



## **Contents**

| Message from the Mayor              | 4   |
|-------------------------------------|-----|
| City Council                        | 5   |
| Message from CAO                    |     |
| Message from CFO                    | 7   |
| Strategic Plan                      | 8   |
| Organizational Structure            |     |
| Priority Based Budgeting            | 10  |
| Engagement Results                  | 14  |
| City Wide Budget                    | 16  |
| 2022–2023 Budget Comparison         | 17  |
| Operating Budget                    | 19  |
| Capital Budget                      | 23  |
| Capital Budget Project Descriptions | 28  |
| Service Area Budgets                | 32  |
| Council & City Manager's Office     | 33  |
| Strategy & Communication Services   | 36  |
| Financial & Administrative Services | 41  |
| Operational Services                | 50  |
| Public Services                     | 64  |
| Invest GP                           | 86  |
| Organizational Revenues & Expenses  | 94  |
| Long-term Debt                      | 96  |
| Reserve Balances & Policies         | 98  |
| Appendix A                          | 99  |
| 2023 Fees & Charges Bylaw Changes   | 99  |
| Appendix B                          | 109 |
| Glossary of Terms                   | 109 |

### Message from the Mayor

Budget 2023 represents the first opportunity the current Council has had to align our financial commitments with our 2022–2025 Strategic Plan, which prioritizes quality of life for all residents.

This year's deliberations took a keen eye on the need-to-haves versus the nice-to-haves, to ensure we can continue to provide quality services our residents rely on while balancing the economic hardships being felt by all Canadians due to rising costs of living and global inflation, and the impacts that are being felt here in Grande Prairie. While we continue to experience some revenue pressures from COVID-19, limited tax base growth, higher inflation rates and increased contractual obligations, the City is working to address these challenges with ongoing service reviews and ensuring we are maximizing efficiencies with responsible use of tax dollars.

Our plan with Budget 2023 is on bringing revenue back to historic levels, continuous improvement of service delivery, and attraction and retention of economic development to offset rising costs and minimize financial impacts on our taxpayers all while supporting a community where residents love where they live.

Highlights include:

- · Continued investment in capital road work
- · Additional pedestrian links
- · Increased Large Scale Tourism Funding
- Inclusion of the Urban Forest Strategy Phase 1a and Phase 2 for beautification and enhancement
- Increased free-drop in opportunities at the Activity and Reception Centre during winter
- · Inclusion of outdoor covered spaces

Budget 2023 was further developed with input on residents' expectations for service, and values and priorities as determined by the 2023 Budget Engagement and 2022 Resident Satisfaction Survey. We're thankful for all our residents who took part in these engagements to share their valuable insight for the future of our community. Grande Prairie is a vibrant, connected and inclusive community with a resourceful spirit. Council looks forward to leveraging diversity and seizing our growing opportunities by embracing challenges.

Sincerely,

**Jackie Clayton** 

City of Grande Prairie Mayor

# **City Council**

### CITY OF GRANDE PRAIRIE COUNCIL 2021-2025



MAYOR

Jackie Clayton



COUNCILLOR

Grant Berg



COUNCILLOR

Gladys Blackmore



COUNCILLOR Wendy Bosch



COUNCILLOR Dylan Bressey



COUNCILLOR

Mike O'Connor



COUNCILLOR **Kevin O'Toole** 



COUNCILLOR
Wade Pilat



COUNCILLOR Chris Thiessen

## **Message from CAO**

Earlier this year I had the privilege of working with City Council and the Corporate Leadership Team as we imagined and developed the 2022–2025 Council Strategic Plan.

Council and their management team worked collaboratively and tirelessly in crafting strategy that aligns with the aspirations and expectations of local residents and businesses for quality of life in an inclusive and caring community. The City's 2023 budget embraces these priorities with particular focus on innovative efficiencies, economic readiness and engaging relationships that continue to make Grande Prairie the best place to live, learn, work, and play.

As the world slowly recovers from the social and economic crisis the COVID-19 pandemic created, the City's team of dedicated employees commit to continuing to serve our Council and community. Our efforts will be relentlessly focused on creating a sustainable path forward for your local government to ensure that Grande Prairie residents receive vital services that enable a quality of life that is enjoyable, vibrant, and inclusive.

Grande Prairie enjoys an extraordinary level of community engagement that has been invaluable in helping us deploy Priority Based Budgeting techniques that help to ensure resources are dedicated to where they will be most effective and valuable to our community. This feedback is essential in ensuring that our residents identify with the work of their local government and feel proud that this work reflects local values, priorities, and choices.

On behalf of your team of City employees, it is an honour and our pleasure to submit this budget to Council and Grande Prairie residents. We look forward to delivering the services you value throughout 2023 and beyond.

**Robert Nicolay** 

City Manager

### **Message from CFO**

The budget process is a complex and multi-step process that takes a significant part of a year, in addition to regular monitoring, analysis and reporting to Council on results. It is a collaboration between Management, Financial Services and all City departments.

Administration started the process of developing the 2023–2026 operating and 2023–2027 capital budgets after Council set their priorities for the term. These priorities build the foundation of the City's budget for the coming years.

To do this, we investigate and analyze past and current trends, determine service alignment with priorities and develop a budget that meets the needs of the community and the priorities of Council. We solicit feedback from the community and stakeholders, as well as Council to ensure that the budget being developed aligns with expectations.

Council deliberates on the 4-year budget annually, adjusting as desired, and providing final approval of the first year, with the remaining years approved in principle.

With the onboarding of a new Council, Administration prepares 4-year business plans, outlining what each department will do to support Council's strategic priorities for their term. These business plans define the services and levels of those services provided to residents and operations, as well as projects and initiatives that will be taken on over the next four years.

The budget is created around these levels of service, projects and initiatives as defined in the business plans. The 2023–2026 operating budget is what Management has determined necessary to provide continued services, as well as invest in additional projects and initiatives.

Preparing the operating and capital budgets was exceptionally challenging this year, with lingering revenue pressures from COVID-19, limited tax base growth, higher inflation rates and increased contractual obligations. The budget before you demonstrates Management's commitment to aggressively face these challenges headon by continuously reviewing how we provide services to citizens, ensuring effective results with responsible use of tax dollars.

The 2023 operating budget requires a 1.71% increase in municipal taxes, which is equivalent to \$2,100,000; it takes an optimistic assumption that with Management's focus and dedication, we will succeed in bringing revenue back to historic levels. Additionally, the continuous improvement of service delivery and an organizational re-alignment in September of 2022 will allow us to find ways to offset rising costs and focus our efforts on mitigating revenue pressures, the attraction of new businesses, and amenities to increase growth. This budget promotes quality of life for residents and visitors, with a concentration on events, transportation and infrastructure, parks and green space enhancements, and safety. This commitment to Council's strategic priorities provides investment that makes Grande Prairie a community in which our residents love where they live.

Danielle Whiteway CPA, CA

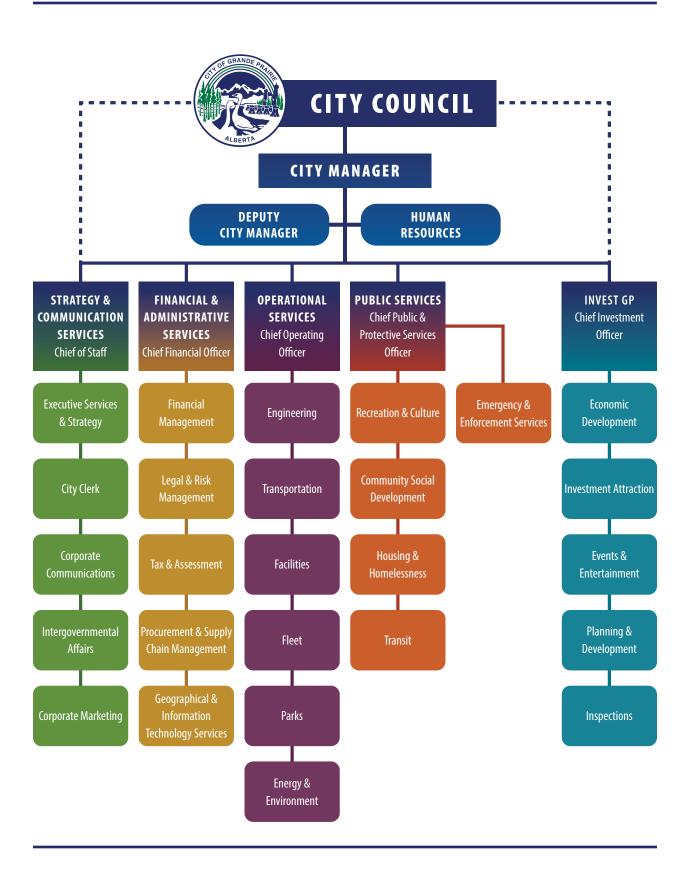
Chief Financial Officer

# Strategic Plan

### STRATEGIC PRIORITIES 2022-2025



# **Organizational Structure**



In 2019, the City of Grande Prairie began Priority Based Budgeting (PBB), a comprehensive budgeting process that is aligned with Council's strategic priorities. The priorities defined in our strategic plan provide focus to our corporate and department business plans, and act as a filter for all our budget decisions and day-to-day operations.

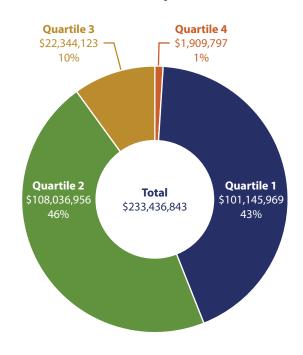
PBB strives to ensure municipal dollars are clearly linked to the programs and services that are most aligned with priorities. The 2023 Budget reflects our continued transition and evolution through this process.

Priority-based business planning and budgeting is reshaping our discussions; we are seeking clearer understanding from residents, businesses and other stakeholders through ongoing engagement across the City. Informing citizens about our vision and giving them a voice is critical for us to truly understand if decisions align with and advance our overall strategic objectives.

Though this process is long term, it is already bearing significant results and facilitating important conversations. It has strengthened us as an organization, allowing us to make proactive and prudent decisions that support priorities. We are well positioned to be flexible and adaptable in response to a changing economy and political dynamics, both provincially and federally.

Taking an inventory of our service offerings and scoring them in relation to Council's strategic priorities has provided an analytical approach to allocating municipal dollars within the 2023 Budget. Based on their scoring, each

## 2023 CITY OF GRANDE PRAIRIE BUDGET BY QUARTILES



service offering has been placed into Quartiles 1 through 4, with Quartile 1 being comprised of the services that most strongly align with Council's strategic priorities.

| Quartile 1                                 |  |  |  |
|--|--|--|--|
| Departments                                | Divisions                                  |  |  |
| City Manager's Office                      | City Manager's Office                      |  |  |
| Chief Investment Officer                   | Chief Investment Officer                   |  |  |
| Chief of Staff                             | Chief of Staff                             |  |  |
| Chief Operating Officer                    | Chief Operating Officer                    |  |  |
| Chief Public & Protective Services Officer | Chief Public & Protective Services Officer |  |  |
| Chief Financial Officer                    | Chief Financial Officer                    |  |  |

|                        | Quartile 1  |
|------------------------|---|
| Departments            | Divisions   |
| Economic Development   | Economic Development                                |
| Energy & Environment   | Environment   |
| Energy & Environment   | Energy  |
| Engineering Services   | Development Engineering                             |
| Engineering Services   | Storm Drainage                                      |
| Engineering Services   | Linear and Infrastructure Planning and Construction |
| Financial Management   | Financial Planning and Reporting                    |
| Fiscal Services        | Fiscal Services                                     |
| Housing & Homelessness | Housing & Homelessness                              |
| Inspection Services    | Inspection Services                                 |
| Parks                  | Parks Infrastructure                                |
| Parks                  | Green Infrastructure                                |
| Planning & Development | Land Use Planning                                   |
| Planning & Development | Development Permitting                              |
| Planning & Development | Business Licensing                                  |
| Transportation         | Snow Removal and Ice Control                        |
| Transportation         | Storm Infrastructure                                |
| Transportation         | Transportation Network Maintenance and Repairs      |

| Quartile 2                       |                                   |  |  |
|----------------------------------|-----------------------------------|--|--|
| Departments                      | Divisions                         |  |  |
| Assessment & Taxation            | Taxation                          |  |  |
| Assessment & Taxation            | Assessment                        |  |  |
| Citizen Contact Centre           | Citizen Contact Centre            |  |  |
| Communications and Marketing     | Strategic Communications          |  |  |
| Community Knowledge Campus (CKC) | ELC – Fieldhouse                  |  |  |
| Community Knowledge Campus (CKC) | ELC – Aquatics                    |  |  |
| Community Knowledge Campus (CKC) | ELC – Fitness Centre              |  |  |
| Community Knowledge Campus (CKC) | GP Outdoor Pool                   |  |  |
| Community Knowledge Campus (CKC) | Coca-Cola Centre (Twin Ice Arena) |  |  |
| Community Social Development     | System Planning & Integration     |  |  |

| C                                      | Quartile 2  |
|--|---|
| Departments                            | Divisions   |
| Community Social Development           | Diversity & Inclusion Services                            |
| Community Social Development           | Community Capacity Building, Collaboration and Engagement |
| Facilities                             | Facility Maintenance                                      |
| Facilities                             | Facility Renewal Projects                                 |
| Facilities                             | Asset & Project Management and Administration             |
| Emergency & Disaster Services          | Disaster Services & ECC                                   |
| Emergency & Disaster Services          | GP Regional Emergency Partnership                         |
| Enforcement Services                   | General Enforcement                                       |
| Events & Entertainment                 | Montrose Cultural Centre                                  |
| Events & Entertainment                 | Bonnetts Energy Centre                                    |
| Financial Management                   | Asset Management  |
| Financial Management                   | Asset & Cash Management                                   |
| Fire Department                        | Fire Suppression (General)                                |
| Fire Department                        | Fire Prevention   |
| GIS & ITS                              | Information Technology (ITS)                              |
| GIS & ITS                              | Geographic Information Systems (GIS)                      |
| GIS & ITS                              | Business Systems  |
| Human Resources                        | Human Resources   |
| Human Resources                        | Health and Safety   |
| Mobile Outreach Program                | Mobile Outreach   |
| Planning & Development                 | Land Management   |
| Planning & Development                 | Municipal Compliance                                      |
| RCMP                                   | Detachment Municipal Support Services                     |
| RCMP                                   | Detachment RCMP   |
| Sports Development, Wellness & Culture | Programming & Events                                      |
| Sports Development, Wellness & Culture | Community Rec Development                                 |
| Sports Development, Wellness & Culture | Community Group Funding                                   |
| Transit Services                       | Transit Operations  |
| Transportation                         | Traffic Operations  |

| Quartile 3                             |                             |  |  |
|--|-----------------------------|--|--|
| Departments                            | Divisions                   |  |  |
| City Clerk                             | Legislative Services        |  |  |
| Communications & Marketing             | Communications Technology   |  |  |
| Communications & Marketing             | Strategic Marketing         |  |  |
| Community Knowledge Campus (CKC)       | Dave Barr Community Centre  |  |  |
| Community Knowledge Campus (CKC)       | CKC Fields                  |  |  |
| Community Knowledge Campus (CKC)       | Food Vendors, Tenants       |  |  |
| Council/Legislative General            | Council/Legislative General |  |  |
| Enforcement Services                   | Animal Control              |  |  |
| Enforcement Services                   | Traffic Safety              |  |  |
| Executive Services & Strategy          | Continuous Improvement      |  |  |
| Financial Management                   | Payroll & Employee Benefits |  |  |
| Fire Department                        | Dispatch Services           |  |  |
| Fleet Services                         | Fleet Services              |  |  |
| GIS & ITS                              | ITS Helpdesk                |  |  |
| Parks                                  | Cemetery                    |  |  |
| Procurement                            | Procurement                 |  |  |
| Sports Development, Wellness & Culture | Heritage Resources          |  |  |
| Transit Services                       | Accessible Transit          |  |  |

| Quartile 4                             |                             |  |  |
|--|-----------------------------|--|--|
| Departments                            | Divisions                   |  |  |
| Community Knowledge Campus (CKC)       | ELC – Childcare/PlayCare    |  |  |
| Community Knowledge Campus (CKC)       | Gymniks                     |  |  |
| Legal & Risk Management                | Insurance & Risk Management |  |  |
| Legal & Risk Management                | Legal Services              |  |  |
| Procurement                            | Mail and Building Services  |  |  |
| Sports Development, Wellness & Culture | Custodial Services          |  |  |

### **Engagement Results**

### 2023 BUDGET ENGAGEMENT

#### **PURPOSE**

The 2023 Budget Engagement collected feedback from residents on which services and programs they prioritize through various engagement tools. The results from the engagement will be compiled for City Council to review ahead of budget deliberations.

### **OVERVIEW**

- · Launched: May 12 October 7
- Included an online survey, ideas space, Q&A tool and two Balancing Act tools which highlighted the operating and capital budgets
  - 1499 total visitors to the engagement page
  - 266 survey submissions
  - 18 Idea Space submissions
  - 5 Q&A submissions
  - 94 new registered users due to this specific project
  - 50 submissions for the operating budget Balancing Act tool
  - 11 submissions for the capital budget Balancing Act tool
- A Public Input Session was held on September 27 for residents to come and learn more about the budget and share feedback on key elements with department representatives
- A Stakeholders Session was held on October 4 with representatives from various school boards, committees and organizations to share direct feedback with Council and City Administration on the 2023 budget

#### **ENGAGEMENT HIGHLIGHTS**

- The top three most important services and programs to residents are:
  - · Residential snow and ice control
  - · Roadway maintenance
  - · Priority road snow and ice control
- The top three services residents are most satisfied with are:
  - Outdoor recreation facilities (e.g. ball diamonds, CKC fields, ice rinks etc.)
  - · Fire services
  - Indoor recreation facilities (e.g. Eastlink Centre, Dave Barr Community Centre, Twin Ice Arena)

## **Engagement Results**

### RESIDENT SATISFACTION SURVEY

#### **PURPOSE**

The Resident Satisfaction Survey is conducted every two years to objectively measure satisfaction with municipal services to help guide future actions and decisions. Deloitte was contracted to conduct the survey, which included a telephone survey and online survey. Results from the Resident Satisfaction Survey were weighted to reflect statistically valid results to the City of Grande Prairie's population.

### **OVERVIEW**

- Telephone Survey launched: June 2 July 15
- Online Survey launched: July 15 August 5
- · Telephone survey completed 401 interviews
- · Online survey received 81 submissions

#### **ENGAGEMENT HIGHLIGHTS**

- 70% of respondents indicate that quality of life in the City is good or very good.
- 92% of respondents believe Grande Prairie is a community with a bright future.
- 85% of respondents are proud to live here.
- 73% of respondents agree that the quality of service from the City is consistently high.
- 89% of respondents indicate that Grande Prairie has a vibrant and healthy local economy.
- 90% of respondents say City staff are courteous, helpful, and knowledgeable.
- 62% of respondents agreed that Grande Prairie is a place where residents feel safe and secure.

# **City Wide Budget**

|                                      | 2022          | 2023          | 2024          | 2025          | 2026          |
|--------------------------------------|---------------|---------------|---------------|---------------|---------------|
| Revenues                             |               |               |               |               |               |
| Taxation Revenue                     | (155,025,398) | (157,545,441) | (158,245,441) | (166,030,797) | (170,995,849) |
| Fines, Rentals, Licenses and Permits | (18,930,751)  | (19,556,887)  | (19,741,815)  | (19,706,937)  | (19,718,144)  |
| User Fees and Sales of Goods         | (9,460,407)   | (9,807,939)   | (9,673,661)   | (10,214,911)  | (10,238,511)  |
| Operating Grants                     | (11,672,031)  | (13,518,786)  | (13,530,422)  | (13,530,422)  | (13,530,422)  |
| Interdepartmental Revenue            | (6,395,960)   | (6,915,009)   | (6,918,188)   | (6,918,188)   | (6,918,188)   |
| Transfers from Reserves              | (6,494,907)   | (5,704,085)   | (5,103,834)   | (4,683,369)   | (4,003,292)   |
| Interest Income                      | (2,600,000)   | (2,600,000)   | (2,600,000)   | (2,600,000)   | (2,600,000)   |
| Franchise and Concession Contracts   | (14,877,856)  | (15,201,870)  | (15,201,870)  | (15,201,870)  | (15,201,870)  |
| Penalties and Cost of Taxes          | (2,000,000)   | (2,300,000)   | (2,300,000)   | (2,300,000)   | (2,300,000)   |
| Other Revenue                        | (298,388)     | (286,826)     | (286,763)     | (286,763)     | (286,763)     |
| Total Revenues                       | (227,755,698) | (233,436,843) | (233,601,994) | (241,473,257) | (245,793,039) |

| Expenditures                  |             |             |             |             |             |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|
| Salaries and Benefits         | 91,050,181  | 95,199,701  | 98,866,160  | 102,060,158 | 104,369,434 |
| Services                      | 37,932,458  | 39,511,850  | 40,551,437  | 41,507,146  | 42,214,875  |
| Materials, Goods and Supplies | 18,243,527  | 19,672,439  | 19,827,159  | 19,992,255  | 20,183,845  |
| Grants                        | 12,900,393  | 12,900,621  | 12,938,877  | 13,037,216  | 13,096,027  |
| Interdepartmental             | 6,395,960   | 6,915,009   | 6,918,188   | 6,918,188   | 6,918,188   |
| Capital Tax                   | 10,615,354  | 9,228,254   | 11,607,554  | 12,000,000  | 12,500,000  |
| Transfers to Reserves         | 6,914,282   | 6,088,916   | 6,545,633   | 6,905,633   | 7,245,633   |
| Long Term Debt                | 12,545,027  | 11,956,228  | 11,526,071  | 11,053,888  | 10,495,660  |
| Requisition Transfers         | 31,158,516  | 31,963,825  | 31,963,825  | 31,963,825  | 31,963,825  |
| Total Expenditures            | 227,755,698 | 233,436,843 | 240,744,904 | 245,438,309 | 248,987,487 |
| Net Revenue Required          | -           | -           | 7,142,910   | 3,965,052   | 3,194,448   |
| % Required                    |             | 1.71%       | 5.74%       | 3.01%       | 2.36%       |

# **City Wide Budget**

### 2022-2023 BUDGET COMPARISON

|                                      | 2022          | \$ Change   | 2023          | % Change |
|--------------------------------------|---------------|-------------|---------------|----------|
| Revenues                             |               |             |               |          |
| Taxation Revenue                     | (155,025,398) | (2,520,043) | (157,545,441) | 1.6%     |
| Fines, Rentals, Licenses and Permits | (18,930,751)  | (626,136)   | (19,556,887)  | 3.3%     |
| User Fees and Sales of Goods         | (9,460,407)   | (347,532)   | (9,807,939)   | 3.7%     |
| Operating Grants                     | (11,672,031)  | (1,846,755) | (13,518,786)  | 15.8%    |
| Interdepartmental Revenue            | (6,395,960)   | (519,049)   | (6,915,009)   | 8.1%     |
| Transfers from Reserves              | (6,494,907)   | 790,822     | (5,704,085)   | (12.2%)  |
| Interest Income                      | (2,600,000)   | -           | (2,600,000)   | 0.0%     |
| Franchise and Concession Contracts   | (14,877,856)  | (324,014)   | (15,201,870)  | 2.2%     |
| Penalties and Cost of Taxes          | (2,000,000)   | (300,000)   | (2,300,000)   | 15.0%    |
| Other Revenue                        | (298,388)     | 11,562      | (286,826)     | (3.9%)   |
| Total Revenues                       | (227,755,698) | (5,681,145) | (233,436,843) | 2.5%     |

For the 2023 operating budget, Management is anticipating a 2.5% overall revenue increase; inclusive of the 1.71% tax increase to balance the budget. We are faced with limited growth in the tax base as compared to past years, however are anticipating other revenue increases. Included in 2023 is \$1.5M of revenue from the County as a result of the ICF agreement, additional tax penalty revenue, and forecasted growth in franchise fees.

