Animal Licensing, Vehicle for Hire Concerns and Animal Control.

Noise Complaints, Loitering, Trespassing,



RCMP Non-emergency Service

780-830-5700

Hours: 7 days a week: 24 hours a day

Reporting Crime with No Suspect, Non-Emergency Crime with Suspect, Non-Emergency Incidents in Progress, On-going Crime, Issues Not in Progress, Causing a Disturbance, Suspicious Persons, and Suspicious Activities.



Emergencies911: Fire, Police, Ambulance

Immediate threat to person or property, substantive in progress crime, and serious crime just occured.

Health Services

HealthLink 811: Speak to a nurse on the phone about a non-urgent medical concern through Alberta's free 24/7 health information service. | Phone 8-11 – open 24/7.

Primary Care Network – **After Hours Clinic**: Available for patients with minor injuries or illnesses that are non-life threatening. | Phone 780-539-9204.

Grande Prairie Regional Hospital – Emergency Department: To help you with emergency health needs prioritizing people that are very sick or injured. | Phone 825-412-4000 – open 24/7.

Telus Health MyCare App: Book a free virtual doctor's visit with a healthcare <u>professional.</u> | <u>Dow</u>nload the Telus Health MyCare app today.

Mental Health Help Line: Speak to a professional if you are struggling with your mental health. | Phone 1-877-303-2642 (toll-free) – open 24/7.

Other City Emergency Contacts

After Hours Transportation: 780-538-0354

ATCO Electrical: 800-668-5506

Aquatera: 780-882-7800

ATCO Gas: 800-511-3447

IMMIGRATION ROADMAP

Every immigration journey is different, but thinking about these stages may be helpful for feeling settled in your new home!

ARRIVAL

On arrival, you will have some tasks to complete in the first few weeks to get comfortable. This includes things like finding housing, getting a phone number and signing up for a health care card. There are several settlement services that can help you navigate this highlighted throughout this passport.







SETTLING IN

Once you are feeling comfortable, it's time to explore the city and make connections! You may want to find childcare or educational opportunities, or explore local sports and recreation programs.

ARRIVAL CHECKLIST

You have arrived! Now what? Here are some tasks that are important to do in the first several weeks to make sure your settlement gets off to a strong start.



Apply for a free Social Insurance Number (SIN): This 9-digit number allows you to work in Canada whether you are a temporary or permanent resident. You cannot get paid without a SIN. Apply for free online at <u>eservices.canada.ca</u> or in person at the Grande Prairie Service Canada Centre.



IMPORTANT INFO: Keep your SIN private and only share it with trusted sources to prevent fraud or identity theft.



Apply for free health insurance: The Alberta Health Care Insurance Plan (AHCIP) provides free coverage for basic medical services like doctor visits, hospital care, and diagnostic tests. You must register for the AHCIP within three (3) months of arriving in Alberta. You can do this online at alberta.ca/registry-agents or in person at a registry agent. You will need identification, proof of Alberta residency, and proof of legal status in Canada to apply. After processing, you will receive an Alberta Personal Health Card in the mail. You need this card to access healthcare services.



Get a government ID card: A government-issued ID card is an official form of identification and will be important for you to have to sign up for services. Look online to find a registry agent near you or visit **alberta.ca** to learn more.



IMPORTANT INFO: In Alberta, both a driver's license and a government ID card are official forms of identification. A driver's license authorizes you to operate a motor vehicle on public roads while a government ID card is for personal identification. You must pass a driving test to get a driver's license, but a government ID is available to everyone.



HELPFUL TIP: For everything you need to know about moving to Grande Prairie, explore the City's website or look up the **Grande Prairie Guide** at <u>cityofgp.com/gpguide</u>.



Set up a bank account: You will need a bank account to help manage your finances, deposit your paycheque, and pay your bills. You will need a SIN to open a bank account. Do some research as there are differences between major banks, credit unions, and online banks.



Get a phone number: Having a phone number is essential for many aspects of life. You may be surprised at the high price of phone plans in Canada. To make your phone plan cheaper, consider a low data plan and use free Wi-Fi available in many public places. To call internationally for free, use messaging apps instead.