# **City Wide Budget**

### 2022-2023 BUDGET COMPARISON

|                               | 2022        | \$ Change   | 2023        | % Change |
|-------------------------------|-------------|-------------|-------------|----------|
| Expenditures                  |             |             |             |          |
| Salaries and Benefits         | 91,050,181  | 4,149,520   | 95,199,701  | 4.6%     |
| Services                      | 37,932,458  | 1,579,392   | 39,511,850  | 4.2%     |
| Materials, Goods and Supplies | 18,243,527  | 1,428,912   | 19,672,439  | 7.8%     |
| Grants                        | 12,900,393  | 228         | 12,900,621  | 0.0%     |
| Interdepartmental             | 6,395,960   | 519,049     | 6,915,009   | 8.1%     |
| Capital Tax                   | 10,615,354  | (1,387,100) | 9,228,254   | (13.1%)  |
| Transfers to Reserves         | 6,914,282   | (825,366)   | 6,088,916   | (11.9%)  |
| Long Term Debt                | 12,545,027  | (588,799)   | 11,956,228  | (4.7%)   |
| Requisition Transfers         | 31,158,516  | 805,309     | 31,963,825  | 2.6%     |
| Total Expenditures            | 227,755,698 | 5,681,145   | 233,436,843 | 2.5%     |

On the expense side of the 2023 operating budget, Administration is expecting an increase as a result of contractual salary and other obligations, rising costs due to inflation, as well as new investment where required to support Council's Strategic Priorities. Contractual salary obligations include cost of living adjustments and STEP increases for both in and out of scope staff. The RCMP contract is expected to be an additional \$940K in 2023, without any new members being added. A combination of increased utility consumption and price (including carbon tax), will cause utility expenses to be \$1.09M higher in 2023. Additional increases expected include; inflation on chemicals and salt, as well as requisition collections and payment.

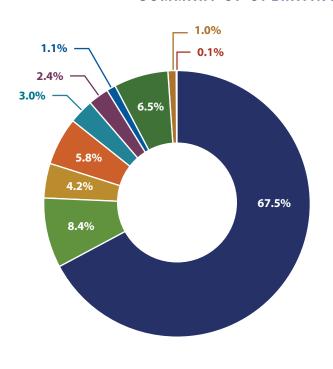
The Operating Budget sets the revenue and expense levels for all municipal services and programs that residents and businesses depend on every day, such as police and emergency services, road and sidewalk repairs, snow clearing, transit, parks maintenance, and recreation programming and events.

The budgeting process for operating costs is separate from budgeting for the expansion of capital projects such as roads and community facilities. Whether it is increased maintenance for new roads or salaries for staff at recreation centres, operating costs have a substantial impact to the overall budget. Operating costs are dynamic. As such, every annual budgeting cycle highlights new opportunities and challenges.

The 1.71% tax increase required by the 2023 budget reflects the cost to maintain services while simultaneously managing operating needs in the face of fiscal pressures of growth, contractual obligations, resource availability, inflation, and a changing community.

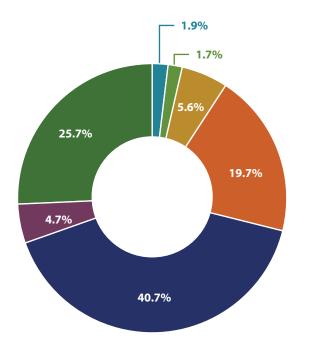
The 2023 operating budget has been prepared in alignment with Council's Strategic Plan.

#### SUMMARY OF OPERATING FUNDING SOURCES (\$)



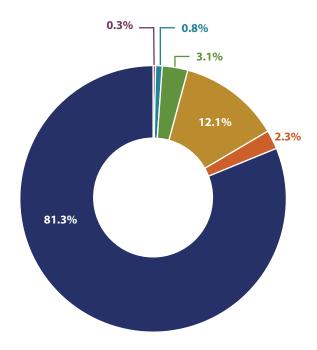
| 2023                                    |             |       |  |  |  |
|---|-------------|-------|--|--|--|
| Taxation Revenue                        | 157,545,441 | 67.5% |  |  |  |
| Fines, Rentals, Licenses and<br>Permits | 19,556,887  | 8.4%  |  |  |  |
| User Fees and Sales of Goods            | 9,807,939   | 4.2%  |  |  |  |
| Operating Grants                        | 13,518,786  | 5.8%  |  |  |  |
| Interdepartmental Revenue               | 6,915,009   | 3.0%  |  |  |  |
| Transfers from Reserves                 | 5,704,085   | 2.4%  |  |  |  |
| Interest Income                         | 2,600,000   | 1.1%  |  |  |  |
| Franchise and Concession<br>Contracts   | 15,201,870  | 6.5%  |  |  |  |
| Penalties and Cost of Taxes             | 2,300,000   | 1.0%  |  |  |  |
| Other Revenue                           | 286,826     | 0.1%  |  |  |  |
| Total                                   | 233,436,843 |       |  |  |  |

### SUMMARY OF OPERATING EXPENSES BY SERVICE AREA (\$)



| 2023                                |             |       |
|-------------------------------------|-------------|-------|
| Council and City Manager's Office   | 4,515,389   | 1.9%  |
| Strategy & Communication Services   | 3,872,994   | 1.7%  |
| Financial & Administrative Services | 13,127,269  | 5.6%  |
| Operational Services                | 45,929,553  | 19.7% |
| Public Services                     | 94,984,978  | 40.7% |
| Invest GP                           | 11,074,096  | 4.7%  |
| Fiscal Services                     | 59,932,564  | 25.7% |
| Total                               | 233,436,843 |       |

### SUMMARY OF OPERATING FUNDING BY SERVICE AREA (\$)



| 2023                                |               |       |
|-------------------------------------|---------------|-------|
| Council and City Manager's Office   | (800,000)     | 0.3%  |
| Strategy & Communication Services   | (16,500)      | 0.0%  |
| Financial & Administrative Services | (1,916,076)   | 0.8%  |
| Operational Services                | (7,167,629)   | 3.1%  |
| Public Services                     | (28,358,612)  | 12.1% |
| Invest GP                           | (5,383,804)   | 2.3%  |
| Fiscal Services                     | (189,794,222) | 81.3% |
| Total                               | (233,436,843) |       |

### 2023 - 2026 OPERATING BUDGET

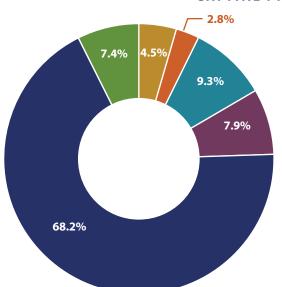
|  | 2022       | Change    | 2023       | 2024       | 2025       | 2026       |
|--|------------|-----------|------------|------------|------------|------------|
| Council & City Manager's Office                |            |           |            |            |            |            |
| City Council                                   | 1,164,849  | 58,700    | 1,223,549  | 1,222,549  | 1,237,549  | 1,222,549  |
| City Manager's Office                          | 735,760    | (4,932)   | 730,828    | 749,272    | 767,126    | 773,660    |
| Human Resources                                | 1,674,200  | 86,812    | 1,761,012  | 1,918,740  | 1,913,229  | 1,939,759  |
| Total: Council & City Manager's Office         | 3,574,809  | 140,580   | 3,715,389  | 3,890,561  | 3,917,904  | 3,935,968  |
| Strategy & Communication Services              |            |           |            |            |            |            |
| Chief of Staff                                 | 344,743    | (1,101)   | 343,642    | 360,515    | 378,287    | 394,323    |
| City Clerk                                     | 726,592    | 25,310    | 751,902    | 757,359    | 762,702    | 763,878    |
| Corporate Communications                       | 1,949,339  | 39,043    | 1,988,382  | 1,993,618  | 1,997,036  | 2,039,273  |
| Corporate Marketing                            | 442,045    | 151,212   | 593,257    | 593,257    | 593,257    | 593,257    |
| Executive Services & Strategy                  | 417,550    | (417,550) | -          | -          | -          | -          |
| Intergovernmental Affairs                      | 179,311    | -         | 179,311    | 179,311    | 179,311    | 179,311    |
| Total: Strategy & Communication Services       | 4,059,580  | (203,086) | 3,856,494  | 3,884,060  | 3,910,593  | 3,970,042  |
| Financial & Administrative Services            |            |           |            |            |            |            |
| Chief Financial Officer                        | 282,466    | 36,014    | 318,480    | 335,023    | 352,654    | 371,230    |
| Financial Management                           | 2,473,824  | 130,942   | 2,604,766  | 2,778,632  | 2,842,725  | 2,875,446  |
| Geographical & Information Technology Services | 4,833,679  | 396,142   | 5,229,821  | 5,374,800  | 5,566,280  | 5,622,983  |
| Legal & Risk Management                        | 604,322    | (54,459)  | 549,863    | 578,335    | 607,749    | 633,431    |
| Procurement & Supply Chain Management          | 1,300,562  | 49,806    | 1,350,368  | 1,531,091  | 1,561,684  | 1,577,135  |
| Tax & Assessment                               | 1,182,598  | (24,703)  | 1,157,895  | 1,186,311  | 1,205,863  | 1,219,636  |
| Total: Financial & Administrative Services     | 10,677,451 | 533,742   | 11,211,193 | 11,784,192 | 12,136,955 | 12,299,861 |
| Operational Services                           |            |           |            |            |            |            |
| Chief Operating Officer                        | 479,830    | 9,144     | 488,974    | 493,817    | 493,817    | 493,817    |
| Engineering                                    | 2,978,997  | (95,983)  | 2,883,014  | 2,920,682  | 2,946,569  | 2,954,808  |
| Energy & Environment                           | 3,451,268  | 461,467   | 3,912,735  | 3,973,645  | 4,057,032  | 4,121,474  |
| Facilities                                     | 7,727,061  | 313,260   | 8,040,321  | 8,048,181  | 8,058,954  | 8,053,656  |
| Fleet  | 2,483,325  | (84,683)  | 2,398,642  | 2,414,603  | 2,426,502  | 2,435,997  |
| Parks  | 6,321,816  | 104,020   | 6,425,836  | 6,450,265  | 6,461,748  | 6,470,596  |
| Transportation                                 | 13,878,067 | 734,335   | 14,612,402 | 14,776,529 | 14,882,380 | 14,913,296 |
| Total: Operational Services                    | 37,320,364 | 1,441,560 | 38,761,924 | 39,077,722 | 39,327,002 | 39,443,644 |

|  | 2022          | Change      | 2023          | 2024          | 2025          | 2026          |
|--|---------------|-------------|---------------|---------------|---------------|---------------|
| Public Services                            |               |             |               |               |               |               |
| Chief Public & Protective Services Officer | 966,872       | 75,601      | 1,042,473     | 1,052,625     | 1,063,286     | 1,074,485     |
| Community Knowledge Campus                 | 6,729,850     | (95,729)    | 6,634,121     | 6,646,309     | 6,174,933     | 6,232,418     |
| Community Social Development               | 1,159,616     | 265,303     | 1,424,919     | 1,450,073     | 1,486,771     | 1,510,615     |
| Emergency & Disaster Planning              | 231,416       | 51,177      | 282,593       | 301,068       | 311,890       | 319,815       |
| Enforcement Services                       | 1,003,677     | (313,563)   | 690,114       | 594,448       | 609,792       | 618,149       |
| Fire Department                            | 16,397,285    | 535,765     | 16,933,050    | 17,178,667    | 17,286,103    | 17,316,782    |
| Housing & Homelessness                     | 451,973       | (2,619)     | 449,354       | 241,850       | 256,944       | 262,043       |
| Mobile Outreach                            | 1,105,473     | 307,060     | 1,412,533     | 1,434,829     | 1,459,362     | 1,463,090     |
| RCMP                                       | 23,729,274    | 805,922     | 24,535,196    | 25,271,772    | 25,864,408    | 26,621,064    |
| Sports Development, Wellness & Culture     | 7,725,139     | 586,235     | 8,311,374     | 8,459,341     | 8,587,999     | 8,661,866     |
| Transit                                    | 4,621,195     | 289,444     | 4,910,639     | 4,960,878     | 4,978,608     | 5,015,724     |
| Total: Public Services                     | 64,121,770    | 2,504,596   | 66,626,366    | 67,591,860    | 68,080,096    | 69,096,051    |
| Invest GP                                  |               |             |               |               |               |               |
| Chief Investment Officer                   | -             | 392,499     | 392,499       | 407,048       | 419,961       | 433,563       |
| Economic Development                       | 881,120       | (10,106)    | 871,014       | 885,487       | 894,231       | 898,966       |
| Events & Entertainment                     | 2,755,070     | (20,036)    | 2,735,034     | 2,702,628     | 2,720,288     | 2,700,950     |
| Inspections                                | 390,489       | (62,564)    | 327,925       | 356,624       | 407,801       | 406,982       |
| Investment Attraction                      | -             | 136,876     | 136,876       | 144,080       | 151,674       | 159,651       |
| Planning & Development                     | 1,093,493     | 133,451     | 1,226,944     | 1,227,984     | 1,239,375     | 1,249,008     |
| Total: Invest GP                           | 5,120,172     | 570,120     | 5,690,292     | 5,723,851     | 5,833,330     | 5,849,120     |
| Fiscal Services                            |               |             |               |               |               |               |
| Total: Fiscal Services                     | (124,874,146) | (4,987,512) | (129,861,658) | (124,809,336) | (129,240,828) | (131,400,238) |
|  |               |             |               |               |               |               |
| Revenue Required                           |               |             | -             | 7,142,910     | 3,965,052     | 3,194,448     |
| % Required                                 |               |             | 1.71%         | 5.74%         | 3.01%         | 2.36%         |

Capital projects transform and sustain the City of Grande Prairie, bringing to life the progressive vision Council holds for the community. Capital budgets provide investment in infrastructure, which includes facilities, vehicles, roads, storm water, technology, equipment, and more.

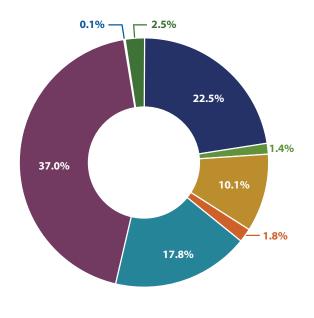
The 2023 Capital Budget reflects the identified capital needs to support and deliver municipal services. Residents of Grande Prairie look to Council and Administration to build, revitalize, and maintain the infrastructure that is essential for their daily life, health, prosperity, and enjoyment.

### CAPITAL PROJECT ASSET TYPES



| 2023                              |            |       |
|-----------------------------------|------------|-------|
| Buildings & Building Improvements | 1,815,000  | 4.5%  |
| Information Technology            | 1,122,000  | 2.8%  |
| Machinery & Equipment             | 3,755,600  | 9.3%  |
| Parks & Land Development          | 3,225,000  | 7.9%  |
| Roads & Infrastructure            | 27,673,000 | 68.2% |
| Special Projects                  | 2,996,525  | 7.4%  |
| Total                             | 40,587,125 |       |

### CAPITAL PROJECT FUNDING SOURCES



| 2023                           |            |       |
|--------------------------------|------------|-------|
| Capital Tax                    | 9,120,700  | 22.5% |
| Council Strategic Initiatives  | 568,500    | 1.4%  |
| Canada Community-Building Fund | 4,100,000  | 10.1% |
| Debt                           | 750,000    | 1.8%  |
| MSI                            | 7,244,000  | 17.8% |
| Reserves                       | 17,733,925 | 43.7% |
| Transfers From Operating       | 50,000     | 0.1%  |
| Gift In Kind                   | 20,000     | 0.0%  |
| TBD                            | 1,000,000  | 2.5%  |
| Total                          | 40,587,125 |       |

### 2023 - 2027 CAPITAL PLAN

|   | Funding Source                   | 2023      | 2024       | 2025    | 2026    | 2027    |
|---|----------------------------------|-----------|------------|---------|---------|---------|
| Financial & Administrative Services                                 |                                  |           |            |         |         |         |
| Geographical & Information Technology Serv                          | rices                            |           |            |         |         |         |
| Business Application & Upgrades                                     | Capital Tax                      | -         | 50,000     | -       | 50,000  |         |
| Corporate IT Initiatives  | Capital Tax                      | 60,000    | -          | 575,000 | 715,000 | -       |
| Municipal Wireless Project  | Capital Tax                      | 12,000    | 12,000     | 132,000 | 12,000  | 462,000 |
| Security And Disaster Recovery                                      | Capital Tax                      | 180,000   | -          | 40,000  | 40,000  | 40,000  |
| Video Surveillance  | Capital Tax                      | 70,000    | 65,000     | 75,000  | 45,000  | -       |
| GIS Digital Orthophoto  | Capital Tax                      | -         | -          | -       | 120,000 | -       |
| Financial Management  |                                  |           |            |         |         |         |
| ERP System Procurement And Implementation                           | Capital Tax                      | 800,000   | -          | -       | -       | -       |
| Enterprise Asset Management Implementation                          | Capital Tax                      | -         | 2,000,000  | -       | -       | -       |
| Total Financial & Administrative Services                           |                                  | 1,122,000 | 2,127,000  | 822,000 | 982,000 | 502,000 |
| Invest GP   |                                  |           |            |         |         |         |
| Events & Entertainment  |                                  |           |            |         |         |         |
| Bonnetts Energy Centre - Concession Upgrade                         | Capital Tax                      | -         | 250,000    | -       | -       | -       |
| Entertainment & Recreation District Feasibility Study               | Capital Tax                      | -         | 100,000    | -       | -       | -       |
| Events & Entertainment - Event Inventory                            | Capital Tax                      | 40,000    | -          | -       | -       | -       |
| Montrose Cultural Centre - Outdoor Event Structures                 | Capital Tax                      | -         | 1,962,000  | -       | -       | -       |
| Montrose Cultural Centre - South Doors                              | Capital Tax                      | -         | -          | 150,000 | -       | -       |
| Montrose Cultural Centre - Teresa Sargent Hall Sound<br>Enhancement | Capital Tax                      | 50,000    | -          | -       | -       | -       |
| SL100 St. Mobile Stage  | Capital Tax                      | -         | 250,000    | -       | -       | -       |
| Economic Development  |                                  |           |            |         |         |         |
| Regional Workforce Partnership                                      | Council Strategic<br>Initiatives | 68,500    | 83,500     | 83,500  | -       | -       |
| Richmond Industrial Area Revitalization                             | Capital Tax                      | -         | 2,655,000  | -       | -       | -       |
| Vital Signs Funding Request   | Gift in Kind                     | 20,000    | -          | -       | -       | -       |
| Planning & Development  |                                  |           |            |         |         |         |
| Planning Documents & Supporting Tech Upgrades                       | Capital Tax                      | -         | 75,000     | -       | -       | -       |
| Avondale Redevelopment Plan   | Unfunded (TBD)                   | -         | 10,000,000 | -       | -       | -       |
| Total Invest GP   |                                  | 178,500   | 15,375,500 | 233,500 | -       |         |

|   | Funding Source                | 2023      | 2024      | 2025      | 2026       | 2027       |
|---|-------------------------------|-----------|-----------|-----------|------------|------------|
| Operational Services                          |                               |           |           |           |            |            |
| Energy & Environment                          |                               |           |           |           |            |            |
| Adaptation Planning                           | Capital Tax                   | -         | 75,000    | -         | -          | -          |
| Clean Energy Improvement Program - Commercial | Debt                          | 750,000   | 750,000   | 750,000   | 750,000    | -          |
| Streetlight Repairs                           | Capital Tax                   | 268,000   | -         | -         | -          | -          |
| Engineering                                   |                               |           |           |           |            |            |
| Bridges - Existing                            | Capital Tax                   | 350,000   | 350,000   | 400,000   | 400,000    | 400,000    |
| Bridges - O'Brien Boardwalk                   | Capital Tax                   | -         | -         | 650,000   | -          | -          |
| Bridges - O'Brien Boardwalk                   | Unfunded (TBD)                | -         | -         | 650,000   | -          | -          |
| Design & Construction Standards Review        | Capital Tax                   | 125,000   | -         | -         | -          | -          |
| Inspection Programs                           | Capital Tax                   | 880,000   | 880,000   | 965,000   | 965,000    | 965,000    |
| Intersection Improvement Program              | Capital Tax                   | -         | 250,000   | 250,000   | 1,500,000  | 1,500,000  |
| Intersection Improvement Program              | CCBF                          | 600,000   | 1,000,000 | 1,250,000 | -          | -          |
| Land Acquisition                              | Unfunded (TBD)                | 1,000,000 | 1,000,000 | 1,000,000 | 1,000,000  | 1,000,000  |
| Pedestrian Links                              | Capital Tax                   | 200,000   | 200,000   | 200,000   | 3,500,000  | 3,500,000  |
| Pedestrian Links                              | CCBF                          | 1,300,000 | 2,500,000 | 2,500,000 | -          | -          |
| Pedestrian Links                              | Unfunded (TBD)                | -         | 300,000   | 300,000   | -          | -          |
| Plans and Studies                             | Capital Tax                   | -         | 900,000   | -         | -          | -          |
| Railway Crossing - Maintenance                | Capital Tax                   | 125,000   | -         | 125,000   | -          | 125,000    |
| Rehab - Minor Resurfacing                     | Capital Tax                   | 700,000   | 500,000   | 500,000   | 500,000    | 500,000    |
| Roads - Aberdeen Redevelopment                | Capital Tax                   | -         | 300,000   | 5,000,000 | -          | -          |
| Roads - Concrete Crushing Program             | Capital Tax                   | 250,000   | 250,000   | 250,000   | 250,000    | 250,000    |
| Roads - Existing                              | Capital Tax                   | -         | 1,500,000 | 1,500,000 | 14,000,000 | 15,000,000 |
| Roads - Existing                              | CCBF                          | 2,200,000 | 500,000   | 500,000   | -          | -          |
| Roads - Existing                              | Future Expenditure<br>Reserve | 556,000   | -         | -         | -          | -          |
| Roads - Existing                              | MSI                           | 7,244,000 | 7,244,000 | 7,244,000 | -          | -          |
| Roads - Existing                              | Unfunded (TBD)                | -         | 3,756,000 | 4,756,000 | -          | -          |
| Roads - Old HWY 43 Rehab Program              | Future Expenditure<br>Reserve | 9,750,000 | 1,750,000 | 5,525,000 | -          | -          |
| Roads - Old HWY 43 Rehab Program              | Unfunded (TBD)                | -         | -         | 225,000   | 5,750,000  | -          |
| Spillway Gate Automation                      | Capital Tax                   | -         | 100,000   | -         | -          | -          |
| Storm - Replacement and Rehab Program         | Capital Tax                   | 3,250,000 | 3,275,000 | 3,650,000 | 3,675,000  | 3,650,000  |

|   | Funding Source                   | 2023       | 2024       | 2025       | 2026       | 2027       |
|---|----------------------------------|------------|------------|------------|------------|------------|
| Operational Services                              |                                  |            |            |            |            |            |
| Facilities  |                                  |            |            |            |            |            |
| Bonnetts Energy Centre - Door Access System       | Unfunded (TBD)                   | -          | 300,000    | -          | -          | -          |
| Bowes Event Centre Flooring Replacement           | Capital Tax                      | -          | 350,000    | -          | -          | -          |
| Centre 2000 & Sun Dial Brick Refurbishment        | Capital Tax                      | -          | 350,000    | -          | -          | -          |
| Council Chambers Lighting Upgrade                 | Capital Tax                      | -          | 170,000    | -          | -          | -          |
| Facilities - Emergency Repairs                    | Facility Renewal<br>Reserve      | 150,000    | 150,000    | -          | -          | -          |
| Library Flooring                                  | Unfunded (TBD)                   | -          | 600,000    | -          | -          | -          |
| North Fire Hall Slab & Aprons Replacements        | Facility Renewal<br>Reserve      | 400,000    | -          | -          | -          | -          |
| North Fire Hall Stucco Replacement                | Facility Renewal<br>Reserve      | 150,000    | -          | -          | -          | -          |
| Oscar Blais Clock Replacement                     | Capital Tax                      | -          | 27,000     | -          | -          | -          |
| Service Centre Exterior Remediation               | Facility Renewal<br>Reserve      | 450,000    | -          | -          | -          | -          |
| Fleet Systems                                     |                                  |            |            |            |            |            |
| Fleet Equipment/Vehicle Replacement               | Fleet Reserve                    | 3,408,800  | 3,551,900  | 4,960,800  | 6,296,300  | 3,032,300  |
| Parks   |                                  |            |            |            |            |            |
| Blade Sharpener                                   | Capital Tax                      | -          | 30,000     | -          | -          | -          |
| Cemetery Expansion                                | Capital Tax                      | -          | -          | -          | 118,700    | -          |
| Covered Outdoor Structures                        | Council Strategic<br>Initiatives | 500,000    | 500,000    | 500,000    | -          | -          |
| Hydroseeder                                       | Capital Tax                      | 30,000     | -          | -          | -          | -          |
| Muskoseepi Pavilion Dock/Fence Replacement Design | Capital Tax                      | -          | 40,000     | -          | -          | -          |
| Muskoseepi Tennis & Basketball Court Rehab        | Capital Tax                      | -          | 365,000    | -          | -          | -          |
| Natural Trail Repair                              | Capital Tax                      | 50,000     | -          | -          | -          | -          |
| Outdoor Park Furniture                            | Capital Tax                      | 90,000     | -          | -          | -          | -          |
| Parks Master Plan Update                          | Capital Tax                      | -          | 200,000    | -          | -          | -          |
| Playground Replacement Program                    | Capital Tax                      | -          | 806,000    | 806,000    | 806,000    | 806,000    |
| Playground Surface Replacement                    | Capital Tax                      | 50,000     | 50,000     | 50,000     | 50,000     | 50,000     |
| Public Utility Lot Tree Clearing                  | Capital Tax                      | -          | 80,000     | 80,000     | -          | -          |
| South Bear Creek - Diamond Renewal                | Capital Tax                      | 100,000    | 100,000    | 100,000    | 100,000    | 100,000    |
| South Bear Creek - Natural Playground             | Capital Tax                      | -          | 200,000    | -          | -          | -          |
| Tree Replacement Program                          | Capital Tax                      | 95,000     | 95,000     | 95,000     | 95,000     | 95,000     |
| Urban Forest Strategy Phase 1A & 2                | Capital Tax                      | 240,000    | -          | -          | -          | -          |
| Total Operational Services                        |                                  | 35,261,800 | 35,344,900 | 44,781,800 | 39,756,000 | 30,973,300 |

|   | Funding Source                  | 2023       | 2024       | 2025       | 2026       | 2027               |
|---|---------------------------------|------------|------------|------------|------------|--------------------|
| Public Services   |                                 |            |            |            |            |                    |
| Community Knowledge Campus                                      |                                 |            |            |            |            |                    |
| Community Knowledge Campus - New Sport Field<br>West of Stadium | Unfunded (TBD)                  | -          | 1,000,000  | 737,300    | 1,418,700  | 531,900            |
| Community Knowledge Campus - Synthetic Field<br>Players Shelter | Capital Tax                     | -          | 50,000     | -          | -          | -                  |
| Eastlink Centre - Aquatic Sound Baffles                         | Capital Tax                     | -          | 261,000    | -          | -          | -                  |
| Eastlink Centre - Sound System Repair/Replacement               | Capital Tax                     | -          | 50,000     | -          | -          | -                  |
| Grandstand Security Fence                                       | Capital Tax                     | -          | 277,400    | -          | -          | -                  |
| Outdoor Pool Shelters   | Capital Tax                     | -          | 160,000    | -          | -          | -                  |
| Dave Barr Community Centre - Concession Upgrades                | Capital Tax                     | -          | 200,000    | -          | -          | -                  |
| Eastlink Centre - Heat and Power Unit                           | Facility Renewal Reserve        | 500,000    | -          | -          | -          | -                  |
| Fire Department   |                                 |            |            |            |            |                    |
| Fire Equipment Replacement                                      | Capital Tax                     | 207,000    | 207,000    | 207,000    | 207,000    | 207,000            |
| Fire Training Grounds   | Capital Tax                     | 62,500     | -          | -          | -          | -                  |
| Sports Development, Wellness & Culture                          |                                 |            |            |            |            |                    |
| Alberta Games Municipal Contribution                            | Capital Tax                     | 350,000    | -          | -          | -          | -                  |
| Alberta Games Municipal Contribution                            | Transfer from Operating         | 50,000     | -          | -          | -          | -                  |
| Activity & Reception Centre Sound Attenuation                   | Capital Tax                     | -          | 420,000    | -          | -          | -                  |
| Community Group Funding - Nitehawk Year Round<br>Adventure Park | Capital Tax                     | 122,900    | -          | -          | -          | -                  |
| Community Group Funding - Nitehawk Year Round<br>Adventure Park | Financial Stabilization Reserve | 19,125     | -          | -          | -          | -                  |
| Community Group Funding - STARS                                 | Future Expenditure Reserve      | 50,000     | -          | -          | -          | -                  |
| Cross Country Ski Equipment                                     | Capital Tax                     | 69,800     | -          | -          | -          | -                  |
| Exterior Signage - City Hall, MCC and ARC                       | Capital Tax                     | -          | 350,000    | -          | -          | -                  |
| Heritage Village Assessment                                     | Capital Tax                     | -          | 62,000     | 59,500     | -          | -                  |
| Long Term Exhibit Space Strategy For Heritage<br>Resources      | Capital Tax                     | 150,000    | -          | -          | -          | -                  |
| Museum - Blacksmith Shop Roof                                   | Capital Tax                     | -          | 26,000     | -          | -          | -                  |
| Museum - Fire Hall Replacement                                  | Capital Tax                     | -          | 86,800     | -          | -          | -                  |
| Skatepark Master Plan Implementation - Skate Dots               | Capital Tax                     | -          | 44,500     | -          | -          | -                  |
| Retrofit Warehouse Buildings for Recreation                     | Future Expenditure Reserve      | 1,000,000  | -          | -          | -          | -                  |
| Legion Field Updates  | Facility Renewal Reserve        | 1,100,000  | -          | -          | -          | -                  |
| GP Curling Centre Feasibility Study                             | Capital Tax                     | 28,500     | -          | -          | -          | -                  |
| Indoor Climbing Wall - Engineering/Feasibility Review           | Capital Tax                     | 115,000    | -          | -          | -          | -                  |
| Salvation Army Funding Request                                  | Financial Stabilization Reserve | 200,000    | -          | -          | -          | -                  |
| Transit   |                                 |            |            |            |            |                    |
| Transit Accessible Shelters & Bus Stops                         | Capital Tax                     | -          | 40,000     | -          | 32,000     |                    |
| Total Public Services   |                                 | 4,024,825  | 3,234,700  | 1,003,800  | 1,657,700  | 738,900            |
| Total Capital Projects  |                                 | 40,587,125 | 56,082,100 | 46,841,100 | 42,395,700 | 32,21 <u>4,200</u> |

### FINANCIAL ADMINISTRATIVE SERVICES

# GEOGRAPHICAL & INFORMATION TECHNOLOGY SERVICES

- 1. Corporate IT Initiatives | \$60,000 Capital Tax
  Corporate Network Infrastructure initiatives support
  hardware, software and processes that provides the
  communication path and services between users,
  applications, processes, services, and external networks/
  the internet. This is the backbone of the organization's
  technology infrastructure for day-to-day operations.
- Municipal Wireless Project | \$12,000 Capital Tax
   Outdoor Wireless (4.9 radio) at new traffic intersections.
   New traffic light installs require Wi-Fi for City
   operations and emergency vehicles.
- 3. Security & Disaster Recovery

#### \$180,000 - Capital Tax

Security & Disaster Recovery initiatives protect sensitive and mission critical data from unauthorized access. This project is responsible for policies, tools, and procedures to enable the recovery of vital technology infrastructure.

**4.** Video Surveillance | \$70,000 – Capital Tax Video surveillance system encoders and evergreening of facility video surveillance cameras.

### FINANCIAL SERVICES

5. ERP System Implementation | \$800,000 - Capital Tax Final year of implementation of a business process management software (Enterprise Resource Planning (ERP) solution) that allows us to use a system of integrated applications to manage the business and automate many background functions. The system is aimed at modernizing our Finance, HR and Procurement operations and will support risk management strategies and enhance operational efficiency.

### INVESTGP

### **EVENTS & ENTERTAINMENT**

- Event Inventory | \$40,000 Capital Tax
   Replenish supplies required for event execution.
- Montrose Cultural Centre Teresa Sargent Hall –
   Sound Enhancement | \$50,000 Capital Tax
   Sound enhancement in the Teresa Sargent Hall (TSH) at Montrose Cultural Centre.

#### **ECONOMIC DEVELOPMENT**

Regional Workforce Partnership
 \$68,500 – Council Strategic Initiatives

The Regional Workforce Development Strategy maps out coordinated targeted actions to help address employment demands, establish a skilled and resilient workforce, and tap into opportunities to drive a competitive environment across the region.

 Vital Signs Funding Request | \$20,000 – Gift in Kind City of Grande Prairie contribution to Vital Signs campaign.

### OPERATIONAL SERVICES

### **ENERGY & ENVIRONMENT**

## 10. Clean Energy Improvement Program (CEIP) – Commercial | \$750,000 – Debt

Energy efficiency financing program for commercial properties. The low interest loan is tied to the property and the pay back terms are based on the expected lifetime of the improvement.

#### 11. Streetlight Repairs

\$268,000 - Capital Tax

Funds used to repair or replace streetlights at the end of life. Repairs can be a result of hit and run or underground line breaks.

#### **ENGINEERING**

#### 12. Bridges - Existing | \$350,000 - Capital Tax

The Bridge Maintenance and Replacement Program is for the existing vehicle and pedestrian bridges within the city. The repairs and replacements are based on inspections done as part of the Bridge Inspection Program; repairs are done based on priority.

### 13. Design & Construction Standards Review \$125,000 - Capital Tax

Modernization and streamlining of the City's Design and Construction Manuals to reflect current best practices and methodologies, including the incorporation of considerations for complete street design and alternative standards for rural service areas to create opportunities for developers, consultants, and contractors in the construction and rehabilitation of new and existing infrastructure across the city.

**14.** Inspection Programs | \$880,000 - Capital Tax Inspection programs of various assets including bridges, roads, sidewalks, traffic signals, storm infrastructure, and the reservoir spillway that Engineering Services manages.

#### 15. Intersection Improvement Program

\$600,000 - Canada Community Building Fund (CCBF)
This annual program looks after the repair and replacement of existing traffic signals, installation of new traffic signals (non-growth related), pedestrian crossing devices, intersection geometric upgrades and safety improvements, and the thermal line painting program.

**16.** Land Acquisition | \$1,000,000 – Unfunded (TBD)

Procurement of land for Engineering Services'

Capital Projects.

#### 17. Pedestrian Links

\$200,000 – Capital Tax | \$1,300,000 – Canada Community Building Fund (CCBF)
Replacement of existing, and installation of new sidewalks and trails/pathways.

### 18. Railway Crossing Maintenance

\$125,000 - Capital Tax

This project maintains funds for rail crossing repairs. Costs for annual rail crossing repairs and maintenance fluctuate from year to year based on planned work, grant funding from Transport Canada and Transport Canada Annual Inspection Outcomes.

## **19. Rehab – Minor Resurfacing** | \$700,000 – Capital Tax Contracted minor resurfacing projects and

rehabilitation of City-owned parking lots and local roads.

#### 20. Roads - Concrete Crushing Program

\$250,000 - Capital Tax

Crushing of concrete material from City capital projects. Concrete from City rehabilitation programs is taken to the City's marshalling yard rather than to the landfill. The material is crushed and then the reused by the Parks and Transportation department for maintenance and by Engineering Services for other capital projects. By using recycled material, the City saves money because less new gravel is required.

#### 21. Roads - Existing

\$2,200,000 – Canada Community Building Fund (CCBF) \$556,000 – Future Expenditure Reserve \$7,244,000 – Municipal Sustainability Initiative (MSI) This program covers the different road rehabilitation programs within the city (road re-construction, overlay, full depth reclamation, microsurfacing).

#### 22. Roads - Old HWY 43 Rehab Program

\$9,750,000 – Future Expenditure Reserve
The rehabilitation and expansion of the old Hwy 43
corridor and the old Hwy 43 Traffic Signal
Improvement Program.

#### 23. Storm - Replacement and Rehab Program

\$3,250,000 – Capital Tax
Rehabilitation and new installation of storm infrastructure.

#### **FACILITIES**

#### 24. Facilities - Emergency Repairs

\$150,000 – Facility Renewal Reserve
Program to cover up to the requested amount
for emergency repair purposes at various
City-owned facilities.

#### 25. North Fire Hall Slab & Aprons Replacement

**\$400,000 – Facility Renewal Reserve**The interior bay slab and exterior concrete aprons are degrading and require replacement.

#### 26. North Fire Hall Stucco Replacement

*\$150,000 – Facility Renewal Reserve*North Fire Hall exterior stucco (building envelope) is in need of replacement.

#### 27. Service Centre Exterior Remediation

\$450,000 - Facility Renewal Reserve

City Service Centre building envelope remediation and window replacement.

#### FLEET SERVICES

#### 28. Fleet Equipment/Vehicle Replacement

\$3,408,800 - Fleet Reserve

Lifecycle replacement of Fleet equipment and vehicles.

#### **PARKS**

#### 29. Covered Outdoor Structures

\$500,000 - Council Strategic Initiatives Fund

These structures will create opportunities for year-round activities. In the winter they will be designed for outdoor skating and hockey. They will also provide opportunities for many outdoor activities and gatherings during the summer months.

#### 30. Hydroseeder | \$30,000 - Capital Tax

With increasing requests for beautification (City Hall grass, etc.) Parks requires an upgraded hydroseeder to meet growing demand and to efficiently service current hydroseeding operations.

#### 31. Natural Trail Repair | \$50,000 - Capital Tax

Trail repair of two 50m sections of trail by the water treatment plant that are wet all year round.

#### 32. Outdoor Park Furniture | \$90,000 - Capital Tax

Replacement of all park furniture past its lifecycle including picnic tables, benches, garbage cans, and bike racks.

#### 33. Playground Surface Replacement | \$50,000 - Capital Tax

Addition or replacement of playground sand to meet Canadian Playground Safety Inspection Standards.

#### 34. South Bear Creek- Diamond Renewal

\$100,000 - Capital Tax

Diamond renewal including shale resurfacing, warning track installations, fencing repairs, landscaping, and other refurbishment projects to keep diamonds in safe condition.

#### 35. Tree Replacement Program | \$95,000 - Capital Tax

The Tree Replacement Program allows for broad replacement of trees beyond one, single disease/infestation. Ensuring this broad approach allows the City to manage the urban forest to limit the net loss of tree canopy cover. This approach to tree replacement ensures a healthy urban forest that provides ecosystem services such as carbon sequestration, slope stabilization, shade, and wildlife habitat that benefit our community.

#### 36. Urban Forest Strategy Phase 1A & 2

\$240,000 - Capital Tax

Targeted plantings (Phase 1A) and initiating the creation of a comprehensive Urban Forest Plan (Phase 2) to provide future direction for the management of the City's urban forest.

### **PUBLIC SERVICES**

# COMMUNITY KNOWLEDGE CAMPUS

#### 37. Eastlink Centre - Heat and Power Unit

\$500,000 - Facility Renewal Reserve

Sound attenuation measures to reduce levels in surrounding area.

#### FIRE DEPARTMENT

#### 38. Fire Equipment Replacement

\$207,000 - Capital Tax

Budgeting for ongoing lifecycle replacement of large equipment purchases in alignment with the GPFD's 20-year large equipment lifecycle plan.

### 39. Fire Training Grounds | \$62,500 - Capital Tax

Regional fire and emergency services training grounds to be utilized by local partnership.

## SPORTS DEVELOPMENT, WELLNESS & CULTURE

#### 40. Alberta Games Municipal Contribution

\$350,000 - Capital Tax

\$50,000 - Transfer from Operating

Municipal grant contribution for hosting the 2024 Alberta Winter Games.

## 41. Community Group Funding – Nitehawk Year Round Adventure Park

\$122,900 - Capital Tax

\$19,125 - Financial Stabilization Reserve

Request to fund snowmaking & hill equipment and hill improvements.

### 42. Community Group Funding - STARS

\$50,000 - Future Expenditure Reserve

For the Grande Prairie based H145 helicopter.

#### 43. Cross Country Ski Equipment

\$69,800 - Capital Tax

Equipment needed to set cross country ski trails in the natural trail system at South Bear Creek Park to support outdoor recreation and promote Grande Prairie as a Winter City.

### 44. Long Term Exhibit Space Strategy – Heritage Resources

\$150,000 - Capital Tax

Creation of a comprehensive long-term exhibit plan for the Grande Prairie Museum.

#### 45. Retrofit Warehouse Buildings for Recreation

\$1,000,000 - Future Expenditure Reserve

Coordination with user groups to retrofit and repurpose existing industrial properties to be used for recreation.

#### 46. Legion Field Updates

\$1,100,000 - Facility Renewal Reserve

Site enhancements required to host Provincial Track and Field Championships.

#### 47. GP Curling Centre Feasibility Study

\$28,500 - Capital Tax

Funding for study to evaluate the feasibility of converting the GP Curling Centre to a year-round facility.

### 48. Indoor Climbing Wall – Engineering/Feasibility

Review | \$115,000 - Capital Tax

Funding towards the construction of an indoor climbing wall in coordination with local groups.

#### 49. Salvation Army Funding Request

\$200,000 - Financial Stabilization Reserve

Funding request due to lower donations and significant increase in demand for services.

# **Service Area Budgets**

| Council & City Manager's Office                  | 31 | Public Services                        | 62 |
|--|----|--|----|
| Human Resources                                  | 32 | Community Knowledge Campus             | 63 |
|  |    | Community Social Development           | 66 |
| Strategy & Communication Services                | 34 | Emergency & Disaster Planning (GPREP)  | 70 |
| City Clerk                                       | 35 | Enforcement Services                   | 71 |
| Corporate Communications                         | 36 | Grande Prairie Fire Department         | 73 |
| Corporate Marketing                              | 38 | Housing & Homelessness                 | 75 |
|  |    | Mobile Outreach                        | 77 |
| Financial & Administrative Services              | 39 | RCMP Detachment                        | 78 |
| Financial Management                             | 40 | Sports Development, Wellness & Culture | 80 |
| Geographical & Information Technology Services _ | 42 | Transit                                | 83 |
| Legal & Risk Management                          | 44 |  |    |
| Procurement & Supply Chain Management            | 45 | Invest GP                              | 84 |
| Tax & Assessment                                 | 47 | Economic Development                   | 85 |
|  |    | Events & Entertainment                 | 86 |
| Operational Services                             | 48 | Inspection Services                    | 88 |
| Engineering Services                             | 49 | Planning & Development                 | 89 |
| Energy & Environment                             | 52 |  |    |
| Facilities                                       | 54 | Organizational Revenues & Expenses     | 92 |
| Fleet Services                                   | 56 | Fiscal Services                        | 93 |
| Parks  | 57 |  |    |
| Transportation                                   | 59 |  |    |

## **Council & City Manager's Office**

The Council & City Manager's Office service area provides corporate leadership in the overall management of the City's operations by overseeing and directing the administrative and operational functions of all departments. This service area includes the City Manager, Deputy City Manager, and the Human Resources department. Pursuant to the Municipal Government Act, the City Manager is responsible for exercising general control and management over the entire municipality, providing oversight of Council and Committee of Council recommendations, and ensuring policy directions of Council are implemented. The Council & City Manager's Office liaises with municipal, regional, provincial, and federal government officials, as well as organizations, businesses, residents, and community groups to formulate policies and to represent our community position.

### **HUMAN RESOURCES**

### **OVERVIEW**

Human Resources is committed to helping employees and departments achieve their best. Using the Guiding Beliefs as a compass, they work with leaders, teams, unions, employees and partners to ensure the City's workforce is healthy and vibrant. HR contributes to the City's success by investing in continuous learning, innovation and best practices. They work to develop and promote organizational systems and tools to enrich the culture, navigate change and achieve business goals.