THE GRANDE PRAIRIE CENTRE FOR NEWCOMERS (GPCN)

The Grande Prairie Centre for Newcomers is a key resource for you to visit within the early stages of your settlement. The centre offers a range of free services like language classes, job workshops and settlement support to make the transition smoother. You can get guidance on everything from finding a doctor to enrolling your kids in school.

Website: gpcn.ca

Phone Number: 780-538-4452

Email: info@gpcn.ca

Address: 10014 99 St., Suite 520, Grande Prairie



GRANDE PRAIRIE PUBLIC LIBRARY (GPPL)

Grande Prairie Public Library (GPPL) is a community hub for learning. You can get a free library card to borrow books, DVDs, and even video games. You can also use the computer stations to browse the internet or print documents. The library is a great place to research jobs and prepare a resume or cover letter!

Website: gppl.ca

Phone Number: 780-532-3580

Email: info@gppl.ca

Address: 101-9839 103 Ave., Grande Prairie





HOUSING AND ACCOMMODATION

Finding a place to live will be one of the first steps to getting settled in Grande Prairie.

Renting versus owning: When you rent a home, you pay a landlord a monthly fee to live in their property. In 2024, the average monthly rent for a two-bedroom suite in Grande Prairie was \$1,300.

Owning a home means that you have purchased the property. You are responsible for mortgage payments, property taxes, utilities and all maintenance.



IMPORTANT INFO: Do not send money until you meet the landlord and view the rental unit. This will help you avoid online rental scams.

MAKE THE MOVE

Whether you're looking to rent or buy a home in Grande Prairie, there are plenty of options to suit your needs. Visit worknwalberta.ca/make-the-move to explore real estate listings, find rental accommodations, and access housing resources to help you settle in.





Scan this QR code for a helpful checklist of questions and considerations when renting a place!

SAFE AND SECURE HOUSING

You have many rights to protect you as a tenant in Alberta. The Residential Tenancies Act (RTA) sets the standards of conduct for both landlords and tenants. Search the Government of Alberta website alberta.ca/rights-and-responsibilities to learn more.

Here are some common things you need to know:

- Landlords need to give written notice at least 24 hours in advance before entering a rental unit, except in emergencies.
- Landlords must let you know in writing if they want to increase the rent.
- Security deposit cannot be more than the equivalent of one month's rent at the time the tenancy starts.
- If you want to leave a rental, check your rental agreement to see how you need to notify your landlord.
- If your landlord tries to evict you for any reason, be sure to look up your tenant rights.

You also have a right to housing that is safe structurally and for your health. This means having:

- Living spaces that are not overcrowded (i.e., too many people for the size of space).
- Heating, drinkable water and a bathroom with a toilet and shower.
- Clean conditions (e.g., free of mold, good air flow in cooking areas).
- Safe and working electricity, locking windows and doors, a smoke alarm, a window in every bedroom (in case of fire) and no pests.
- Garbage and recycling collection.

Speak to your landlord if any of these areas need attention.

If you have concerns about your living conditions, look up the Minimum Housing and Health Standards of Alberta at: open.alberta.ca/publications/minimum-housing-and-health-standards.

HEALTHCARE

Alberta has **FREE** universal medical coverage for all residents through Alberta Health Care Insurance Plan (AHCIP) including newcomers and immigrants, but you must apply at <u>alberta.ca/ahcip-how-to-apply</u>.

It's important to apply as soon as you arrive because processing can take a few months. Some newcomers purchase private health insurance for this waiting period in case of sudden illness or injury.

Note: Not all medical services are covered under AHCIP. To check what services are covered, visit **alberta.ca/ahcip**.

FREE HEALTHCARE OPTIONS

- Call 811 for Health Link to speak to a registered nurse through this free 24/7 telephone service.
- Call 911 for emergencies. If you have a life-threatening emergency, call 911 right away.
- Find a family doctor through the Grande Prairie Primary Care Network at grandeprairiepcn.com/clinics.
- Visit a walk-in clinic. If you don't have a family doctor, you can visit a walk-in clinic, which are staffed by family physicians but don't require an appointment. As family doctors are in high demand, you may experience long wait times. Call Health Link or search albertahealthservices.ca/options/page11973.aspx#walkin.
- Book an online consultation. Use the Telus MyHealth app to book an appointment with a medical professional for a telephone or video call.
- **Visit a pharmacy.** Some pharmacists are also able to prescribe medication or lab tests for minor illnesses.
- Apply for the Canadian Dental Care Plan. Canada has a new federal dental care program that covers dental costs for some Canadians. Check if you are eligible on the Government of Canada website <u>canada.ca</u> and search 'Canadian Dental Care Plan'.

GRANDE PRAIRIE PUBLIC HEALTH CENTRE

Public health nurses at the Grande Prairie Public Health Centre offer services like immunizations, testing, screening, prenatal classes, parent support (Tiny Talk), and community referrals, while the chronic disease nurse team specializes in supporting the management of various types of health-related issues.

Website: albertahealthservices.ca/findhealth

Phone: 780-513-7500

Address: Queen Elizabeth II, Ambulatory Care Centre 4th Floor,

North 10409 98 St., Grande Prairie

OTHER RESOURCES AND SUPPORTS

As a newcomer, it can be hard to navigate a new country, culture and way of life. Explore these local health and wellness resources in Grande Prairie to support your mental health and well-being as you adjust:

- Alberta Health Services offers free addiction and mental health services for Adults and youth. Phone: 1-877-303-2642 (24hr Helpline)
- Northreach Society offers free harm reduction, Sexually
 Transmitted Infection (STI) testing, sexual health education,
 2SLGBTQ+ youth programming, food security, and resources that support community wellbeing. Phone: 780-538-3388
- Everyone is Impacted offers local resources and harm reduction information for people who use substances. everyoneisimpacted.com
- Kickstand by Sunrise House offers local youth services including mental health drop-in and counselling. Phone: 780-518-1309



HELPFUL TIP: Alberta Health Services offers free online translated health information services in several languages. Visit <u>albertahealthservices.ca/languages</u> to find medical info in your language or email <u>translation.services@ahs.ca</u> to learn more about translation services.

You can also call the **Alberta Health Services** Mental Health Help Line toll-free at **1-877-303-2462** to speak with a mental health professional 24/7. This service is free and confidential.



TRANSPORTATION

PUBLIC TRANSPORTATION

The City of Grande Prairie provides several bus routes which operate everyday. You can use Google Maps or Where's My Ride GP (gpt.mytransitride.com) to find the best route to your destination via public transit.

Some transit resources available to you:

- 1. Transportation Access Program: Offers 50% off transit passes for eligible low-income residents at cityofgp.com/tap.
- **2. Grande Prairie Accessible Transit:** Shared ride service for residents with disabilities. Registration required.
- **3. On-Demand Transit: :** Scheduled rides connecting neighborhoods better served by on-demand options.
- Late Night On-Demand: Available city-wide from any transit stop to another during evening and late-night hours.

If you ride the bus often, you can also save money by buying a reloadable SUPERPASS. Full details and Rider's Guide are available at cityofgp.com/transit.



HELPFUL TIP: Apply for the FREE Explore Grande Prairie Welcome Package! Each welcome package includes passes to recreation centres and a local transit pass. Call Access GP by dialing 311, search cityofgp.com/exploregp or email csd@cityofgp.com for more information.

DRIVING IN GRANDE PRAIRIE

Grande Prairie is well-connected to other major cities and destinations through the highway system. As a new resident of Alberta, you may want to exchange your driver's license for a local one. You can do this by visiting your local registry agency or searching alberta.ca/registry-services.



IMPORTANT INFO: It's also important to consider safety when driving. Always wear your seatbelt and ensure children under the age of 6 who weigh 18 kg (40 lbs) or less are in a child safety seat. Learn more at **gpsafecommunities.com**.

EDUCATION

Grande Prairie is fortunate to be served by Alberta's world-class education system with exciting program options for students at any stage.