### **DEPARTMENT BUDGET**

|  | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |  |
|--|-------------|-----------|-------------|-------------|-------------|-------------|--|
| Revenue  | -           | -         | -           | -           | -           | -           |  |
| Operating Expenses   | 1,674,200   | 86,812    | 1,761,012   | 1,918,740   | 1,913,229   | 1,939,759   |  |
| Net Required   | 1,674,200   | 86,812    | 1,761,012   | 1,918,740   | 1,913,229   | 1,939,759   |  |
| Adjustments for 2023 Budget include increased legal costs and contractual obligations. |             |           |             |             |             |             |  |

### **SERVICE OVERVIEW**

| HR Services  | Performance & Discipline   |
|--|--|
| 24-hour initial response time from advisors to managers. | • 1 week per instance.   |
| Policies & Procedures — Administrative                   | Attraction, Recruitment & Retention  |
| • 1 month to develop a policy.                           | 8 weeks recruitment from posting to offer letter.  |
| Labour Relations   | Policies & Procedures  |
| • Negotiations when contracts end (2–3 years).           | <ul> <li>1 job evaluation per week.</li> <li>Cost of Living Allowance (COLA) once a year.</li> <li>Total compensation review once every 2 years.</li> <li>Position reviews weekly.</li> <li>Organization structure – as needed.</li> </ul> |
| Training & Development                                   | HR Reporting   |
| As required based on position and accordance to OH&S.    | • Quarterly.   |
| Records Management                                       | Strategy   |
| • As per bylaw C-1348.                                   | <ul> <li>Wellness Committee meets once a month.</li> <li>Culture Action Group – pending.</li> <li>Employee and Family Assistance Program (EFAP) – yearly review.</li> <li>Emergency Response Plan (ERP) – daily.</li> </ul>                |

| Health & Wellness | Duty to Accommodate |
|-------------------|---------------------|
| Ongoing.          | • As needed.        |

### Occupational Health & Safety Compliance

- Certificate of Recognition, Annual Review, 3 year re-certification.
- Disability Management (Return to work, Long Term Disability, WCB), as needed.
- Incident Investigations Hazard identifications and control, as needed.
- Worker's Rights, as needed.

### **KEY INITIATIVES AND PROJECTS**

|  | Council Strategic Plan Alignment             |
|--|--|
| Enterprise Resource Planning (ERP)                         | Innovative Efficiencies & Economic Readiness |
| Corporate Culture Strategy Development &<br>Implementation | Innovative Efficiencies & Economic Readiness |
| Human Asset Management Strategy (Currently In<br>Progress) | Innovative Efficiencies & Economic Readiness |
| External Relationships Enhancement                         | Innovative Efficiencies & Economic Readiness |

# **Strategy & Communication Services**

Strategy & Communication Services is the backbone for external and internal communication and ensures the City of Grande Prairie's needs and attributes are recognized locally, provincially, and nationally. This service area includes the City Clerk, Executive Services & Strategy, Corporate Communications, Intergovernmental Affairs and Corporate Marketing. This service area provides leadership, support, and coordination to various City departments, provides recommendations to City Council, represents the City's interests in local and provincial issues, and works to improve the quality of life in Grande Prairie.

## CITY CLERK

#### **OVERVIEW**

Dedicated to serving Council, the organization and residents by encouraging and initiating partnerships, working to provide excellent service, openly discussing challenges and developing solutions, and initiating innovative opportunities to achieve the City's vision while abiding by the Municipal Government Act.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (28,000)    | 11,500    | (16,500)    | (16,500)    | (158,500)   | (16,500)    |
| Operating Expenses | 754,592     | 13,810    | 768,402     | 773,859     | 921,202     | 780,378     |
| Net Required       | 726,592     | 25,310    | 751,902     | 757,359     | 762,702     | 763,878     |

Adjustments for 2023 Budget include lower Assessment Appeal revenue expected based on prior years and Contractual Obligations.

| City Clerk  | Assessment Review Board  |
|---|--|
| • In alignment with the duties granted under Bylaw 1388.  | <ul> <li>In alignment with Bylaw C-1249 and the MGA.</li> <li>Fees in alignment with Bylaw C-1395.</li> </ul>  |
| Council/Committee Coordination  | FOIP   |
| <ul> <li>Draft Bylaws and Policies submitted 2 weeks prior to uploading to Teams Site.</li> <li>Legislative Services uploads draft bylaws and policies for Council or Committee Review.</li> <li>Deadline to upload documents to eScribe: Friday by 5pm.</li> <li>Council and Standing Committee meeting rules and procedures found in C-1299 Procedure Bylaw.</li> </ul> | <ul> <li>In alignment with the FOIP ACT, Bylaw c-1382 and Policy no. 500.</li> <li>FOIP requests must be responded to no later than 30 days after receiving the request, unless granted an extension.</li> <li>FOIP Requests.</li> <li>Average Response time: 14 days.</li> <li>RCMP Response time: 24 hours.</li> </ul> |
| Bylaw and Policy Management   | Records Management   |
| Bylaws and policies must be reviewed by department owners every four years.   | • In alignment with Bylaw C-1348.  |
| Election  |  |
| Election occurs every four years.   |  |

## CORPORATE COMMUNICATIONS

#### **OVERVIEW**

Corporate Communications provides advice, counsel and leadership to the City with respect to communications planning and research, media relations, issues management, and corporate identity. Strategic Communications ensures messages to the public are clear, timely, and consistent while supporting civic participation and understanding of Council priorities, as well as City policies, programs, services, initiatives and events that affect residents.

Corporate Web Management develops, manages and governs digital communications tools such as websites, online services and social media platforms used throughout the City. Graphic design produces digital assets and publications for marketing and communication purposes, work which is highly visible to residents, visitors and investors.

The Citizen Contact Centre is home to the City's 311 service, and the central hub for all citizen, business and visitor non-emergency information and service requests. The Citizen Contact Centre supports citizens in navigating processes to engage the City more effectively, provides information about City services, programs, bylaws and events, prepares and monitors dispatches and service requests to operational departments, and provides citizens financial transaction services.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | -           | -         | -           | -           | (40,000)    | -           |
| Operating Expenses | 1,949,339   | 39,043    | 1,988,382   | 1,993,618   | 2,037,036   | 2,039,273   |
| Net Required       | 1,949,339   | 39,043    | 1,988,382   | 1,993,618   | 1,997,036   | 2,039,273   |

Adjustments for 2023 Budget include a temporary Citizen Contact Representative position for 2023 and increased website support which is slightly offset by position transfers to Information Technologies and Corporate Marketing.

| External Communications  | Internal Communications   |
|--|---|
| <ul> <li>Media Releases: 24 hour response time to initiate project<br/>completed within a week.</li> </ul> | <ul><li>As needed.</li><li>24-hour max response time.</li></ul> |
| <ul> <li>Communications project timelines varies depending<br/>on project.</li> </ul>                      |   |
| Crisis and urgent – immediate.   |   |
| <ul> <li>Key messages – as needed.</li> </ul>  |   |
| <ul> <li>Media inquiries – 2 hours; 24 hour turn around.</li> </ul>  |   |
| Social media posts: routine schedule.  |   |
| Corporate document: 3-4 month project timeline.  |   |
| • Website – as needed.   |   |

| Engagement  | Strategic Services   |
|---|--|
| • 6–8 public engagements per year.  | 12 Strategic Priorities Working Group meetings annually.   |
| • 3–4 "Did You Know" engagements.   | Profile – ongoing.   |
| Web Management  | Brand Management & Graphic Design  |
| Ongoing.  | Lead times as indicated on Cygnet.   |
| Issue response time: 24 hours.  |  |
| Access GP   | Dispatch Services  |
|   |  |
| In person:  | In person:   |
| Monday to Friday  | Monday to Friday   |
| •   | ·  |
| Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital:                  | Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays) Phone or digital:                    |
| Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital: Monday to Friday | Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital:  Monday to Friday |
| Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital:                  | Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays) Phone or digital:                    |
| Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital: Monday to Friday | Monday to Friday 8:30 am–4:30 pm (excluding statutory holidays)  Phone or digital:  Monday to Friday |

### **Customer Relationship Solution Management (CRM)**

Departments w/ CRM integration:

- Engineering
- Transportation/Parks
- Transit

Departments not on CRM but solely supported by Citizen Contact Centre:

CKC

|                           | Council Strategic Plan Alignment |
|---------------------------|----------------------------------|
| Branding & Image Strategy | Engaging Relationships           |
| Video Content Creation    | Engaging Relationships           |
| Advocacy Strategy         | Engaging Relationships           |

## CORPORATE MARKETING

#### **OVERVIEW**

Marketing provides expertise to the organization with the goals of increasing community participation, facility utilization, and revenue generation. The team works collaboratively with internal stakeholders to effectively manage the marketing of City-owned assets and lead marketing efforts for community-based programming and events. Regular analysis of marketing strategies is completed to determine maximum effectiveness and optimum return on investment. Corporate Marketing also oversees the City's brand and is responsible for building and implementing a corporate branding strategy.

#### **DEPARTMENT BUDGET**

|   | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|---|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue   | -           | -         | -           | -           | -           | -           |
| Operating Expenses  | 442,045     | 151,212   | 593,257     | 593,257     | 593,257     | 593,257     |
| Net Required 442,045 151,212 593,257 593,257 593,257 593,257                            |             |           |             |             |             |             |
| Adjustments for 2023 Budget include position transferred from Corporate Communications. |             |           |             |             |             |             |

#### SERVICE OVERVIEW

· Ongoing.

| Marketing                     | Photography & Videography |
|-------------------------------|---------------------------|
| • ~35 events annually.        | As needed.                |
| • 3–4 month development time. |                           |
| Social Media                  |                           |

|                            | Council Strategic Plan Alignment |
|----------------------------|----------------------------------|
| Event Strategy             | Quality of Life                  |
| City Hall Sign Replacement | Engaging Relationships           |

## **Financial & Administrative Services**

Financial & Administrative Services provides a foundation for all City departments by anticipating and responding to organizational, Council, and public needs. Departments in this service area include Financial Management, Legal & Risk Management, Tax & Assessment, Procurement & Supply Chain Management, and Geographical & Information Technology Services. The focus of the service area is to ensure the organization is conducting business in the most effective and efficient manner while adhering to all legislated requirements



## FINANCIAL MANAGEMENT

#### **OVERVIEW**

Financial Services is responsible for maintaining and implementing strong internal controls and maximizing returns on the City investment portfolio. The Finance department maintains financial reporting systems to ensure that operation results align with budget. The team provides access to financial information, effective budgeting system, analysis, and planning systems; facilitates account receivables and payables; and consults and advises departments with monthly financial forecasting, capital projects and budgeting, accounting, employee payroll and benefits and contract negotiations. In addition, the department ensures the various components of the Financial Information System function properly together to facilitate the processing of source documents (payments, receipts, journal entries, etc.) into useful information.

Corporate Asset Management is responsible for policy development, strategy development, AM planning, AM capability development, AM knowledge management, risk management and performance management as it relates to the City's infrastructure assets.

#### **DEPARTMENT BUDGET**

|  | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue  | -           | -         | -           | -           | -           | -           |
| Operating Expenses   | 2,473,824   | 130,942   | 2,604,766   | 2,778,632   | 2,842,725   | 2,875,446   |
| Net Required 2,473,824 130,942 2,604,766 2,778,632 2,842,725 2,875,446                                 |             |           |             |             |             |             |
| Adjustments for 2023 Budget include new Accounts Receivable and Accounts Payable Technician positions. |             |           |             |             |             |             |

| Financial Reporting  | Audited Financial Statements   |
|--|--|
| <ul> <li>Quarterly unaudited financial statements and variances<br/>to Committee.</li> <li>As per Council Policy 313.</li> </ul> | <ul> <li>Annual reporting and audit - MGA Requirement.</li> <li>Financial Audited Statements, annual Municipal Financial<br/>Information in alignment with MGA.</li> </ul> |
| Corporate Leadership Team Financial Review Monthly.  | Sub-audits for Federal and Provincial funding.   |
| Budget Development and PBB   | Financial Analysis   |
| <ul> <li>Annual – 6–9 month process.</li> <li>MGA requirement – 4 year operating and 5 year capital.</li> </ul>                  | • Ad hoc / value added service / on-going.   |
| Internal Controls  | Benefits   |
| • On-going.  | <ul> <li>P-Cards – Monthly.</li> <li>Grants – Various on-going.</li> <li>Daily sales.</li> </ul>   |

| Payroll  | Tangible Capital Asset                                  |
|--|---|
| Bi-weekly pay run – CRA mandate.                     | Quarterly (supports reporting to Council).              |
| Annual T-4 – mandated.                               | Council Policy 313 Grant Reporting Requirements.        |
| Annual retention bonus – contractual obligations.    |   |
| Training as required.                                |   |
| Accounting Services                                  | Asset Data Management                                   |
| Monthly.   | Review asset data with asset owners semi annually.      |
| Asset Strategy                                       | Investment Planning                                     |
| Review policy and strategies every 3 years to ensure | Assist service areas annually.                          |
| alignment with organization's objectives.            | Review and update Council on the Infrastructure Gap     |
|  | annually.   |
| Asset Planning                                       | Performance Management and AM Maturity Assessment       |
| Develop/update Corporate Asset Management Plan every |   |
| 5 years.   | Monitor progress in Asset Management Maturity annually. |

|  | Council Strategic Plan Alignment             |
|--|--|
| Enterprise Resource Planning (ERP)                                     | Innovative Efficiencies & Economic Readiness |
| Financial Reporting Awards (GFOA)                                      | Engaging Relationships                       |
| Alternate Revenue Generating: Research                                 | Innovative Efficiencies & Economic Readiness |
| Long Term Asset Management Strategies                                  | Innovative Efficiencies & Economic Readiness |
| Corporate Asset Maturity Strategy                                      | Innovative Efficiencies & Economic Readiness |
| Long-Term Asset Management Investment Strategies                       | Innovative Efficiencies & Economic Readiness |
| Implementation of an Enterprise Asset Management<br>Technical Solution | Innovative Efficiencies & Economic Readiness |
| Develop Corporate Asset Management Plan                                | Innovative Efficiencies & Economic Readiness |

# GEOGRAPHICAL & INFORMATION TECHNOLOGY SERVICES

#### **OVERVIEW**

Geographical & Information Technology Services (GITS) provides expertise to implement and manage everything from the network architecture, which makes up the backbone of the overall system, to the application hardware and software infrastructure that enables departments to do business. The City has a significant investment in critical infrastructure, applications, sensitive information and corporate assets, which the IT Department is responsible to protect against unauthorized access.

Geographic Information System (GIS) enables the organization to visualize, question, analyse, and interpret data to understand relationships, patterns, and trends. Geographic information is the key to better decision-making from day-to-day operations to long-term planning. Government agencies use GIS technology to foster innovation in their organizations and build smart communities. GIS breaks through barriers to create collaborative organizations with shared information. GIS is a cornerstone to municipal governance and an essential service for corporate management. GIS is fully integrated throughout the City for internal operations and external public information.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (1,544,682) | (4,180)   | (1,548,862) | (1,550,662) | (1,550,662) | (1,550,662) |
| Operating Expenses | 6,378,361   | 400,322   | 6,778,683   | 6,925,462   | 7,116,942   | 7,173,645   |
| Net Required       | 4,833,679   | 396,142   | 5,229,821   | 5,374,800   | 5,566,280   | 5,622,983   |

Adjustments for 2023 Budget include increased software costs and a Business Systems Analyst position transferred from Corporate Communications.

| Information Technology – Strategy & Governance        | Information Technology – Server & Storage Infrastructure   |
|---|--|
| • Ongoing.  | <ul> <li>Server vulnerabilities patched within 30 days, non-critical<br/>vulnerabilities patched within 90 days. Server operation<br/>&gt;=99% accessibility.</li> </ul> |
| Information Technology – Network & Connectivity       | Information Technology – Cyber Security  |
| Corporate Network availability, >=99% accessible.     | Ongoing.   |
| Business Systems                                      | GIS – Map Production   |
| Response time for service request <= 2 business days. | <ul> <li>Fees in alignment with Bylaw C-1395. Monday to Friday:<br/>8:30 am-4:30 pm, response time for service request,</li> <li>2 business days.</li> </ul>             |

| GIS – Corporate Spatial Data & Records Management   | GIS – Analysis of Spatial Data or Data Analysis  |
|---|--|
| Ongoing.  | Ongoing.   |
| GIS – Plotting Digital and Large Format Printing  | GIS – Application Design and Development   |
| <ul> <li>Fees in alignment with Bylaw C-1395. Monday to Friday:</li> <li>8:30 am-4:30 pm, response time for service request,</li> <li>2 business days.</li> </ul> | Monday to Friday: 8:30 am–4:30 pm, response time for service request <= 2 business days. |
| IT Help Desk – Client Services  | IT Help Desk – User Support, Education & Customer Service                                |
| <ul> <li>Monday to Friday: 8:30 am-4:30 pm, response time for<br/>service request &lt;= 2 business days.</li> </ul>   | One per month for GIS related content and as required for business systems.              |

|   | Council Strategic Plan Alignment             |
|---|--|
| Enterprise Resource Planning (ERP)  | Innovative Efficiencies & Economic Readiness |
| Implementation of an Enterprise Asset Management<br>Technical Solution              | Innovative Efficiencies & Economic Readiness |
| Business Solutions – Enterprise Scheduling and Time<br>Management Application       | Innovative Efficiencies & Economic Readiness |
| Business Solutions – Enterprise Tax Management Solution                             | Innovative Efficiencies & Economic Readiness |
| Business Solutions – Enterprise Addressing Application                              | Innovative Efficiencies & Economic Readiness |
| Business Solutions – Enterprise GITS Ticketing System                               | Innovative Efficiencies & Economic Readiness |
| Network Infrastructure Initiatives – Corporate Facility Security                    | Innovative Efficiencies & Economic Readiness |
| Network Infrastructure Initiatives – Corporate Asset Lifecycle<br>Replacement       | Innovative Efficiencies & Economic Readiness |
| Cyber Security Strategy Initiatives – Implement Expanded<br>Corporate User Security | Innovative Efficiencies & Economic Readiness |
| Cyber Security Strategy Initiatives – Network Security Detection and Response       | Innovative Efficiencies & Economic Readiness |
| Cyber Security Strategy Initiatives – Assessment and Evaluation                     | Innovative Efficiencies & Economic Readiness |
| GIS Initiatives – NextGen 911   | Innovative Efficiencies & Economic Readiness |
| GIS Initiatives – Expand Decision Analysis  | Innovative Efficiencies & Economic Readiness |
| GIS Initiatives – Enabling a Field Workforce  | Innovative Efficiencies & Economic Readiness |
| GIS Initiatives – Intermunicipal Collaboration Framework - Spatial<br>Data Sharing  | Engaging Relationships                       |

## LEGAL & RISK MANAGEMENT

#### **OVERVIEW**

Legal Services provides the City of Grande Prairie with expertise in legal support and supports Council's priorities ensuring compliance with the Municipal Government Act and all other pertinent legislation as required. The Legal Services department demonstrates innovative use of resources and builds confidence by being flexible and striving to continuously anticipate the needs and expectations of all stakeholders.

The Risk Management Services department supports the City of Grande Prairie by identifying, analyzing and prioritizing risks to prevent unwanted liability and mitigate potential claims for damages against the organization. This department is responsible for managing the insurance portfolio for all City assets, including many external partners, and handles the entire claims process from initial investigation to the final decision.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (71,781)    | (2,433)   | (74,214)    | (77,925)    | (81,821)    | (85,912)    |
| Operating Expenses | 676,103     | (52,026)  | 624,077     | 656,260     | 689,570     | 719,343     |
| Net Required       | 604,322     | (54,459)  | 549,863     | 578,335     | 607,749     | 633,431     |

Adjustments for 2023 Budget include Insurance Coordinator position being replaced by outsourcing options offset with increased Legal costs and Insurance Premiums.

| Legal Advice | Contract Lifecycle Management |
|--------------|-------------------------------|
| Ongoing.     | Ongoing.                      |
| Insurance    | Interveted Disk Management    |
| insurance    | Integrated Risk Management    |

## PROCUREMENT & SUPPLY CHAIN MANAGEMENT

#### **OVERVIEW**

The Procurement Department is responsible for the procurement of goods, services and construction for all City departments as a centralized service. Governed by the trade agreements, they provide strategic services to internal and external stakeholders. Procurement provides the necessary resources, education and training to facilitate effective and efficient procurement processes for both external and internal stakeholders.

#### **DEPARTMENT BUDGET**

|                        | 2022 Budget          | \$ Change     | 2023 Budget         | 2024 Budget        | 2025 Budget | 2026 Budget |
|------------------------|----------------------|---------------|---------------------|--------------------|-------------|-------------|
| Revenue                | -                    | -             | -                   | -                  | -           | -           |
| Operating Expenses     | 1,300,562            | 49,806        | 1,350,368           | 1,531,091          | 1,561,684   | 1,577,135   |
| Net Required           | 1,300,562            | 49,806        | 1,350,368           | 1,531,091          | 1,561,684   | 1,577,135   |
| Adjustments for 2023 I | Budget include incre | ased cleaning | and utility costs f | or City Hall build | ing.        |             |

| Competitive bidding, scope development, contract creation and execution   | Purchase order (PO) creation and issuance   |
|---|---|
| <ul> <li>Ongoing.</li> <li>Average of 180 competitive bids annually.</li> <li>Average of 60–75, 45 minute debriefs annually.</li> </ul> | <ul> <li>24 to 48-hour turnaround time.</li> <li>Average of 250 POs per month.</li> </ul> |
| Cell phone account and hardware provision   | Systems and process training (Oracle, Navision, Bids and Tenders)                         |
| <ul><li> 24 to 48-hour turnaround time.</li><li> Approximately 10 hours per month.</li></ul>  | <ul><li>Ongoing.</li><li>Approximately 10–15 hours per month.</li></ul>                   |
| Surplus/Retired asset disposal  | Surplus/Retired asset disposal Vendor Development and Performance Management              |
|   |   |
| <ul><li>Ongoing.</li><li>Average of 275 individual auction postings per year.</li><li>Average 206 hours annually.</li></ul>             | <ul><li>Ongoing.</li><li>Average 10–15 hours per month.</li></ul>                         |
| <ul> <li>Average of 275 individual auction postings per year.</li> </ul>  |   |

|                                    | Council Strategic Plan Alignment             |
|------------------------------------|--|
| Enterprise Resource Planning (ERP) | Innovative Efficiencies & Economic Readiness |
| Benefit Driven Procurement: Review | Innovative Efficiencies & Economic Readiness |

## TAX & ASSESSMENT

#### **OVERVIEW**

The Assessment and Taxation department is responsible for generating and collecting funds from the public so that the City can provide service to its residents. Assessment is responsible for determining and defending fair and equitable assessments for all properties. Taxation is responsible to collect the different taxes levied against properties on behalf of the City of Grande Prairie, the Province of Alberta, the Grande Spirit Foundation and the Grande Prairie Downtown Association.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (283,000)   | (10,000)  | (293,000)   | (293,000)   | (293,000)   | (293,000)   |
| Operating Expenses | 1,465,598   | (14,703)  | 1,450,895   | 1,479,311   | 1,498,863   | 1,512,636   |
| Net Required       | 1,182,598   | (24,703)  | 1,157,895   | 1,186,311   | 1,205,863   | 1,219,636   |

Adjustments for 2023 Budget include Assessment anticipating needing less summer staff than previous years.

#### **SERVICE OVERVIEW**

| Property Assessment   | Appeals   |
|---|---|
| <ul> <li>Properties re-inspected every 5 years.</li> <li>(20–25% each year) (Best Practice – Municipal Affairs).</li> <li>Annual Reassessment (MGA).</li> </ul> | <ul> <li>All appeals heard by December 31.</li> <li>Notice sent 70 days prior to hearing (Legislative Services).</li> <li>Property owner must submit evidence 42 days prior to hearing.</li> <li>Provides response 14 days prior to hearing.</li> <li>Timelines set out in MGA Assessment Appeals Regulations.</li> </ul> |
| Tax Notifications   | Tax Payments  |
| <ul> <li>Taxes are levied by May of each year.</li> <li>Taxes must be levied by December 31 (MGA).</li> </ul>   | <ul> <li>In-Person: Monday to Friday: 8:30 am–4:30 pm</li> <li>Online: 24/7/365</li> <li>TIPPS: Monthly</li> </ul>  |
| Customer Service  | Tax Delinquencies   |
| • Mon–Fri: 8:30 am–4:30 pm  | • In alignment with MGA.  |

|                         | Council Strategic Plan Alignment             |
|-------------------------|--|
| Taxation System Upgrade | Innovative Efficiencies & Economic Readiness |

## **Operational Services**

Operational Services is responsible for ensuring new and existing infrastructure meets the current and future needs of the community. Operational Services encompasses Engineering Services, Transportation, Facilities, Fleet, Parks and Environment. From roads and parks to drainage pipes and traffic lights, Operational Services ensures a wide range of City infrastructure is cared for so residents and visitors can work, commute, play and do business safely and efficiently. Operational Services strives to be a leader in innovative practices, environmental sustainability, and organizational efficiency.

## **ENGINEERING SERVICES**

#### **OVERVIEW**

Engineering Services manages linear public infrastructure above and below ground within a City right-of-way. This includes City-owned infrastructure (roadways, sidewalks, pathways, traffic signals, storm drainage systems, etc.) and infrastructure owned by others (power, gas, cable, water, sanitary).

Engineering Services plans and manages the inspection, rehabilitation and growth projects for City-owned linear infrastructure through capital projects and development agreements.

### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (190,964)   | 127,164   | (63,800)    | (64,300)    | (64,300)    | (64,300)    |
| Operating Expenses | 3,169,961   | (223,147) | 2,946,814   | 2,984,982   | 3,010,869   | 3,019,108   |
| Net Required       | 2,978,997   | (95,983)  | 2,883,014   | 2,920,682   | 2,946,569   | 2,954,808   |

Adjustments for 2023 Budget include transfer of subdivision authority to Planning & Development and increased contractual obligations to maintain current levels of service.

| Linear Asset Management  | Utility Alignment Approvals   |
|--|---|
| <ul> <li>Formal condition assessments are completed on a<br/>schedule. Informal and additional assessments are<br/>completed as needed.</li> </ul>   | <ul> <li>Circulated to public utility companies and reviewed with<br/>a decision within 2 to 3 weeks on average.</li> <li>Complex alignment requests with conflicts takes longer</li> </ul> |
| <ul> <li>Roads are evaluated on a 3-year cycle.</li> </ul>   | and may trigger re-circulation.   |
| <ul> <li>Traffic signals on a 7-year cycle.</li> </ul>   |   |
| Sidewalks on a 5-year cycle.   |   |
| Pathways on a 3-year cycle.  |   |
| <ul> <li>Bridges based on provincial requirements that vary<br/>depending on vehicle versus pedestrian and age. Bear<br/>Creek corridor outfalls and slopes reviewed on a<br/>5-year cycle.</li> </ul> |   |
| • The spillway is based on provincial requirements.  |   |
| • Storm sewer evaluation varies based material and age.  |   |
| <ul> <li>Road Pavement Quality Index (PQI) established by<br/>Council used as level of service in planning.</li> </ul>   |   |
| <ul> <li>New asset data entered and linked to GIS within 1 year of<br/>receiving record drawings.</li> </ul>   |   |
| Capital budget plans submitted annually.   |   |

| Engineering Permits  | Engineering Studies   |
|--|---|
| <ul> <li>Engineering Permit issuance, upon a completed application, within 3 to 7 days depending on complexity.</li> <li>Emergency work facilitated as needed.</li> </ul>  | <ul> <li>Master Plans are reviewed and updated every 5-years.</li> <li>Basin, functional studies and other studies are completed as needed.</li> <li>Assignment of the work and timelines to complete the work are based on scope and stakeholder consultation.</li> </ul>  |
| Capital Construction Management  | Storm Water Drainage Management   |
| <ul> <li>Projects are selected based on established criteria to maximize our investments and prolong asset life.</li> <li>Communication plans are developed with the Communications Department for each project and can include; open houses, letters, notifications, etc.</li> <li>Tangible capital asset data and record drawings are provided annually to Finance and GIS.</li> </ul> | <ul> <li>Surveys and inspections are completed during the summer based on a list of accumulated requests. Risks are assessed and requests prioritised on that basis.</li> <li>Creek levels and snow loads are monitored using sensors and equipment. The spillway is monitored using sensors, cameras and site inspections. Scheduled checks vary based on time of year.</li> </ul> |
|  |   |
| Storm-Lot Grading Permits  | Storm–Technical Support   |
| Upon receiving a complete application, issuance of a permit for residential lot grading, commercial lot grading permit and storm water diversion is within 5 days.   | Acknowledge inquires within 3 days indicating proposed approach to analysis and provide recommendations and survey support as required.   |
| <ul> <li>Upon receiving a complete application, issuance of a<br/>permit for residential lot grading, commercial lot grading</li> </ul>  | <ul> <li>Acknowledge inquires within 3 days indicating proposed<br/>approach to analysis and provide recommendations and</li> </ul>   |
| <ul> <li>Upon receiving a complete application, issuance of a<br/>permit for residential lot grading, commercial lot grading<br/>permit and storm water diversion is within 5 days.</li> </ul>   | <ul> <li>Acknowledge inquires within 3 days indicating proposed<br/>approach to analysis and provide recommendations and<br/>survey support as required.</li> </ul>   |
| <ul> <li>Upon receiving a complete application, issuance of a permit for residential lot grading, commercial lot grading permit and storm water diversion is within 5 days.</li> <li>Storm-Slope and Outfall Monitoring</li> <li>Seasonal check of corridor in fall and spring. Additional</li> </ul>  | <ul> <li>Acknowledge inquires within 3 days indicating proposed<br/>approach to analysis and provide recommendations and<br/>survey support as required.</li> <li>Development Engineering – Technical Advice</li> </ul>   |

| Development Agreements   | Design and Construction Manuals  |
|--|--|
| Activities conducted in accordance with the<br>Development Policy.   | Amendment requests received from internal and external<br>customers tracked. Requests researched and stakeholder<br>consultation conducted. Amendments implemented |
| Comments on preliminary detailed engineering drawings returned within 2 weeks. Final submissions once all  | annually in fall for following construction season.  |
| <ul> <li>comments are addressed are processed within 3 days.</li> <li>Preparation of Servicing Agreements begin upon receiving a completed application.</li> </ul> | Controversial amendments elevated for decision.  |
| <ul> <li>Inspections scheduled within 3 days of request. Upon receipt of a complete package for CCC and FAC issued within 1 week.</li> </ul>                       |  |
| <ul> <li>Letter for reduction of securities provided within 1 week<br/>of CCC and FAC fully signed off.</li> </ul>   |  |
| Record drawings checked during winter months.  |  |
| <ul> <li>Tangible capital asset data and record drawings provided<br/>annually to Finance and GIS.</li> </ul>  |  |

|   | Council Strategic Plan Alignment             |
|---|--|
| Hughes Lake Servicing Study                   | Innovative Efficiencies & Economic Readiness |
| Bike Park at Crystal Lake: Construction       | Quality of Life                              |
| Road Structure Review                         | Innovative Efficiencies & Economic Readiness |
| Bear Creek Corridor: Slope Stability Study    | Innovative Efficiencies & Economic Readiness |
| Aberdeen Area Redevelopment Servicing Options | Innovative Efficiencies & Economic Readiness |
| Reservoir Feasiability Study Update           | Innovative Efficiencies & Economic Readiness |
| Stormwater Utility Model: Options             | Innovative Efficiencies & Economic Readiness |
| Corporate Asset Maturity Plan                 | Innovative Efficiencies & Economic Readiness |
| Highway 40X Ring Road                         | Innovative Efficiencies & Economic Readiness |
| Municipal Development Plan                    | Innovative Efficiencies & Economic Readiness |
| Bear Creek Surface Water Management           | Quality of Life                              |

## **ENERGY & ENVIRONMENT**

#### **OVERVIEW**

Energy & Environment is committed to a sustainable future and works towards improving energy performance while fostering environmental responsibility within the organization and community. The department supports sustainable energy generation and protects ecological assets through scientific methods and collaborative engagement. The department engages the organization and community in environmentally favourable activities and programs.

The Environment team protects the natural environment, including air and water, through implementing and monitoring the Environmental Management System (EMS) and working across the organization to advise the organization on regulatory compliance. The department responds to environmental emergencies, hazardous contamination and releases, instructing on appropriate mitigation measures and managing all response procedures.

The Energy team promotes the adoption of efficient energy generation while striving to meet the organization and community's GHG (Greenhouse Gas) reduction goals. The department monitors and manages the organization's energy consumption, coordinates the energization of energy assets, and facilitates the implementation of energy projects.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (114,880)   | 83,407    | (31,473)    | (20,982)    | (10,491)    | (10,491)    |
| Operating Expenses | 3,566,148   | 378,060   | 3,944,208   | 3,994,627   | 4,067,523   | 4,131,965   |
| Net Required       | 3,451,268   | 461,467   | 3,912,735   | 3,973,645   | 4,057,032   | 4,121,474   |

Adjustments for 2023 Budget include reduction to grant revenue with completion of Municipal Energy Manager Program, increased distribution costs on electricity for city streetlights, cost of Community Emissions Inventory and other expenditures to maintain current levels of service.

| Environmental Regulatory Compliance   | Ground and Surface Water and Methane Gas Monitoring                                  |
|---------------------------------------|--|
| As per policy 215.                    | <ul><li>Monthly monitoring for gas.</li><li>Seasonal monitoring for water.</li></ul> |
| Outreach, Education and Engagement    | Technical Reviews  |
| • 15 engagement activities.           | • 10 business days.  |
| Responds to Environmental Emergencies | Coordinates Environmental Response Efforts   |
| Immediately.                          | Immediately.   |

| Developing Bylaws and Policies  | Monitoring and Analyzing Corporate Energy Consumption |
|---|---|
| <ul><li>Reviewed every four years.</li><li>Annual review of procedures.</li></ul> | • Daily.  |
| Outreach, Education and Engagement  | Technical Reviews                                     |
| As directed by Council or CLT.  | As required.  |
| Responds to Environmental Emergencies   |   |
| Daily as required   |   |

#### • Daily as required.

|  | Council Strategic Plan Alignment             |
|--|--|
| Comparative Energy: Study Review               | Innovative Efficiencies & Economic Readiness |
| Carbon Pricing Impact: Reduction               | Engaging Relationships                       |
| Bike Park at Crystal Lake: Construction        | Quality of Life                              |
| Outdoor Space Enhancement                      | Quality of Life                              |
| Beautification & Entrance Landscaping          | Innovative Efficiencies & Economic Readiness |
| Northern Utility Distribution Costs: Reduction | Innovative Efficiencies & Economic Readiness |
| Accessibility, Mobility and Connectivity       | Inclusive & Caring Community                 |

## **FACILITIES**

#### **OVERVIEW**

Facilities is responsible for managing the City's vertical assets (facilities). Responsibility is divided into three divisions:

- 1) Asset Management (Plan) Monitor the conditions of facilities physical assets, ensure facilities meet current operational requirements, and asset data management.
- 2) **Project Management (Build)** Management of capital and renewal facility construction projects, consultation services, manage future project requests, and ensure City facility construction projects meet all legislated and code requirements.
- **3) Facility Maintenance (Maintain)** Service delivery of all facility related daily reactive work orders (e.g.: plumbing, electrical, carpentry, etc.), and ongoing scheduled preventive and predictive maintenance.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (2,429,541) | 313,726   | (2,115,815) | (2,115,815) | (2,115,815) | (2,115,815) |
| Operating Expenses | 10,156,602  | (466)     | 10,156,136  | 10,163,996  | 10,174,769  | 10,169,471  |
| Net Required       | 7,727,061   | 313,260   | 8,040,321   | 8,048,181   | 8,058,954   | 8,053,656   |

Adjustments for 2023 Budget include reductions in revenue related to internal Capital Projects recovery and increases to utilities expenses.

| Facilities Operations   | Facility Asset Management  |  |  |
|---|--|--|--|
| <ul> <li>Maintenance, Asset and Project Management for<br/>50 buildings.</li> </ul> | Ensure compliance with municipal, provincial and federal building codes, safety codes and standards. |  |  |
| Facility Project Management   | Facility Renewal Projects  |  |  |
|   |  |  |  |

| Internal Operations<br>(Facilities managed by City staff)  | External Operations<br>(Facilities managed by external partners) |
|--|--|
| Scheduled preventative and predictive maintenance.         | Scheduled preventative and predictive maintenance.               |
| • Fulfillment of Service Level Agreements.                 | Management of Service Level Agreements.                          |
| Managed through Maintenance Connection.                    | Responds timely to reactive work orders based                    |
| Responds timely to reactive work orders based              | on priority:   |
| on priority:   | Emergency – 1-hour response time.                                |
| • Emergency – 1-hour response time.                        | High Priority – 24-hour response time.                           |
| • High Priority – 24-hour response time.                   | Medium Priority – 5-day response time.                           |
| <ul> <li>Medium Priority – 5-day response time.</li> </ul> | Low Priority and Planned – TBD response time.                    |
| • Low Priority and Planned – TBD response time.            | Managed through Maintenance Connection.                          |
| System changes and efficiency upgrades.                    | Responds timely to reactive work orders.                         |
|  |  |
|  |  |
| Service Centre Building Operations                         |  |

Ongoing

|                         | Council Strategic Plan Alignment |
|-------------------------|----------------------------------|
| Covered Outdoor Spaces  | Quality of Life                  |
| Neighbourhood Amenities | Quality of Life                  |

## FLEET SERVICES

### **OVERVIEW**

Fleet Services provides and maintains vehicles and equipment to internal departments. Fleet Services also completes external vehicle and equipment maintenance.

### **DEPARTMENT BUDGET**

|   | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|---|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue   | (4,331,305) | 15,465    | (4,315,840) | (4,315,590) | (4,315,590) | (4,315,590) |
| Operating Expenses  | 6,814,630   | (100,148) | 6,714,482   | 6,730,193   | 6,742,092   | 6,751,587   |
| Net Required  | 2,483,325   | (84,683)  | 2,398,642   | 2,414,603   | 2,426,502   | 2,435,997   |
| Adjustments for 2023 Budget include changes to department staffing. |             |           |             |             |             |             |

#### **SERVICE OVERVIEW**

| Internal Equipment and Vehicle Maintenance   | External Equipment and Vehicle Maintenance   |
|--|--|
| <ul> <li>143 vehicles; 32 accessible and public transit buses; 230 pieces of equipment.</li> </ul>   | <ul> <li>Appointments scheduled by external partners.</li> <li>Approximately 150 vehicles (varies).</li> </ul> |
| <ul> <li>Every vehicle has scheduled duration where its condition is inspected.</li> </ul>   |  |
| <ul> <li>Preventative maintenance tailored to specific needs of<br/>vehicle or equipment using Fleet Management System<br/>(completed through mileage or time).</li> </ul> |  |
| Fleet Asset Management   | Inventory Management   |
| Ten-year capital replacement plan created for City fleet.  | Parts available for fleet maintenance.   |
| <ul> <li>Depends on condition of unit and mileage.</li> </ul>  | Inventory items provided to all City departments.  |
| Hit target mileage or level of usage prior to disposal.  | PPE for all City departments.  |
|  | Janitorial supplies.   |

|  | Council Strategic Plan Alignment |
|--|----------------------------------|
| Vehicle & Equipment Branding/Upkeep      | Engaging Relationships           |
| Proactive Repairs & Maintenance to Fleet | Engaging Relationships           |

## PARKS

#### **OVERVIEW**

Parks Operations is responsible for the care and maintenance of all living and non-living parks infrastructure in Grande Prairie. The dedicated crew is passionate about enhancing and protecting parks and open spaces that are essential to quality of life and environmental health. The department works with internal and external stakeholders to ensure all parks and green spaces are kept safe, clean and well-maintained in an environmentally and economically responsible fashion.

Green infrastructure includes maintenance of turf, flowers, shrubs, and trees, as well as management of pests, from noxious weeds to mosquitoes. This area focuses on maintaining parks, boulevards and roadsides in an aesthetically pleasing manner while also supporting the local urban ecosystem of native plants, insects and wildlife.

The department also cares for all parks infrastructure, from rinks and benches to toboggan hills and the municipal cemetery. The goal of the department is to give the residents of Grande Prairie a safe and enjoyable outdoor experience in all park spaces, no matter which activity they undertake.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (255,800)   | (30,000)  | (285,800)   | (285,800)   | (285,800)   | (285,800)   |
| Operating Expenses | 6,577,616   | 134,020   | 6,711,636   | 6,736,065   | 6,747,548   | 6,756,396   |
| Net Required       | 6,321,816   | 104,020   | 6,425,836   | 6,450,265   | 6,461,748   | 6,470,596   |

Adjustments for 2023 Budget include anticipated revenue increases for advertising at South Bear Creek ball diamonds, increased insurance and utility costs, and beaver control contract.

| Turf Mowing and Maintenance  | Trees  |
|--|--|
| <ul> <li>Level A Turf (irrigated, sports fields, some city facilities) – every 7–10 working days.</li> <li>Level B Turf (boulevards, neighbourhood parks) – every</li> </ul> | <ul> <li>Tree pruning and removals occur on an ongoing basis.</li> <li>Elm pruning October 1 – March 31 of each year. Provincial Elm Pruning Ban prohibits elm pruning from April 1 –</li> </ul> |
| 10–15 working days.  | October 1 to prohibit to spread of Dutch Elm disease.  |
| <ul> <li>Level C Turf – (public utility lots) – every 20–30<br/>working days.</li> </ul>   | Replacement trees are planted for each tree removed where possible.  |
| • Roadside Ditches (high traffic/visibility) – 2 times per   | Tree stumps are removed on yearly basis.   |
| season.  | Newly planted trees are watered weekly for three years   |
| <ul> <li>Roadside Ditches (all other) – 1 time per season.</li> </ul>  | until they are well established.   |
| Natural Trails – 2 times per season.   |  |

| Plants   | Integrated Pest Management   |
|--|--|
| <ul> <li>City provides daily watering of downtown hanging flower baskets during growing season.</li> <li>Maintenance of shrub beds occurs throughout May–October.</li> </ul>   | <ul> <li>Mosquito Control Aerial application – 1 time per year</li> <li>Ground Control of noxious weeds – Ongoing<br/>April–September.</li> <li>Broadleaf Weed Control – Level A Turf Only.</li> </ul>   |
| Muskoseepi Park Asset Management   | South Bear Creek Asset Management  |
| <ul> <li>Muskoseepi Park playgrounds, skate parks and spray parks are inspected weekly.</li> <li>Maintenance of paved and natural trails within Bear Creek Corridor done daily.</li> <li>Dog parks sanitation and maintenance 2 times per week.</li> </ul>   | <ul> <li>Ball diamond outfields mowed minimum 1 time per week.</li> <li>Infields lined daily during active ball season.</li> <li>Dog parks sanitation and maintenance 2 times per week.</li> </ul>   |
| Other Parks Asset Management   | Sanitation and Pageantry   |
| <ul> <li>Playground sand is rototilled at least once per year.</li> <li>Playgrounds inspected every two weeks.</li> <li>Established City maintained outdoor rinks are flooded a minimum of 2X/week weather dependant.</li> <li>Parks Operations supplies the material for the set-up of</li> </ul> | <ul> <li>Litter Removal:</li> <li>Downtown – 3 times per week.</li> <li>Muskoseepi Park – 3 times per week.</li> <li>Boulevards and Neighbourhood Parks - every 2 weeks.</li> <li>Park maintained Sports fields/Ball Diamonds – Daily</li> </ul> |
| Neighbourhood Outdoor Rinks, (boards and hardware) and inspects these rinks monthly.   | during active season.  |

### **Cemetery Operations**

- To meet opening and closing interment requests and reservations for full burials and cremations.
- Comprehensive maintenance and ongoing improvements through spring to fall season.
- Mowing rotation every 7–10 days.
- Snow removal on cemetery roads during winter season.

|   | Council Strategic Plan Alignment             |
|---|--|
| Parks Master Plan                       | Quality of Life                              |
| Outdoor Space Enhancement               | Quality of Life                              |
| Beautification and Entrance Landscaping | Innovative Efficiencies & Economic Readiness |
| Neighbourhood Amenities: 2022 Projects  | Quality of Life                              |

## TRANSPORTATION

#### **OVERVIEW**

Transportation Services provides an array of services dedicated to maintaining and optimizing the City's transportation and stormwater infrastructure.

During the summer months, transportation crews are fully engaged in a variety of activities maintaining safe road and sidewalk conditions for residents. Road crews execute a number of programs, from a dedicated pothole team utilizing both cold and hot patching techniques, to a full paving crew, which handles larger projects and small overlays. Road crews also handle grading of rural roadways and the sweeping of city streets.

Transportation services includes the stormwater maintenance crew, which is crucial to mitigating spring melt flooding and repairing catch basins and manholes. When these construction programs are put on hold during the winter months, operators turn their attention to snow removal, working 24 hours a day throughout the winter months to provide Grande Prairie residents with safe, clear roadways and residential clearing.