CHILDCARE

For children under five years old, you may need to find childcare. Visit the Government of Alberta's website for a full list of registered childcare facilities and preschools at <u>alberta.ca/child-care</u> or call toll-free 1-877-303-2462.

You may be eligible for government financial childcare support like the federal Canada Child Benefit (CCB) and the Alberta Child and Family Benefit (ACFB). Search canada.ca/en/services/benefits/finder.

GRANDE PRAIRIE FAMILY EDUCATION SOCIETY (GPFES)

GPFES is a community organization dedicated to supporting families and individuals in the Grande Prairie region. They provide a variety of programs and services aimed at promoting family well-being, education and personal development. These programs may include parenting workshops, early childhood education, literacy programs and support groups.

Website: familyeducationsociety.org Phone Number: 780-830-0920 Email: hubcoordinator@gpfes.com Address: 9607-102 St., Grande Prairie



SCHOOL

If you have moved to Grande Prairie with children who are between 5–18 years old, they can attend a school in one of the four school districts. Contact the school districts and they will help you decide the best placement for your child.

Grande Prairie Public School Division

Phone: 780-532-4491

Grande Prairie & District Catholic School Division

Phone: 780-532-3013

Peace Wapiti Public School Division

Phone: 780-532-8133

Northwest Francophone Education Region

Phone: 780-624-8855

NORTHWESTERN POLYTECHNIC

Northwestern Polytechnic offers a wide variety of programs, including university studies, trades and career studies. Programs include hands-on training to give graduates a head start in their chosen field.

Website: nwpolytech.ca Phone Number: 780-539-2911 Toll-free: 1-888-539-4772

Email: studentinfo@nwpolytech.ca Address: 10726 106 Ave., Grande Prairie

Registrar's Office: H103





LANGUAGE LEARNING

Learning a new language can be difficult, especially when you're starting a new life in a different country. It takes time and effort, but knowing the local language will help you in everyday interactions, such as shopping, using public transportation and making new friends. Being able to speak and understand English can open more job opportunities and career advancement.

The following programs and services are here to support you:

- The Community Adult Learning Program (CALP) helps Albertans with low literacy improve their lives.
- The Grande Prairie Centre for Newcomers offers a Practicing English club to help you make friends and improve conversational English.
- The Grande Prairie Public Library offers a free library membership that gives you access to virtual courses in language, career, technology and personal interest.

GRANDE PRAIRIE COUNCIL FOR LIFELONG LEARNING (GPCLL)

The Council for Lifelong Learning has free and fee-based classes for newcomers and immigrants to strengthen English language skills from literacy to intermediate levels. They also have classes for Ukrainian learners, parent-child groups, volunteer tutoring, basic digital skills courses, CELPIP Test Preparation classes and host the CELPIP Test Centre.

Website: gpcll.com

Phone Number: 780-539-6077

Email: info@gpcll.ca

Address: 9625 Prairie Rd., Grande Prairie





Votre ACFA régionale vous offre une programmation locale d'activités et de services en français. Le Centre de services communautaires de l'ACFA de Grande Prairie peut vous accompagner dans vos démarches de recherche de travail et d'intégration lorsque vous arrivez dans notre région. Accès à notre Centre de ressources (ordinateurs, imprimantes, téléphone).

Website: grandeprairie.acfa.ab.ca Phone Number: 780-532-6335

Email: administration.grandeprairie@acfa.ab.ca

Address: 9928, 111 Ave., Grande Prairie



EMPLOYMENT

Grande Prairie is a great city for newcomers to find work in due to its growing local economy. Most employees report high levels of satisfaction in job opportunities and security, commute times and access to benefits. If you need to find a job in Grande Prairie, there are many resources available to you.

LOCAL RESOURCES

 The Work Place is a local service provider that offers job search assistance and employment resources. They can help you identify your employment goals and prepare your application.

Phone: 780-539-5477

Employabilities Grande Prairie specializes in helping people living with barriers find a job. This includes people with disabilities as well as limited English language skills, work experience or training.

Phone: 780-933-5928

 GP Council for Lifelong Learning offers career mentorship and English language programs for newcomers and immigrants.

Phone: 780-539-6077

ALBERTA RESOURCES

- Opportunity Alberta is a comprehensive resource to help newcomers and immigrants learn about life, work and settlement in Alberta. Visit alberta.ca/opportunity-alberta to learn more.
- The Government of Alberta also provides useful employment information for newcomers at <u>alberta.ca/employment-topic</u>.

RURAL RENEWAL STREAM

The City of Grande Prairie is proud to be a designated community under the Rural Renewal Stream of the Alberta Advantage Immigration Program. This program allows rural communities to bring newcomers to Alberta and fill labour gaps by endorsing eligible employers and job seekers to fast track permanent residency for eligible candidates. Learn more about the program at alberta.ca/aaip-rural-renewal-stream and find out how employers can apply on the City of Grande Prairie website at cityofgp.com/immigration.



HELPFUL TIP: Need to transfer employment credentials? Learn more about International Qualifications Assessment Service (IQAS) on the Government of Alberta website. IQAS helps people get recognition for education and training they received outside of Canada. You can also look at alberta.ca/workers-moving-to-alberta.



IMPORTANT INFO: The Alberta Human Rights Act protects against discrimination of all kinds including the workplace. These are your legal rights, and they are in place to make sure you are being treated fairly at work regardless of your residency status. There are also Employment Standards in Alberta that are related to minimum wage, working hours, leaves, and more. If you think your rights are being violated—whether at work, in school, or elsewhere—visit <u>alberta.ca/temporary-foreign-workers</u> or call 1-877-944-9955 to learn more.

WORK NW ALBERTA

The Work NW Alberta Partnership (WNWAP) is a regional collaboration between governments and businesses that provides people with information about living, working and moving to Grande Prairie. Explore job opportunities, find amenities and research housing on their website.

Website: worknwalberta.ca
Email: info@worknwalberta.ca

WORK NW ALBERTA

GRANDE PRAIRIE LOCAL IMMIGRATION PARTNERSHIP (GPLIP)

The GPLIP helps connect community groups, businesses and government to support immigrants in settling and feeling welcome in the community. GPLIP works to improve services, share resources and create opportunities for newcomers.

Website: cityofgp.com/passporttogp

Phone Number: 780-832 6178 Email: GP_lip@cityofgp.com

Address: 12106 100 St., Grande Prairie



ENJOYING LIFE IN GRANDE PRAIRIE

ARTS & CULTURE

Once you are settled in Grande Prairie, the art and culture scene here is a vibrant expression of the community. Highlights include the Art Gallery of Grande Prairie, the Grande Prairie Museum, the Philip J. Currie Dinosaur Museum and the Grande Prairie Live Theatre. Check the City of Grande Prairie Event Calendar online at cityofgp.com/events for upcoming things to do!

GRANDE PRAIRIE MUSEUM & HERITAGE VILLAGE

Enjoy free admission and thousands of regional pioneer artifacts at the Grande Prairie Museum and Heritage Village! This destination is fun for all ages with educational programs, tours, and exhibits.

Website: cityofgp.com/gpmuseum Phone Number: 780-830-7090 Address: 10329 101 Ave., Grande Prairie