The traffic division includes Traffic Engineering, Signal Maintenance and Signs crews, who collaborate to ensure a high level of service in both maintaining a variety of traffic control devices and in optimizing existing infrastructure to allow the efficient and safe flow of vehicles and pedestrians in the city.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (430,285)   | 75,384    | (354,901)   | (265,394)   | (175,884)   | (175,884)   |
| Operating Expenses | 14,308,352  | 658,951   | 14,967,303  | 15,041,923  | 15,058,264  | 15,089,180  |
| Net Required       | 13,878,067  | 734,335   | 14,612,402  | 14,776,529  | 14,882,380  | 14,913,296  |

Adjustments for 2023 Budget include anticipated increases to high load pole turns, reduced transfers for Highway 43 funding and increasing costs for materials such as gravel and salt and increasing electricity distribution costs. Additional contracted services are also required for ditching and drainage of the rural service area.

| Signals   | Signs   |
|---|---|
| <ul> <li>Monthly visual inspections of all traffic lights.</li> <li>Provide preventive maintenance service for all controllers on a semi-annual basis.</li> <li>Perform annual inspections of all poles and mounting hardware and confirm ground clearance.</li> <li>Clean and service all heads annually.</li> <li>On going relamping of LED bulbs on a 7-year cycle.</li> <li>Complete repairs to traffic signals as a high priority, flashing median lights as a routine priority.</li> <li>Semi annual inspections of all signalized pedestrian crossings.</li> <li>24/7/365 emergency response to malfunctioning and damaged signals.</li> <li>Cleaning and maintenance of 350 traffic detection cameras on a yearly basis.</li> </ul> | <ul> <li>Guide information and warning sign maintenance and repair is completed as a routine priority on an as required basis. New installations are scheduled as workload permits.</li> <li>Systems are inspected annually to confirm presence and condition of signs.</li> <li>Line-painting is conducted May to September on arterial and collector roads.</li> <li>Up to 3 applications per season are done on high volume roadways.</li> <li>Markings are repainted semi-annually except for those roadways improved under the Provincial Authority.</li> <li>Design and implementation of temporary traffic control plans for special events such as parades, festivals and emergency repairs.</li> </ul> |
| Traffic Engineering   | Maintenance of Asphalt (Roads and Paths)  |
| <ul> <li>Modelling and analysis of 80 city signalized intersections on a 5-year rotation.</li> <li>Completion of traffic counts and speed surveys on both a scheduled and as-needed basis.</li> <li>Delivery of intersection safety studies and small-scale functional reports.</li> <li>Provision of technical comments to large scale engineering services projects, typically within 5 business days of delivery.</li> <li>Addressing public inquiries and complaints about traffic and pedestrian infrastructure. Response within 7 business days.</li> <li>Maintenance and updating of the city EMME model, which is used for long term traffic network planning.</li> </ul>   | <ul> <li>Road failures are repaired on an as-required basis as a high priority to reduce potential hazard to traffic.</li> <li>Permanent regular maintenance and repairs are scheduled with priority depending upon the severity of the problem.</li> <li>Contractual agreement on maintenance schedule with Canadian National.</li> <li>Potholes or sinkholes that are an immediate threat to public safety are addressed immediately.</li> <li>During summer months, crews aim to triage and repair reported potholes within 7 working days.</li> <li>During winter months, potholes are patched as conditions allow.</li> </ul>  |
| Railway Crossing and Signals  | Maintenance of Concrete (Sidewalks)   |
| <ul> <li>Provision of traffic control and paving services during the<br/>maintenance and repair of rail crossings.</li> </ul>   | <ul> <li>Priority given to high volume sidewalks with emphasis on reducing and eliminating tripping hazards</li> <li>Some repairs, other than Central Business District area unistones, sidewalks are completed with asphalt to minimize cost.</li> </ul>   |

| Maintenance of Gravel Roads   | Street Sweeping   |
|---|---|
| <ul> <li>Grader patrol, maintenance, and repair service provided<br/>on an as required basis with priority based on traffic<br/>volume and road condition.</li> </ul> | To clean priority 1 & 2 roadways 3 times per year, priority 3 roadways 1 time per year. |
| <ul> <li>Gravel resurfacing program provided on a 2 to 5- year<br/>cycle, based upon condition of road.</li> </ul>  |   |
| Identification and coordination of dust control program.  |   |
| Spring Cleanup  | Snow and Ice Control  |
| • Cleaning of all boulevards and islands adjacent to arterial roads at the conclusion of each winter season.  | Priorities set by City of Grande Prairie Snow Removal & Ice<br>Control Policy No. 606.  |
| Stormwater Maintenance  | Spill Response  |
| Repair and replacement of damaged storm components, including catch basins and manholes.  | Emergency call response as required.  |
| Thawing and flood prevention during the spring melt.  |   |
| Flushing and maintenance of storm lines.  |   |
| Repair and replacement of culverts as necessary.  |   |

|                                    | Council Strategic Plan Alignment             |
|------------------------------------|--|
| Snow Removal Progress Tracking App | Quality of Life                              |
| Road Safety Action Plan            | Quality of Life                              |
| Snow and Ice Policy Review         | Innovative Efficiencies & Economic Readiness |
| Snow Haul Tracking App             | Innovative Efficiencies & Economic Readiness |
| Parking Study                      | Innovative Efficiencies & Economic Readiness |
| Covered Outdoor Spaces             | Quality of Life                              |

## **Public Services**

The role of Public Services is to provide a healthy, vibrant, and welcoming community through exceptional cultural, recreational, and social amenities while addressing public safety. This service area encompasses Recreation & Culture, Community Social Development, Housing & Homelessness, Transit, and Emergency & Enforcement Services. The Public Services area is focused on providing cultural, recreational, and social opportunities through inclusive programs, services, and facilities. With an additional focus on public safety services, this service area aims to enhance the quality of life for the residents of Grande Prairie.

## COMMUNITY KNOWLEDGE CAMPUS

#### **OVERVIEW**

The Community Knowledge Campus (CKC) is comprised of City-owned and operated recreations centres including: Eastlink Centre, Design Works Centre, GP Synthetic Field and Grandstand and two outdoor seasonal assets including a skate park and Aquatera Community Skating Oval. St. Joseph's Catholic High School, Charles Spencer Public High School and Gymniks Gymnastic facility complete the campus. Located on the south end of Grande Prairie, the overall campus provides sport, education, and recreation programs and services for the community and region. The operations of the Dave Barr Arena and Grande Prairie Outdoor Pool are also the responsibility of CKC. Trained certified aquatics staff deliver programs and services from May to September at the recently renovated Outdoor Pool which is a historical asset in Muskoseepi Park.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (6,382,258) | (201,492) | (6,583,750) | (6,583,750) | (7,083,795) | (7,081,611) |
| Operating Expenses | 13,112,108  | 105,763   | 13,217,871  | 13,230,059  | 13,258,728  | 13,314,029  |
| Net Required       | 6,729,850   | (95,729)  | 6,634,121   | 6,646,309   | 6,174,933   | 6,232,418   |

Adjustments to 2023 Budget resulting from advertising revenue opportunities, staffing changes, and increases to utility expenses.

| GP Outdoor Pool – Canteen Services   | GP Outdoor Pool – Drop-Ins   |
|--|--|
| Matches open hours of facility.  | <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>Use is regulated under the Public Health Act and Alberta Pool Standards and Lifesaving Society governing bodies.</li> <li>7 days a week, weather dependant Saturday/Sunday: 10:00 am-9:00 pm Monday to Friday: 9:00 am-9:00 pm</li> </ul> |
| GP Outdoor Pool – Special Bookings   | May long weekend to Sept long weekend.  Design Works Centre (Twin Ice Arena) –  Drop-Ins & Membership Use  |
| <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>As requested, based on cost recovery in addition to regular operating hours.</li> </ul> | Fees in alignment with Bylaw C-1395 (Public Drop-In 43 hours per month).   |

| Design Works Centre (Twin Ice Arena) – Rentals  | Design Works Centre (Twin Ice Arena) – Tenant Lease Space  |
|---|--|
| Fees in alignment with Bylaw C-1395 (Avg 1160 hours per<br>month available to book).  | <ul> <li>Tenant office/storage agreements in place for 6 spaces:         Grande Prairie Minor Hockey, Hockey Alberta, Grande         Prairie Figure Skating Club, Wolverines Adapted Sports         Association (sledge hockey), Peace Wapiti Speed Skating         Club, and Grande Prairie Athletics.</li> <li>Events held as requested by user groups.</li> </ul> |
| Design Works Centre (Twin Ice Arena) – Concession   | Design Works Centre (Twin Ice Arena) –<br>Speed Skating Oval Maintenance   |
| Food service tenant agreement in place for space and percentage of food sales and catering.   | As required, weather dependent. Season typically     December to March.  |
| CKC Fields – Rentals & Events   | Eastlink Centre Aquatics – Drop-Ins & Membership Use   |
| <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>Seasonal operation from May to November.</li> </ul>  | <ul> <li>Service levels vary between spontaneous use and booked.</li> <li>Splash and Play booking available online or by calling 311.</li> <li>Fees in alignment with Bylaw C-1395.</li> <li>Use regulated under the Public Health Act and Alberta Pool Standards and Lifesaving Society governing bodies.</li> </ul>  |
| Eastlink Centre Aquatics – Programs   | Eastlink Centre Aquatics – Rentals   |
| <ul> <li>Avg of 120 swim lessons per 3-month season.</li> <li>Summer 15 aquatic classes per week, all other months are<br/>30 classes per week.</li> </ul>    | • Fees in alignment with Bylaw C-1395.   |
| Eastlink Centre Fieldhouse – Drop-Ins & Membership Use  | Eastlink Centre Fieldhouse – Programs  |
| <ul><li>Free, spontaneous use and booked.</li><li>Fees in alignment with Bylaw C-1395.</li></ul>  | <ul><li>Schedules vary.</li><li>Fees in alignment with Bylaw C-1395.</li></ul>   |
| Eastlink Centre Fieldhouse – Squash & Racquetball   | Eastlink Centre Fieldhouse – Rentals   |
| <ul> <li>Monday to Friday 6:00 am-9:00 pm</li> <li>Saturday to Sunday 8:00 am-9:00 pm</li> <li>Online and 311 bookings.</li> </ul>                            | Fees in alignment with Bylaw C-139.  |
| Eastlink Centre Fitness Centre – Drop-Ins & Membership Use  | Eastlink Centre Fitness Centre Concourse – Classes   |
| <ul> <li>Monday to Friday: 5:30 am-9:00 pm</li> <li>Saturday to Sunday: 8:00 am-9:00 pm</li> <li>Seasonal (TBD) \$2 Track program available daily.</li> </ul> | <ul> <li>Schedules vary.</li> <li>Drop-in Summer 20 classes per week, all other months are<br/>40 classes per week.</li> </ul>   |

| Eastlink Centre Fitness Centre – Fitness Programs   | Eastlink Centre Fitness Centre –<br>Multipurpose Room–Rentals   |
|---|---|
| <ul><li>Program fees range.</li><li>Registered and scheduled programs.</li><li>Fees in alignment with Bylaw C-1395.</li></ul>   | Fees in alignment with Bylaw C-1395.  |
| Eastlink Centre Childcare – Playcare  | Gymniks – Building Operations   |
| <ul> <li>Monday–Thursday: 8:30 am– 7:00 pm         Friday: 8:30 am–12:45 pm         Saturday: 10:30 am–2:30 pm     </li> <li>Online booking up to 72 hours in advance.</li> <li>Free access for membership holders, \$5 per hour for non-members.</li> <li>Follow best practices as outlined in Childcare Act.</li> </ul> | Alignment with facility use contract.   |
| Food Vendors & Tenants – Food Vending Services  | Food Vendors & Tenants – Tenant Office Space  |
| Operational hours are consistent with high foot traffic campus times.   | Office fees as per individual contract agreements.  |
| Food Vendors & Tenants – Vending & ATM Machines   | Dave Barr Community Centre – Ice Operations   |
| Contract agreements in place  | <ul><li>Fees in alignment with Bylaw C-1395.</li><li>Schedules vary and are available online.</li></ul> |
| Dave Barr Community Centre – Rentals  | Dave Barr Community Centre - Concession   |
| Fees in alignment with Bylaw C-1395.  | Structural maintenance completed by Facilities.   |

|   | Council Strategic Plan Alignment             |
|---|--|
| Outdoor Pool Shade Shelters                   | Quality of Life                              |
| Pop-up Kiosks                                 | Quality of Life                              |
| Membership Growth                             | Quality of Life                              |
| Security Fence                                | Quality of Life                              |
| Rec and Culture Strategy                      | Quality of Life                              |
| Develop and Execute Community Seasonal Events | Quality of Life                              |
| Sport Tourism                                 | Innovative Efficiencies & Economic Readiness |

## COMMUNITY SOCIAL DEVELOPMENT

#### **OVERVIEW**

The Community Social Development (CSD) department supports community safety and wellbeing through the funding and delivery of high-quality social programs. These supports and services are delivered in a timely, responsive manner, which puts the individual at the center of an integrated service delivery model. Through these actions and civil society partnerships, Community Social Development is helping to ensure that Grande Prairie residents thrive.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (1,634,654) | 43,265    | (1,591,389) | (1,591,389) | (1,591,389) | (1,591,389) |
| Operating Expenses | 2,794,270   | 222,038   | 3,016,308   | 3,041,462   | 3,078,160   | 3,102,004   |
| Net Required       | 1,159,616   | 265,303   | 1,424,919   | 1,450,073   | 1,486,771   | 1,510,615   |

Adjustments for 2023 Budget include Internal Rent expense relating to tenancy at the Coordinated Care Campus, expanded corporate scope of Indigenous Liaison Advisor, and other adjustments to maintain current levels of service.

#### SERVICE OVERVIEW

#### **Community Compass/Coordinated Access Model Prevention Funding Framework** Social Impact Dashboard - Analysis financial flow and Annual Digital Asset Mapping of social sector – Real time inventory of community services. identify service gaps. • Digital Resource Directory – Search engine available Funding Alignment Strategy – 3 Strategic funding goals: 24/7/365. · 1. Align community priorities · Community Success Hub – Monthly meeting with · 2. Shared funding practices partners and licence holder on community data. • 3. Shared measurements · Qualified trainers for three levels of System Navigators. · Convene diverse stakeholders to achieve • Provide community training to service providers in collective impact. government, non-profit, voluntary, and private sectors. · Level 3 Homelessness Hub - Assessment hub for vulnerable people accessing housing first. · Maintain digital hubs on TEAMS for level 2 and 3 navigators.

#### FCSS, OSSI, and Reaching Home Funding Portfolio

- Community investment monitoring-currently funding 26 programs.
- · Reporting to different levels of government.
- · Financial Administration.
- · RFP Development and scoring.
- · Program design and implementation.

#### **Data Collection and Evaluation**

- · Quarterly reports.
- Review and monitor trends.
- Review of HelpSeeker data dashboards.
- Collaboration with GIS on needle debris and encampment strategy.
- Building a dashboard for Coordinated Care Campus.
- Collaboration with NGOs to obtain community level data i.e., New Drug Court.

#### **Social Research and Grants**

- Development of surveys, reports, community needs assessments.
- · Jurisdictional scans.
- · Literacy review.
- · Focus groups.
- · Community consultations.
- Census statistics.
- · Grant scans.
- · Grant applications.
- · Grant reporting.
- Policy review, development, and recommendations.

#### **Equity, Diversity, and Inclusion Lead**

- Participate/lead internal and external committees to enhance diversity initiatives.
- · Monthly meetings.
- Identify, address, and remove systemic barriers in processes, policies, plans, practices, programs, and services.
- Develop and implement internal/external training modules.
- · Train train-the-trainers for training modules.
- Develop annual EDI report to be shared with Council and community stakeholders, to provide a mechanism for accountability and success stories.
- · Develop annual Council approved action plan.

#### **Grande Prairie Local Immigration Partnership**

- Maintaining and building the capacity of GPLIP Council that is broad-based and representative of the community.
- · Host monthly GPLIP Council meetings.
- Maintain and build the capacity of Immigrant Advisory Table (IAT).
- Develop Communication and Awareness Strategy.
- Review, implement and evaluate LIP and the Settlement Action Plan 2020 to 2025.
- Update and conduct Community Level Research on immigrant needs and community gaps.
- Facilitate and provide education on the importance of engaging in immigration in our community.
- IRCC quarterly narrative reports.

## Recreation Access Program

- Participating Facilities:
  - Eastlink CentreTwin Ice Arenas
  - Activity and Reception Centre
  - Dave Barr
  - Muskoseepi Park
  - · Grande Prairie Museum
  - · Heritage Discovery Centre
- Review and approve applications available online and can be submitted in person at Eastlink or CSD.
- · Monthly data collection.
- Annual review.

#### **Indigenous Liaison / Advisor**

- Develop and implement a Reconciliation Framework and Action Plan, support departments and service areas with implementation.
- Liase between the City of Grande Prairie and Indigenous communities and organizations to increase mutual understanding and collaboration.
- Identify opportunities for City leadership to broaden and deepen relationships and networks with Indigenous leaders, organizations, and communities to enhance relationships, programs, and services.
- Advise and lead the development of appropriate corporate strategies and processes, including providing support to various departments and units to facilitate implementation of the Calls to Action and Indigenous relations.
- Oversee the development and implementation of Indigenous training and cultural teachings for City staff, leadership and Council, and track and report to internal and external stakeholders on the City of Grande Prairie Indigenous-related initiatives and Reconciliation Framework.
- Stay abreast of trends, emerging issues, and grant opportunities to further advance initiatives.
- Research and apply best practices and innovative approaches to address Indigenous issues.

#### The Community Opioid Response Task Force

- · Lead quarterly meeting-Agenda and meeting minutes.
- Coordinate screenings of the new Opioid Awareness video series to counter stigma around drug use and educate the community on available harm reduction, treatment, and recovery services.
- · Monthly infographic-Local data collection.
- Review and update Facilitation/Resource Guide and add new videos to Critical Condition video Series.
- 3 Sub committee's
  - · Education and awareness
  - Advocacy
  - Data
- Work with other Alberta municipalities to coordinate overdose response plans.
- Ensure that the overdose response website —
   everyoneisimpacted.com is updated and contains
   relevant information on resources, supports, and services.
- Update Opioid Strategy Framework and action plan 2022 to 2026 (4 pillars).

#### **Transit Access Program**

- Review and approve applications available online and can be submitted in person at Eastlink or CSD.
- Monthly data collection.
- · Annual review.

#### **Youth Advisory Council**

- Yearly recruitment process Annual deadline September 30.
- Open to youth ages 14 to 24.
- · Plan and facilitate monthly meetings.
- · Plan and facilitate Youth Week (May).
- Develop annual action plan and annual report.

| Annual Events  | GPREP Partnership and Emergency Social Services with the Provincial Government |  |  |  |
|--|--|--|--|--|
| Passionate Heart Award: February 14  | Northwest Region ESS meeting – Planning and training                           |  |  |  |
| • Women of Influence Award: March 8  | for possible evacuations and deployment with ESS.                              |  |  |  |
| • Youth Engagement Awards: May 1–7   |  |  |  |  |
| <ul> <li>International Day for the Elimination of Racial<br/>Discrimination: March 21</li> </ul> |  |  |  |  |
| • International Day for Persons with Disabilities: December 3                                    |  |  |  |  |
| • Seniors Week: June 6–12  |  |  |  |  |
| Community Committees   | Home Support Services  |  |  |  |
| Food Security  | • Fees in alignment with Bylaw C-1395.   |  |  |  |
| <ul> <li>Accessibility</li> </ul>  | Screening and assessments.   |  |  |  |
| Provincial Living Wage Network   | Scheduling client visits in employee calendars.                                |  |  |  |
| Open Door Café   |  |  |  |  |
| <ul> <li>Grande Prairie Aboriginal Circle (GPACO) –</li> <li>Orange Shirt Day</li> </ul>         |  |  |  |  |
| CBYF Health & Wellness (Youth)   |  |  |  |  |
| Suicide Prevention Resource Network  |  |  |  |  |
| Impact Grande Prairie  |  |  |  |  |

|   | Council Strategic Plan Alignment |
|---|----------------------------------|
| Truth & Reconciliation: Report                        | Inclusive & Caring Community     |
| Coordinated System of Care                            | Inclusive & Caring Community     |
| Seniors Homecare Services & Funding                   | Engaging Relationships           |
| Action Appropriate Truth & Reconciliation Initiatives | Inclusive & Caring Community     |

## EMERGENCY & DISASTER PLANNING (GPREP)

#### **OVERVIEW**

Grande Prairie Regional Emergency Partnership (GPREP), is an organization that coordinates resources, personnel, and the response to large scale emergencies or disasters. GPREP believes that by working together, the communities are safer, and residents are better served. GPREP is comprised of and funded by the City of Grande Prairie, the County of Grande Prairie, and the Towns of Beaverlodge, Sexsmith, and Wembley. Personnel from these five municipalities collaborate to prepare for and respond to disasters across the region. GPREP prepares municipalities by coordinating emergency response exercises and providing training opportunities. GPREP's disaster response includes bringing together key players and establishing a control centre to support first responders and plan and coordinate the emergency response.

#### **DEPARTMENT BUDGET**

|           |          | 2023 Budget     | 2024 Budget             | 2025 Budget                     | 2026 Budget                             |
|-----------|----------|-----------------|-------------------------|---------------------------------|---|
| (282,894) | (87,372) | (370,266)       | (297,759)               | (297,759)                       | (297,759)                               |
| 514,310   | 138,549  | 652,859         | 598,827                 | 609,649                         | 617,574                                 |
| 231,416   | 51,177   | 282,593         | 301,068                 | 311,890                         | 319,815                                 |
|           | 514,310  | 514,310 138,549 | 514,310 138,549 652,859 | 514,310 138,549 652,859 598,827 | 514,310 138,549 652,859 598,827 609,649 |

Adjustments for 2023 Budget include Internal Rent expense relating to tenancy at the Coordinated Care Campus.

#### **SERVICE OVERVIEW**

### **Emergency Management Program Response Coordination** · Aligns with the Emergency Management Act and Local · Incident Command System is mandated under the Authorities Emergency Management Regulation. Emergency Management Act. • Aligns with Emergency Management Bylaw C-1291 and Bylaw C-1413. • Bylaw, agency, committee, Director of Emergency Management. · Minimum standards 1 training per year. · Training events held as required. **Emergency Coordination Centre**

- Emergency Management Bylaw C-1291.
- · GPREP agreement.

## **ENFORCEMENT SERVICES**

## **OVERVIEW**

Through innovative technology and techniques, Enforcement Services provides municipal bylaw enforcement and injury prevention in cooperation with the RCMP. Striving to be a positive community partner, ES officers assist with several community related activities and public education opportunities with a focus on safety, injury prevention, and bylaw adherence.

ES places a high importance on public communication and engagement, which is reflected by community involvement, the significant number of media interviews provided, and collaborative efforts to establish positive community relations.

In alignment with the following Acts:

MGA
 Peace Officers Act

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (5,969,486) | (962,812) | (6,932,298) | (6,941,814) | (6,952,995) | (6,962,295) |
| Operating Expenses | 6,973,163   | 649,249   | 7,622,412   | 7,536,262   | 7,562,787   | 7,580,444   |
| Net Required       | 1,003,677   | (313,563) | 690,114     | 594,448     | 609,792     | 618,149     |

Adjustments for 2023 budget include inception of dedicated Traffic Unit, impacts of Provincial regulations on automated traffic enforcement, and facility operating costs required for 2023.

| Bylaw Enforcement  | Provincial Act Enforcement  |
|--|---|
| <ul> <li>Calls begin at 7:00 am using direct line, switching to dispatch calls at 8:00 am.</li> <li>Dispatch Hours: Monday to Sunday 8:00 am-11:00 pm.</li> <li>24-hour emergency dispatch.</li> <li>Office hours: Monday to Friday 8:30 am-4:30 pm (closed from 12:00 pm-1:00 pm and statutory holidays).</li> <li>In alignment with the MGA and Peace Officers Act.</li> <li>Enforces Municipal Bylaws.</li> </ul> | <ul> <li>Calls begin at 7:00 am using direct line, switching to dispatch calls at 8:00 am.</li> <li>Dispatch Hours: Monday to Sunday 8:00 am-11:00 pm.</li> <li>24-hour emergency dispatch.</li> <li>Office hours: Monday to Friday 8:30 am-4:30 pm (closed from 12:00 pm-1:00 pm and statutory holidays).</li> </ul> |
| Bicycle Registration   | Community Peace Officer Traffic Enforcement   |
| Available through eServices.   | <ul> <li>Patrol Hours: Monday to Sunday 7:00 am–11:00 pm</li> <li>In alignment with MGA and Peace Officers Act, enforce Provincial Traffic Act.</li> <li>In alignment with Bylaw C-1166.</li> </ul>   |

| Parking Control  | Vehicle for Hire Licensing   |
|--|--|
| <ul> <li>Dispatch Hours: Monday to Sunday 7:00 am-11:00 pm.</li> <li>24-hour emergency dispatch.</li> <li>In alignment with Bylaw C-1166.</li> </ul>   | <ul> <li>Applications available online and can be submitted<br/>through email.</li> <li>In alignment with Bylaw C-1394.</li> </ul>   |
| Commercial Vehicle Inspections   | Animal Control   |
| <ul> <li>Specialized service with 4 officers trained.</li> <li>Proactive service.</li> <li>Officers must complete 32 Level 1 Inspections annually to remain certified.</li> <li>Time: approximately 1 hour, vehicle dependant.</li> <li>Many commercial vehicles fail and are put out of service.</li> </ul> | <ul> <li>Dispatch Hours: Monday to Sunday 7:00 am-11:00 pm.</li> <li>24-hour emergency dispatch.</li> <li>Pound Hours: Monday to Saturday 10:00 am-6:00 pm Sunday 12:00 pm-4:00 pm.</li> <li>Office hours: Monday to Friday 8:30 am-4:30 pm (closed from 12:00 pm-1:00 pm and statutory holidays).</li> <li>In alignment with Bylaw C-1226.</li> </ul> |
| Animal Licensing   | Regional Animal Care Facility (City Animal Pound)  |
| <ul> <li>Service available through online application, mail, phone, in-person, email or fax.</li> <li>In alignment with Bylaw C-1226.</li> </ul>   | <ul> <li>Dispatch Hours: Monday to Sunday 7:00 am–11:00 pm.</li> <li>In alignment with Bylaw C-1226.</li> </ul>  |

## **Automated Traffic Enforcement (Photo Enforcement)**

- 91 speed zones.
- 79 speed-prescribed times zones.
- 4 stop sign mobile video zones.
- 40 red light mobile video zones.
- 5 red light and speed on green cameras.
- Red light cameras at high collision intersections.
- Global Traffic is authorized to operate cameras 7 days per week covering 180 hours.

| Cou                      | ıncil Strategic Plan Alignment |
|--------------------------|--------------------------------|
| Public Security Unit Qua | ality of Life                  |

## GRANDE PRAIRIE FIRE DEPARTMENT

## **OVERVIEW**

The Grande Prairie Fire Department (GPFD) serves the residents of Grande Prairie with the goal of protecting life, property and the environment by providing effective emergency response such as:

Fire suppression

Emergency medical services

Rescue services

Public education

Fire inspection

Investigation services

Permits

In addition, Grande Prairie 911 provides 911 Call Answer and Emergency Fire Dispatch Services for the City of Grande Prairie and Northwestern Alberta. During times of local emergency, the GPFD takes a primary role in providing staffing, logistics, expertise, and leadership to ensure effective emergency response is provided to the community

#### Related Legislation:

Regulated to provide service under the MGA

Emergency Management Act

Safety Codes Act

City of Grande Prairie Bylaw C-1312

Safety Codes Act

Alberta 911 Standards

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (1,582,000) | (302,800) | (1,884,800) | (1,825,800) | (1,864,550) | (1,890,650) |
| Operating Expenses | 17,979,285  | 838,565   | 18,817,850  | 19,004,467  | 19,150,653  | 19,207,432  |
| Net Required       | 16,397,285  | 535,765   | 16,933,050  | 17,178,667  | 17,286,103  | 17,316,782  |

Adjustments for 2023 Budget include expanding platoon staffing to reduce departmental overtime requirements and other contractual obligations related to ratified GPFA IAFF Collective Agreement.

| Emergency Response  | Hazardous Materials Response  |
|---|-------------------------------|
| Service available 24/7/365.   | • Service available 24/7/365. |
| • In alignment with Safety Codes Act.   |                               |
| • In alignment with Bylaw C-1312 and the MGA.   |                               |
| <ul> <li>Policy 803: 5-minute response time achieved 90% of<br/>the time.</li> </ul>                            |                               |
| • 3 fire stations across Grande Prairie.  |                               |
| • 17 staff per shift with a minimum of 13 (minimum staffing standards determined internally to meet NFPA 1710). |                               |

| Incident Command   | Investigation   |
|--|---|
| <ul><li>ICS is provincially mandated.</li><li>In alignment with Emergency Management Act.</li></ul>  | In alignment with Bylaw C-131.  |
| Fire Prevention  | Fire Code Inspections   |
| <ul> <li>Ongoing.</li> <li>Issue response time: 24 hours.</li> </ul> Permits <ul> <li>Available through online applications.</li> </ul>                        | <ul> <li>Inspections are classified as per the Alberta Building Code Classification.</li> <li>The type of occupancy and the frequency of inspections range from every year to two years.</li> <li>In alignment with Safety Codes Act and QMP.</li> <li>Fees in alignment with Bylaw C-1395.</li> <li>In alignment with Bylaw C-1312.</li> <li>Public Services</li> <li>On request.</li> </ul> |
| <ul><li>Fees in alignment with Bylaw C-1395.</li><li>In alignment with Bylaw C-131.</li></ul>  |   |
| 911 Public Safety Answering Point (PSAP)   | Fire Department Dispatch  |
| <ul> <li>Service available 24/7/365.</li> <li>Access through 911.</li> <li>In alignment with Alberta 911 Act.</li> <li>In alignment with NFPA 1221.</li> </ul> | <ul> <li>Service available 24 /7/365.</li> <li>Fees in alignment with Bylaw C-1395.</li> <li>In alignment with Alberta 911 Act.</li> <li>In alignment with NFPA 1221.</li> </ul>  |

## **Afterhours City Services**

• Fees in alignment with Bylaw C-1395.

|  | Council Strategic Plan Alignment             |
|--|--|
| Fire Service Review – Implementing Recommendations | Innovative Efficiencies & Economic Readiness |
| CAD Upgrade  | Innovative Efficiencies & Economic Readiness |
| RMS Install and Purchase                           | Innovative Efficiencies & Economic Readiness |
| Staff Training to Ensure Best Practice Compliance  | Quality of Life                              |

## HOUSING & HOMELESSNESS

## **OVERVIEW**

The Housing and Homelessness department engages with community partners to provide and invest in programs and supports to create positive outcomes for people experiencing homelessness and housing instability with the long term goal of reducing homelessness. The department also oversees the Coordinated Care Campus and continually collaborates with community stakeholders to determine community needs to establish long term client-focused housing solutions and appropriate supports that improve the system of care for vulnerable individuals.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (7,061,639) | 97,618    | (6,964,021) | (7,190,566) | (7,190,566) | (7,190,566) |
| Operating Expenses | 7,513,612   | (100,237) | 7,413,375   | 7,432,416   | 7,447,510   | 7,452,609   |
| Net Required       | 451,973     | (2,619)   | 449,354     | 241,850     | 256,944     | 262,043     |

Adjustments for 2023 Budget include Street Outreach Center building expenses being moved to Mobile Outreach and the impacts of phased approach to Coordinated Care Campus renovations and tenancy.

| Homeless Initiatives  | Coordinated Care Campus  |
|---|--|
| <ul> <li>Program monitoring.</li> <li>Develop and score multiple grants yearly.</li> <li>Community Advisory Board on Homelessness CABH.</li> <li>AHS Task Force.</li> <li>Addressing community challenges and complaints.</li> <li>Landlord Tenant Advisor duties with both congregate and market housing.</li> </ul> | <ul> <li>Implementation of the Homelessness Strategy Workplan.</li> <li>Operation management and funding to external organization.</li> <li>Property management responsibilities.</li> <li>Custodian.</li> <li>Facility worker.</li> <li>Supported Living Act-Provincial Licence of accommodations.</li> </ul> |
| Homelessness Strategy   | Street Outreach Centre   |
| Implementation of the Homelessness Strategy Workplan.   | <ul><li>Daytime drop in program monitoring and reporting.</li><li>Funding of service provider for drop-in.</li></ul>   |

|   | Council Strategic Plan Alignment |
|---|----------------------------------|
| Coordinated Care Campus / Permanent Supportive<br>Housing Project | Inclusive & Caring Community     |
| Affordable Housing Action Plan                                    | Inclusive & Caring Community     |
| Provincial Rent Subsidy Program                                   | Engaging Relationships           |
| Advance Coordinated Care Campus Project                           | Inclusive & Caring Community     |
| Homeless Supports, Services & Funding                             | Engaging Relationships           |

## MOBILE OUTREACH

## **OVERVIEW**

Mobile Outreach is a diversion program focused on mitigating the impacts of street level social disorder, addiction and public intoxication. It assists businesses and residents in handling their concerns related to the street engaged population, which may include: trespassing, loitering, disturbances, public intoxication, needle debris and encampments. The program is intended to provide immediate support for a client's basic needs and navigation through local service systems such as emergency shelters, health care, addictions treatment and housing.

#### **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | -           | (50,712)  | (50,712)    | (50,712)    | (50,712)    | (50,712)    |
| Operating Expenses | 1,105,473   | 357,772   | 1,463,245   | 1,485,541   | 1,510,074   | 1,513,802   |
| Net Required       | 1,105,473   | 307,060   | 1,412,533   | 1,434,829   | 1,459,362   | 1,463,090   |

Adjustments for 2023 budget include contractual obligations and additional overtime to maintain current levels of service, and transition of Street Outreach Centre building expenses from Housing & Homelessness.

## **SERVICE OVERVIEW**

| Community Response (Residential and Business)  | Client Support   |
|--|--|
| <ul> <li>Monday to Friday: 7:00 am-11:00 pm<br/>Saturday to Sunday: 9:00 am-7:00 pm<br/>(not available on statutory holidays)</li> </ul> | <ul> <li>Monday to Friday: 7:00 am-11:00 pm</li> <li>Saturday to Sunday: 9:00 am-7:00 pm</li> <li>(not available on statutory holidays)</li> </ul> |
| Direct calls from community.   | Proactive and reactive.  |
| Proactive and reactive.  | Phone calls and referrals from community.  |
| • Phone calls or referral services from the Contact Centre.  |  |
| Scheduled and spontaneous education.   |  |

#### **Case Management**

- Monday to Friday: 7:00 am-11:00 pm Saturday to Sunday: 9:00 am-7:00 pm (not available on statutory holidays)
- Referrals from Hub Tables, agencies, Outreach workers, RCMP, and Enforcement Services.
- · Scheduled and spontaneous support.
- 6–12-month support.

## RCMP DETACHMENT

## **OVERVIEW**

RCMP provides the front-line services essential to promote public safety and security for Grande Prairie residents. Grande Prairie RCMP uses a variety of policing strategies within the community such as traffic enforcement, proactive patrols, 911 response, criminal investigations, drug enforcement, and facilitates access to addictions and mental health assistance. In addition, the use of public engagement allows the RCMP detachment to provide a visible presence with a focus on victim support and crime prevention.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (2,118,379) | (113,600) | (2,231,979) | (2,231,979) | (2,231,979) | (2,231,979) |
| Operating Expenses | 25,847,653  | 919,522   | 26,767,175  | 27,503,751  | 28,096,387  | 28,853,043  |
| Net Required       | 23,729,274  | 805,922   | 24,535,196  | 25,271,772  | 25,864,408  | 26,621,064  |

Adjustments for 2023 Budget include RCMP Enforcement Contract obligations relating to weapons upgrades and maintaining current member staffing levels.

| General Duty  | Forensic Identification Services   |
|---|--|
| • Incident Response: 24 /7/365.                         | Follows weekly schedule with on call coverage 365 days.  |
| General Investigation Section                           | Police Dog Services  |
| Follows weekly schedule with on call coverage 365 days. | Follows weekly schedule with on call coverage 365 days.  |
| Community Engagement & Diversity Unit                   | RCMP Traffic Services  |
| Follows weekly schedule.                                | <ul> <li>Follows weekly schedule with response to special initiatives throughout the year.</li> </ul>  |
| Cellblock Guarding                                      | Customer Service   |
| • 24/7/365.   | <ul> <li>Monday to Friday: 8:00 am–4.30 pm.</li> <li>Call taking and dispatch: 9:00 am–5pm.</li> </ul> |
| Administrative Support                                  | Operational Support  |
| Follows weekly schedule.                                | <ul><li>General Duty 24/7/365.</li><li>CPIC, data and records follow weekly schedule.</li></ul>        |

| Crime Analyst            | Custodial                |
|--------------------------|--------------------------|
| Follows weekly schedule. | Follows weekly schedule. |

|   | Council Strategic Plan Alignment |
|---|----------------------------------|
| Enhancing Engagement and Communication with<br>Community and Stakeholders | Quality of Life                  |
| Equity, Diversity & Inclusion   | Inclusive & Caring Community     |
| Crime Reduction & Community Safety  | Quality of Life                  |
| Enhancing Service Delivery  | Quality of Life                  |

## SPORTS DEVELOPMENT, WELLNESS & CULTURE

## **OVERVIEW**

The Sports Development, Wellness & Culture department focuses on liaising, supporting, and nurturing new and existing sport, culture, heritage resources, neighbourhood associations and community groups. The goal is to advocate, promote and further develop recreation and culture opportunities in Grande Prairie. The department oversees community grant administration and volunteer coordination. As well as overseeing and managing lifecycle need, large scale community events and usage of open space recreation infrastructure. The department monitors usage and recreation activity throughout the City and manages leisure infrastructure bookings. Responsibilities also include the coordination of general recreation, athletic and educational programming.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (671,279)   | 78,382    | (592,897)   | (562,834)   | (562,834)   | (562,834)   |
| Operating Expenses | 8,396,418   | 507,853   | 8,904,271   | 9,022,175   | 9,150,833   | 9,224,700   |
| Net Required       | 7,725,139   | 586,235   | 8,311,374   | 8,459,341   | 8,587,999   | 8,661,866   |

Adjustments to 2023 Budget resulting from staffing changes, increases to operating & expenses for City sponsored special events and increases to utilities.

| Custodial Services   | Community Rec Development   |
|--|---|
| Hours of operation vary by facility.   | Align community groups with appropriate City facilities and amenities.  |
| Contract Management  | Guest Services  |
| <ul> <li>Grant funding agreements, in alignment with Community<br/>Group Funding Guidelines and Community Advisory<br/>Committee Grant Funding Procedure.</li> </ul> | Hours of operation vary by facility.  |
| Regional Recreation Coordination   | Facility Operations   |
| <ul> <li>Intermunicipal agreement (6 municipalities).</li> <li>Grande Prairie Area Joint Recreation Master Plan.</li> </ul>  | <ul> <li>Leisure Centre, South Bear Creek Pavilion, Lawn Bowling,<br/>Legion Field, Activity and Reception Centre.</li> <li>Rentals, spontaneous use with scheduled drop-in and<br/>programs.</li> <li>Schedules available online.</li> </ul> |

| Community Engagement  | Facility Bookings   |
|---|---|
| <ul> <li>Council Policy 217.</li> <li>Quarterly Neighbourhood forums.</li> <li>Bylaw C-1422 and Community Advisory Committee policy and procedure.</li> <li>Combative Sports Commission Bylaw C-1173A, agreement between City and County Bylaw C-1250.</li> </ul> | <ul> <li>Bookings available through the booking fees in alignment with Bylaw C-1395.</li> <li>SCORES joint-use agreement for recreation facilities (community use of school gym after hours and school use of rec facilities during school hours).</li> <li>Ball Diamond Priority Policy 213.</li> <li>Ice Booking Priority Policy 202.</li> <li>Alcohol Management Policy 207.</li> <li>Reduced Cost/Free use of Facilities/Equipment Policy 203.</li> <li>Recreation and Culture Cancellation and Refund Policy 355.</li> </ul> |
| Community Events  | Event & Volunteer Coordination  |
| <ul><li>Corporate Event Strategy.</li><li>15 annual events.</li></ul>   | <ul> <li>Centralized coordination of volunteers and honorariums for all City departments.</li> <li>Honorariums Policy.</li> <li>Outdoor event permit Bylaw C-1405.</li> <li>Annual volunteer awards (George Repka and Bill Bowes).</li> </ul>   |
| Recreation Management Software  | Ernie Radbourne Pavilion (Muskoseepi Park Pavilion)   |
| <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>Recreation and Culture Cancellation and Refund Policy 355.</li> <li>Recreation Access Program.</li> </ul>  | <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>Hours contingent on season.</li> </ul>   |
| Interpretive Programs   | Educational Programs  |
| <ul><li>Fees in alignment with Bylaw C-1395.</li><li>Recreation and Culture Cancellation and Refund Policy 355.</li></ul>   | <ul><li>Fees in alignment with Bylaw C-1395.</li><li>Supports schools and teachers.</li></ul>   |
| Community Group Funding   | Arts & Culture Funding  |
| <ul> <li>In alignment with Policy 315 &amp; Procedure 315-1.</li> <li>Multi year funding agreements; emergency funding opportunity, annual enhancement funding.</li> <li>Applications can be found and submitted online.</li> </ul>                               | <ul> <li>Criteria, deadlines and applications available online.</li> <li>In alignment with Community Advisory Committee Policy &amp; Procedure.</li> </ul>  |
| Pursuit of Excellence Funding   | Large Scale Tourism Funding   |
| <ul> <li>Criteria, deadlines and application available online.</li> <li>In alignment with Community Advisory Committee Policy and Procedure.</li> </ul>   | <ul> <li>In alignment with Policy 317 and Procedure 317-1.</li> <li>Annual funding opportunity if requirements met.</li> <li>Applications available online.</li> </ul>  |

| Neighbourhood Association Funding            | Community Improvement Grant  |
|--|--|
| 12 active associations.                      | <ul> <li>Criteria, deadlines and application available online.</li> <li>In alignment with Community Advisory Committee Policy and Procedure.</li> </ul>  |
| Grande Prairie Public Library                | Museum Admin   |
| In alignment with the MGA and Libraries Act. | <ul> <li>Free admission.</li> <li>Seasonal hours.</li> <li>Public Art Policy 214.</li> <li>Museum practices as per Alberta Museum Association<br/>Standards.</li> <li>Cultural Master Plan.</li> </ul> |
| Collections Management                       |  |

## **KEY INITIATIVES AND PROJECTS**

• In alignment with Policy 119 and Procedure 119-1.

|   | Council Strategic Plan Alignment             |
|---|--|
| Recreation and Culture Strategy             | Quality of Life                              |
| Municipal Heritage Management Strategy      | Quality of Life                              |
| Sport Tourism                               | Innovative Efficiencies & Economic Readiness |
| Sport Hosting Grant                         | Innovative Efficiencies & Economic Readiness |
| Tourism Strategy                            | Innovative Efficiencies & Economic Readiness |
| Outdoor Space Enhancement Strategy          | Quality of Life                              |
| Soccer Field House - Request                | Engaging Relationships                       |
| Develop & Execute Community Seasonal Events | Quality of Life                              |
| Neighbourhood Amenities                     | Quality of Life                              |
| Winter City Strategy                        | Quality of Life                              |

## TRANSIT

## **OVERVIEW**

Transit services have a direct impact on the lives of residents and visitors by providing multiple mobility and transportation options. Grande Prairie Transit currently provides two types of service delivery: conventional fixed route services that utilizes larger buses and accessible door to door service for people with mobility challenges.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (1,044,300) | (112,200) | (1,156,500) | (1,156,500) | (1,156,500) | (1,156,500) |
| Operating Expenses | 5,665,495   | 401,644   | 6,067,139   | 6,117,378   | 6,135,108   | 6,172,224   |
| Net Required       | 4,621,195   | 289,444   | 4,910,639   | 4,960,878   | 4,978,608   | 5,015,724   |

Adjustments to 2023 budget resulting from advertising revenue opportunities, staffing changes and increased insurance and other operational costs.