GRANDE PRAIRIE REGIONAL SPORT CONNECTION

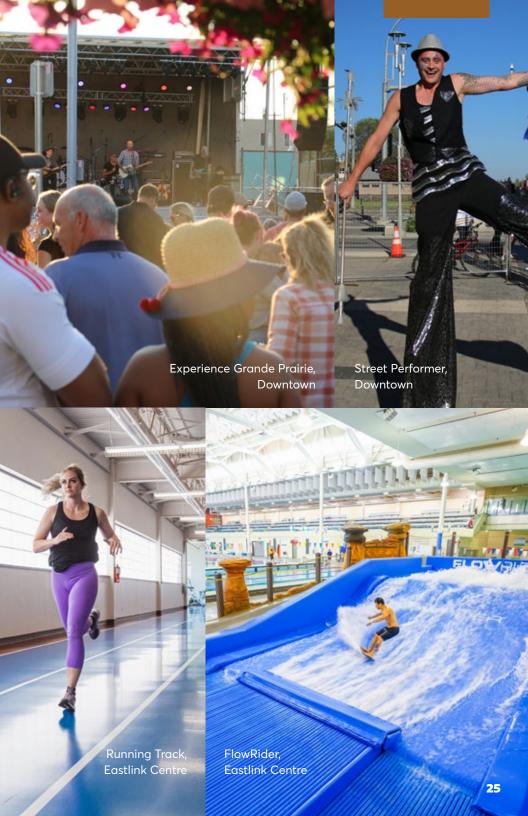
The Grande Prairie Regional Sport Connection serves as a vital resource for newcomers, helping them connect with the local sport community and navigate the region's diverse sport opportunities. Through partnerships with local organizations and settlement services, we offer inclusive programs like community events such as "Try-It Days" that introduce newcomers to various activities in a welcoming environment.

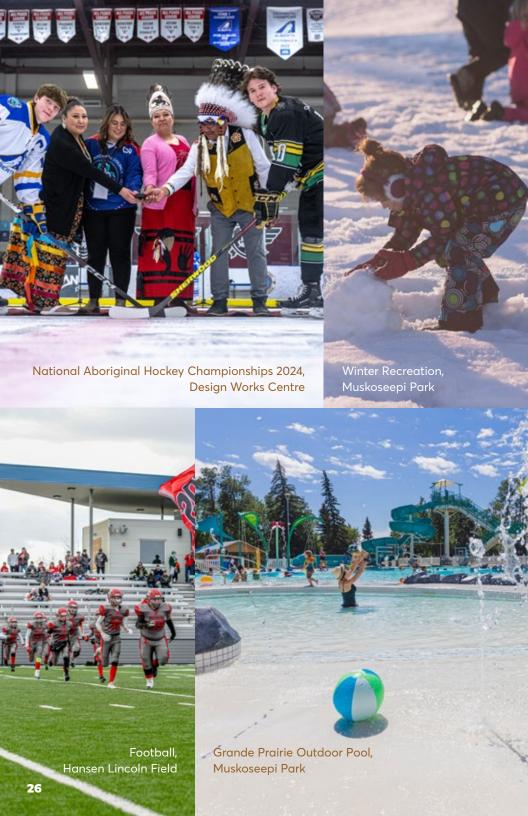
Website: gpsportconnect.ca Phone Number: 780-518-5506





HELPFUL TIP: Check out the **Recreation Access Program** for a 75% off subsidy on most programs for approved applicants. Search <u>cityofgp.com/rap</u> to learn more.





INDOOR RECREATION

The City of Grande Prairie offers recreational programs and camps for all ages and interests! Scheduled programs include education and certification programs, fitness and sports, arts and culture and day camps. Free drop-in activities are also available for toddlers, youth and teens, and all ages. View the activities being offered at cityofgp.com/parks-recreation.

EASTLINK CENTRE

The Eastlink Centre is one the largest fitness and aquatic venues in Canada! It has an Olympic-sized swimming pool, a surfing simulator and a water park. You can find recreation for all ages here including drop-in and scheduled sports.

Website: eastlinkcentre.ca Phone Number: 780-830-5000

Address: 10 Knowledge Way, Grande Prairie eastlink centre

OUTDOOR RECREATION

No matter the time of year, you can enjoy fun outdoor activities in Grande Prairie. In the warm, sunny months long hours of daylight mean that Grande Prairie is perfect for outdoor sports including fishing, ATVs, hiking, cycling, golfing, hunting and more. In the winter, locals enjoy ice fishing, snowboarding, skiing, ice skating, hockey, curling and snowshoeing.



HELPFUL TIP: For more info about indoor and outdoor recreation activities, visit <u>cityofgp.com/parks-recreation/</u>things-to-do-in-grande-prairie.

PARKS

Grande Prairie's green space and urban forests are a point of pride. Visit one of our many community parks, dog parks and outdoor recreation facilities to get to know your neighbourhood, meet new people and stay active. To view an interactive parks map, visit cityofgp.com/parks-recreation/parks-trails.



HELPFUL TIP: To learn more about exploring Grande Prairie, check out the Visitor Guide at **gptourism.ca/visitor-guide** or call **1-866-202-2202**.



AROUND TOWN

FREE WI-FI

Free Wi-Fi is commonly available in public places. You can find free Wi-Fi in public libraries, recreation centres, cafes, fast food restaurants and shopping centres.

GROCERY STORES

There are many grocery stores in Grande Prairie, including international food stores that cater to various cultural cuisines. In the summer months, you can buy locally grown fruits and vegetables at the Grande Prairie Farmer's Market.

If you are struggling to afford food, consider accessing food supports and resources. For assistance and to see which food stores are in your neighbourhood, visit the City of Grande Prairie's website at cityofgp.com/foodsecurity.

PLACES OF WORSHIP

There are several local faith-based organizations in Grande Prairie to practice your religion if you have one. Visit cityofap.com/passporttoap to find more details.

SENDING MAIL

Canada's national postal service is called Canada Post. They have the lowest prices for sending mail within Canada and internationally. Most people receive mail to their home address, but there are also ways to receive mail if you do not yet have a permanent address including:

- Using the FlexDelivery program to pick up your mail at a Canada Post office.
- Through a community mailbox or post office box, which is a personal mailing address separate from a home mailing address.

Learn more at canadapost-postescanada.ca/cpc/en.

CULTURAL ASSOCIATIONS

Search online and social media to connect with these organizations or visit **cityofgp.com/passporttogp** to find more details.

Cameroun	Camerounese Associaton
Caribbean	Caribbean Association of Grande Prairie – CAGP
Chinese	Chinese Association of Grande Prairie
Filipino	Filipino Association of Grande Prairie and area
French- Canadian	ACFA (The Association canadienne-française de l'Alberta)
German	Grande Prairie Society of German Canadians
Hindu	Grande Prairie Hindu Association
Indigenous	Grande Prairie Friendship Centre
Islamic	Islamic Association of Grande Prairie and District
Korean	Grande Prairie Korean Association
Latino	Latinos in Grande Prairie GP Regional Latin Association
Nepalese	Nepalese Association
Nigerian	Nigerians in Grande Prairie, Alberta
Norwegian	Notably Norwegian
Sikh	Gurdwara Sahib Grande Prairie
Ukrainian	Troyanda Society of Ukrainian Culture & Heritage
Vietnamese	Vietnamese community Grande Prairie

GRANDE PRAIRIE & AREA COMMUNITY COMPASS

The Community Compass is a directory of free social supports and programs for residents in Grande Prairie. Find support for healthcare, employment, housing, food and more.

Website: cityofgp.com/communitycompass



NOTES

A place to keep track of people you meet or things you'd like to do in Grande Prairie!		



FEEDBACK

WE WOULD LOVE YOUR THOUGHTS!

Share your feedback on using the Passport to Grande Prairie so we can continue improving for future newcomers.





After you collect your stamps, scan the QR code to submit your feedback. After you do this, stop by the City of Grande Prairie's Cedar Point office (12106 100th St.) with this passport to claim a prize!

CONTACT

ACCESSGP

Looking to learn more about the city services and our community? AccessGP is the City's customer service platform.

Phone Number: 311

Website: access.cityofgp.com

GRANDE PRAIRIE LOCAL IMMIGRATION PARTNERSHIP (GPLIP)

Contact the GPLIP if you have questions about this Passport.

Website: cityofgp.com/passporttogp

Email: gp_lip@cityofgp.com

GRANDE PRAIRIE IMMIGRANT ADVISORY TABLE

The Immigrant Advisory Table is a working group solely made up of immigrants who represent the diversity and multiculturalism in Grande Prairie, working closely with the GPLIP.

If you are interested in becoming a member, contact **gp_lip@cityofgp.com**.



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