## SERVICE OVERVIEW

| Conventional Transit Services  | Grande Prairie Accessible Transit (GPAT)   |
|--|--|
| <ul> <li>Service levels approved by Council.</li> <li>Fees in alignment with Bylaw C-1395.</li> </ul>  | <ul><li>Service Levels approved by Council.</li><li>Hours of Operation</li></ul>   |
| <ul> <li>Hours of Operation         Monday to Friday: 5:55 am–9:15 pm     </li> <li>Saturday: 8:22 am–9:15 pm</li> <li>Sunday and Holidays: 8:46 am–6:15 pm</li> </ul> | Monday to Saturday: 6:00 am–9:15 pm Sunday: 8:30 am–6:15 pm Statutory Holidays: Limited Service Fees in alignment with Bylaw C-1395. |

## **Private Charter Transportation**

- Charter buses can transport up to 37 seated passengers and an additional 15 standing passengers.
- 2-hour minimum charge for any charter service.
- Fees in alignment with Bylaw C-1395.

|                                     | Council Strategic Plan Alignment |
|-------------------------------------|----------------------------------|
| Paratransit Software Upgrade        | Inclusive & Caring Community     |
| Transit Redesign: Implementation    | Inclusive & Caring Community     |
| Implementation of on-demand transit | Inclusive & Caring Community     |
| Additional/Heated Shelters          | Quality of Life                  |

## **Invest GP**

The Invest GP service area is focused on creating and maintaining an environment where economic development is fostered and encouraged. This service area encompasses Economic Development, Investment Attraction, Events & Entertainment, Planning & Development, and Inspection Services. Invest GP ensures the City is contributing to a healthy regional economy by attracting and supporting new investment opportunities, providing top-notch events and entertainment, and by innovating our approaches to support all businesses and residents



## **ECONOMIC DEVELOPMENT**

## **OVERVIEW**

The Economic Development department assists local businesses' expansion goals and helps guide investors through the development process by acting as a facilitator for municipal services. The department seeks to accommodate the needs of residents and businesses by providing exceptional customer service, supporting the development needs of the local community, encouraging new investment and supporting local economy focused organizations.

#### **DEPARTMENT BUDGET**

|                         | 2022 Budget         | \$ Change      | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|-------------------------|---------------------|----------------|-------------|-------------|-------------|-------------|
| Revenue                 | -                   | -              | -           | -           | -           | -           |
| Operating Expenses      | 881,120             | (10,106)       | 871,014     | 885,487     | 894,231     | 898,966     |
| Net Required            | 881,120             | (10,106)       | 871,014     | 885,487     | 894,231     | 898,966     |
| There are no significan | t budget changes fr | om prior year. |             |             |             |             |

## **SERVICE OVERVIEW**

| Business Retention & Expansion   | Business & Investment Attraction  |
|--|---|
| <ul> <li>Acknowledge requests for information within one day.</li> <li>Retail Market Analysis completed every two years.</li> <li>Economic profile completed every year.</li> <li>GP Guide every year.</li> <li>Manage grant programs as per City Policies.</li> </ul> | <ul> <li>Maintain current information documents annually.</li> <li>Acknowledge information requests within 2 business days and provide information within 5 business days.</li> </ul> |

|   | Council Strategic Plan Alignment             |
|---|--|
| Hughes Lake Servicing Strategy                | Innovative Efficiencies & Economic Readiness |
| Tourism Strategy: City Expectations           | Innovative Efficiencies & Economic Readiness |
| Expedited Health Care: Feasibility            | Innovative Efficiencies & Economic Readiness |
| Labour Market Study: Recommendations          | Innovative Efficiencies & Economic Readiness |
| <b>Business incentive: Assessment/Options</b> | Innovative Efficiencies & Economic Readiness |
| Agribusiness/Industry Attraction: Funding     | Innovative Efficiencies & Economic Readiness |

## **EVENTS & ENTERTAINMENT**

## **OVERVIEW**

Events & Entertainment manages two key facilities: the Bonnetts Energy Centre and the Montrose Cultural Centre. Within these facilities a wide range of community services are provided and held to enhance the health, wellbeing and cultural experience for the residents of Grande Prairie. The Events and Entertainment department provides the following services to the community:

- · Community and commercial events
- Venues for concerts, banquets, weddings, parties, tradeshows, and meetings
- Venue for AJHL Storm Hockey
- · Venues for international, national, provincial, and local sporting events
- · Coordination and planning of community and corporate events

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (3,423,374) | (110,000) | (3,533,374) | (3,533,374) | (3,533,374) | (3,533,374) |
| Operating Expenses | 6,178,444   | 89,964    | 6,268,408   | 6,236,002   | 6,253,662   | 6,234,324   |
| Net Required       | 2,755,070   | (20,036)  | 2,735,034   | 2,702,628   | 2,720,288   | 2,700,950   |

Adjustments to 2023 Budget includes increases to advertising opportunities, facility rental and other sales and increases to utilities expenses.

| Montrose Cultural Centre – Library   | Montrose Cultural Centre – Art Gallery  |
|--|---|
| <ul> <li>Hours of operation and programming determined by<br/>Grande Prairie Public Library.</li> </ul>  | Hours of operation and programming determined by Art<br>Gallery of Grande Prairie.  |
| Custodial, operational and contract security services.   | Custodial, operational and contract security services.  |
| Facility repairs and maintenance as needed.  | Facility repairs and maintenance as needed.   |
| Montrose Cultural Centre – Teresa Sargent Hall   | Montrose Cultural Centre – Concession   |
| <ul> <li>Fees in alignment with Bylaw C-1395.</li> <li>Respond to online or phone bookings within 24–48 hours.</li> <li>Event services, custodial, operational and contract security services.</li> <li>Facility open as required by event organizer.</li> <li>When not rented, the venue is open to the public in line with Library operating hours.</li> </ul> | <ul> <li>Operational hours consistent with high foot traffic times.</li> <li>Food service tenant agreement in place for concession. space and a portion of food and beverage sales.</li> <li>Exclusivity agreement for event catering.</li> </ul> |

| Bonnetts Energy Centre – Ice Rental  | Bonnetts Energy Centre – External Rental   |
|--|--|
| <ul> <li>Fees in alignment with Bylaw C-1395; Ice Bookings<br/>Priority Policy 202.</li> <li>Dedicated ice time for user groups available 6:00<br/>am-12:00 pm (last ice time booking is 11:00 pm).</li> <li>Operational staff on site from 6:00 am-2:00 am during peak season.</li> </ul> | <ul> <li>Fees vary based on event requirements.</li> <li>Bonnetts Energy Arena, The Bowes, Bonnetts Energy Arena Meeting Room, Terry Lock Room, Auto Dealer's Room, Helen Rice Plaza.</li> <li>Online or phone bookings.</li> <li>Negotiation of large scale events typically completed 18–12 months out, community bookings typically 12 months out, short notice events may be accommodated with a few days notice.</li> <li>Facility open as required by event organizer.</li> <li>Box office, security and guest services in line with event and AGLC licensing requirements.</li> </ul> |
| Bonnetts Energy Centre – Food and Beverage   | Bonnetts Energy Centre – Events (Internal)   |
| <ul> <li>Operational hours consistent with event schedules.</li> <li>Food service tenant agreement in place for space and percentage of food, beverage sales and catering.</li> </ul>  | <ul> <li>Box office hours Monday to Friday 10:00 am-3:00 pm, weekend schedule varies, extended box office hours during events.</li> <li>Booking and guest services for a variety of sporting events, concerts, banquets or trade shows.</li> <li>Box office, security and guest services in line with event and AGLC licensing requirements.</li> <li>Event set-up and advertising.</li> <li>Average between 150-175 event days per year.</li> </ul>   |

## **Bonnetts Energy Centre – Storm Hockey**

- Dedicated ice time September to April based on AJHL schedule.
- Percentage agreement in place with anchor tenant.
- Box office fees and concession revenue.
- Extended box office hours during games.
- Box office, security and guest services in line with event and AGLC licensing requirements.

|   | Council Strategic Plan Alignment |
|---|----------------------------------|
| Modernize Bonnetts Energy Centre                    | Engaging Relationships           |
| Explore Entertainment & Recreation District Concept | Engaging Relationships           |
| Rec and Culture Strategy                            | Quality of Life                  |
| Develop & Execute Community Seasonal Events         | Quality of Life                  |
| Updating concession - Next Phase                    | Quality of Life                  |
| Winter City Strategy                                | Quality of Life                  |

## INSPECTION SERVICES

## **OVERVIEW**

The Inspection Services department ensures uniform compliance under the Safety Codes system of Alberta to help provide a safe and inclusive community. Key services are to provide permit issuance, inspections, exceptional customer service, education and information, investigations, enforcement, and compliance.

The department supports the quality of life of residents through code compliance and delivery of services through the Quality Management Plan, ensuring all buildings are safe to occupy and enjoy. Through the delivery of services, they strive to connect with the public through online resources and in-person events to increase the public's awareness of the importance of required permits. The departments also offers incentive programs for wavier of fees for green initiative projects.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (1,210,800) | (75,000)  | (1,285,800) | (1,260,800) | (1,210,800) | (1,210,800) |
| Operating Expenses | 1,601,289   | 12,436    | 1,613,725   | 1,617,424   | 1,618,601   | 1,617,782   |
| Net Required       | 390,489     | (62,564)  | 327,925     | 356,624     | 407,801     | 406,982     |

Adjustments for 2023 Budget include an increase in permit revenues and other contractual obligations to maintain current levels of service.

| Permit Approvals & Issuance   | Education, Engagement, and Information  |
|---|---|
| <ul> <li>Building permit issuance, upon a completed application.</li> <li>Residential permit issuance within a 5-day turnaround.</li> <li>Commercial permit issuance within a 7-day turnaround.</li> <li>Sub-trade permits issued within 48 hours of building permit issuance.</li> </ul> | <ul> <li>Newsletters twice a year.</li> <li>Attend home shows, industry group meetings (home builders, constructors), present code changes to industry and regularly update website.</li> <li>Basic file searches are completed within 24 hours.</li> </ul> |
| Building Permit Inspections   | Sub-Trade Permit Inspections  |
|   |   |
| <ul> <li>Requests for inspections are scheduled immediately upon receiving request.</li> <li>Inspections are completed within 2 to 5 days.</li> </ul>   | <ul> <li>Rough-in inspections must be completed and passed<br/>prior to some building inspections (ex. building framing<br/>inspection).</li> </ul>   |
| receiving request.  | prior to some building inspections (ex. building framing  |

## PLANNING & DEVELOPMENT

## **OVERVIEW**

The Planning & Development department is responsible for many aspects of the land-use planning and development process. The department supports residents, developers, builders and others involved in planning, design and construction to provide a safe, efficient, aesthetically pleasing and environmentally friendly community.

#### Planning and Development focuses on four key areas:

- 1) Land Use Planning maintains, processes and updates statutory land use plans, policies and amendments to non-statutory planning documents.
- 2) Development Permitting administers the City of Grande Prairie's Land Use Bylaw, reviews and provides decisions on development permit applications, as well as issue Certificates of Compliance.
- 3) Land Management manages Public Land within the City boundary, owned by the City of Grande Prairie. This area oversees the acquisition, disposition, leasing, licensing and encroachments on Public Land to ensure the fair, effective and economically viable management of this land.
- 4) Business Licensing issues licenses for businesses, business activities and persons engaged in business.

## **DEPARTMENT BUDGET**

|                    | 2022 Budget | \$ Change | 2023 Budget | 2024 Budget | 2025 Budget | 2026 Budget |
|--------------------|-------------|-----------|-------------|-------------|-------------|-------------|
| Revenue            | (602,380)   | 37,750    | (564,630)   | (574,780)   | (574,780)   | (574,780)   |
| Operating Expenses | 1,695,873   | 95,701    | 1,791,574   | 1,802,764   | 1,814,155   | 1,823,788   |
| Net Required       | 1,093,493   | 133,451   | 1,226,944   | 1,227,984   | 1,239,375   | 1,249,008   |

Adjustments for 2023 Budget include transfer of subdivision authority from Engineering Services, reductions to anticipated development and compliance revenues, increased consulting fees related to land management.

| Statutory Plan Preparation & Amendments   | Land Use Bylaw Amendments (Rezoning)   |
|---|--|
| <ul> <li>Acknowledge request within 48 hours.</li> <li>Review is coordinated internally and is typically completed within 4 weeks of receiving a complete draft plan with all supporting documents.</li> <li>Processing time is 4–6 months from the day completed application is received.</li> </ul> | <ul> <li>Processing time is 4–6 months from the pre-application to completion of the amendments.</li> <li>Issue notice to public for public hearing, 17 days prior to public hearing meeting.</li> </ul> |
| Special Projects  | Intermunicipal Relations   |
| As required by Council or CLT.  | As required by Council or CLT.   |

| Subdivision Approvals  | Addressing   |
|--|--|
| As per MGA and Subdivision and Development<br>Regulations.   | As per Policy 618 and Procedure 618.1.   |
| Municipal Compliance Certificates  | File Searches  |
| <ul> <li>Application is received immediately upon payment of the fee.</li> <li>Compliance certificates are issued within 5–7 business days.</li> <li>Rushed compliance certificates are issued within 24 hours.</li> </ul>   | <ul> <li>Application is received immediately upon payment of the fee.</li> <li>File Searches issued within 5–7 business days.</li> </ul>   |
| Municipal Approval Letters   | Development Permit Application Review  |
| <ul> <li>Application is received immediately upon payment of<br/>the fee.</li> <li>Municipal Approval Letters issued within 5–7 business<br/>days.</li> </ul>  | <ul> <li>Review and issuing decisions on Development Permit<br/>Applications in accordance with the Land Use Bylaw.</li> <li>Responding to applicants within 20 days to verify<br/>completeness of their application.</li> <li>Applications processing time is 10 days for a minor and 25<br/>days for a major following the formal acceptance of the<br/>application.</li> </ul>                            |
| Land Use Bylaw Enforcement   | General Inquiry Services   |
| Respond to complaints within a week, requesting compliance with the Land Use Bylaw.  | <ul> <li>Hours of operation are Monday to Friday from<br/>8:30 pm-4:30 pm.</li> <li>In-person inquiries addressed immediately.</li> <li>All other general inquiries are responded to within one<br/>business day.</li> </ul>   |
| License, Lease and Encroachment Agreements   | Acquisition and disposal of City lands   |
| Respond to applications and inquiries as per City policies.  | Respond to applications and inquiries as per City policies.  |
| Processing Business License Applications   | Compliance and Complaint Investigations  |
| <ul> <li>Respond to all general inquiries and those related to business licensing requirements within 5 business days.</li> <li>When all licensing requirements are met, license is issued within 5 business days.</li> <li>Payment is available online, and in person.</li> </ul> | <ul> <li>Complaints are acknowledged within one business day.</li> <li>Investigation is initiated within one working week. Follow up is done once investigation is completed. Timing is dependent on the complexity of the complaint.</li> <li>Share information with external enforcement agencies when necessary, within one business day to aid with general law compliance and investigation.</li> </ul> |

|   | Council Strategic Plan Alignment             |
|---|--|
| New Intermunicipal Development Plan (IDP) | Innovative Efficiencies & Economic Readiness |
| Land Inventory: Gap Analysis              | Innovative Efficiencies & Economic Readiness |
| Livable Neighbourhood: Land Use Policies  | Quality of Life                              |
| Beautification and Entrance Landscaping   | Innovative Efficiencies & Economic Readiness |
| MDP Review                                | Innovative Efficiencies & Economic Readiness |
| Swanavon ARP                              | Innovative Efficiencies & Economic Readiness |

# **Organizational Revenues & Expenses**

## FISCAL SERVICES

## **OVERVIEW**

Fiscal Services is where all general revenue is collected. This includes property taxes, grants, interest on investments, as well as dividend and franchise fee revenue. General expenses are also incurred in this area. These include long-term debt payments, capital tax, requisitions, and reserve transfers.

## **DEPARTMENT BUDGET**

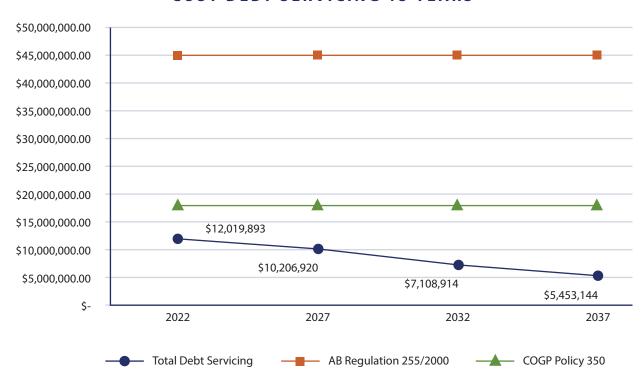
|                    | 2022 Budget   | \$ Change   | 2023 Budget   | 2024 Budget   | 2025 Budget   | 2026 Budget   |
|--------------------|---------------|-------------|---------------|---------------|---------------|---------------|
| Revenue            | (185,292,017) | (4,502,205) | (189,794,222) | (189,993,969) | (197,279,361) | (201,743,836) |
| Operating Expenses | 60,417,871    | (485,307)   | 59,932,564    | 65,184,633    | 68,038,533    | 70,343,598    |
| Net Required       | (124,874,146) | (4,987,512) | (129,861,658) | (124,809,336) | (129,240,828) | (131,400,238) |

Revenue increases are as a result of anticipated growth in the tax base and revenue from the County of Grande Prairie as a result of ICF negotiations. Expense decreases are expected as a result of less capital tax required to support capital projects.

## **Long-term Debt**

The City of Grande Prairie uses debt as a method of funding significant capital projects. This allows for the cost of those projects to be spread out over the period of time that residents benefit from the underlying asset. In 2023, the City will pay approximately \$12M in debt servicing costs. Over time, as years progress and loans are repaid, these costs will also decrease.

## **COST DEBT SERVICING 15 YEARS**



The 2023–2026 operating budget reflects final repayment of the following debt:

| Year | Original Debt | Description                    | Decrease in Annual<br>Servicing Costs |
|------|---------------|--------------------------------|---------------------------------------|
| 2023 | \$4,000,000   | Coca Cola Centre               | \$470,000                             |
| 2024 | \$4,400,000   | CKC & Crystal Centre Expansion | \$503,000                             |
| 2025 | \$7,000,000   | RCMP Building Renovations      | \$586,000                             |

## **Long-term Debt**

Council Policy 350, regulate the borrowing of long-term debt by the City, imposing maximums to ensure that borrowing practices are responsible, as well as maximization of total borrowing costs, matching of debt servicing with the benefit of the underlying asset, and financial flexibility for future borrowings.

Assuming no new debt is taken and required payments are made, debt over the next 15 years will reduce by approximately \$85M:

## **DEBT BALANCE 15 YEARS**



## **Reserve Balances & Policies**

Reserve funds provide the City with flexibility, cash flow management, and the ability for the City to achieve Council's Strategic Plan, while providing for property tax stabilization, provision of consistent service levels and in some cases, reducing the need for debt financing.

Council Policy 346 maintains the standards and guidelines for the establishment and use of reserve funds. All transactions, re-designations or revisions require Council approval.

The City's reserves consist of both externally and internally restricted balances, meaning some are required by the MGA or Bylaw, while others have been designated by Council.

#### Reserve balances as of June 30, 2022:

| Cemetery Perpetual Care    | \$3,867,319  |
|----------------------------|--------------|
| Facility Renewal           | \$8,300,320  |
| Financial Stabilization    | \$16,789,877 |
| Fleet Reserve              | \$10,270,293 |
| Future Expenditures        | \$41,251,143 |
| Pinnacle Ridge Special Tax | \$43,128     |
| Public Art                 | \$179,918    |
| Public Housing             | \$150,974    |
| Public Reserve             | \$3,076,698  |
| Transportation System Levy | \$8,181,063  |
| Total                      | \$92,110,732 |

| Service Area – Facility  | 2022 Fees<br>Pre GST  | 2023 Fees Pre<br>GST | GST<br>Applicable | 2023 Fees with<br>Applicable GST |
|--|-----------------------|----------------------|-------------------|----------------------------------|
| Community Knowledge Campus   |                       |                      |                   |                                  |
| Multiplex Aquatics and Wellness (Eastlink Centre)                    |                       |                      |                   |                                  |
| Drop-In Admissions   |                       |                      |                   |                                  |
| <del>Under 2 years</del> Under 3 years                               | Free                  | Free                 | Y                 | Free                             |
| Group Rate (10+ people) 10% discount off total *Conditions Apply*    |                       |                      |                   |                                  |
| Room Rental  |                       |                      |                   |                                  |
| All room rental rates double for Statuatory Holidays                 |                       |                      |                   |                                  |
| Equipment Rate   | n/a                   | \$47.62              |                   | \$50.00                          |
| Large Meeting Room – Sport Partner                                   | n/a                   | \$24.28 per hour     | Υ                 | \$25.49 per hour                 |
| Large Meeting Room - Non-Profit                                      | \$41.25 per hour      | \$41.25 per hour     | Υ                 | \$43.31 per hour                 |
| Large Meeting Room – Profit Rate                                     | n/a                   | \$58.22 per hour     | Υ                 | \$61.13 per hour                 |
| Fieldhouse (1/2 service) full day rate – Sport Partner               | n/a                   | \$737.37 per day     | Υ                 | \$774.24 per day                 |
| Fieldhouse (1/2 service) full day rate – Non-Profit                  | n/a                   | \$1106.40 per day    | Υ                 | \$1161.72 per day                |
| Fieldhouse (1/2 service) full day rate – Profit                      | n/a                   | \$1474.86 per day    | Υ                 | \$1548.60 per day                |
| Fieldhouse (1/4 service) full day rate – Sport Partner               | n/a                   | \$368.46 per day     | Y                 | \$386.88 per day                 |
| Fieldhouse (1/4 service) full day rate – Non-Profit                  | n/a                   | \$552.57 per day     | Υ                 | \$580.20 per day                 |
| Fieldhouse (1/4 service) full day rate – Profit                      | n/a                   | \$737.37 per day     | Υ                 | \$774.24 per day                 |
| North Concourse – Sport Partner                                      | n/a                   | No charge            |                   | No charge                        |
| North Concourse – Non-Profit   | n/a                   | \$117.56 per hour    | Υ                 | \$123.44 per hour                |
| North Concourse - Profit   | \$235.12 per hour     | \$235.12 per hour    | Υ                 | \$246.88 per hour                |
| South Concourse (Synrgy180™, Turf, Combat<br>Corner) – Sport Partner | n/a                   | No charge            |                   | No charge                        |
| South Concourse (Synrgy180™, Turf, Combat<br>Corner) – Non-Profit    | n/a                   | \$200.00 per hour    | Υ                 | \$210.00 per hour                |
| South Concourse (Synrgy180™, Turf, Combat<br>Corner) – Profit        | \$400.00 per hour     | \$400.00 per hour    | Υ                 | \$420.00 per hour                |
| Squash, Racquetball and Wallyball                                    |                       |                      |                   |                                  |
| <del>Indoor Courts</del>   | \$150.00 per half day | Remove               | Υ                 | Remove                           |
| Indoor Courts (for 12+ hours per court)                              | \$300.00 per day      | \$300.00 per day     |                   | \$315.00 per day                 |
| Outdoor Pool   |                       |                      |                   |                                  |
| Drop-In Admissions   |                       |                      |                   |                                  |
| <del>Under 2 years</del> Under 3 years                               | Free                  | Free                 |                   | Free                             |
| Group Rate (10+ people) 10% discount off total<br>*Conditions Apply* |                       |                      |                   |                                  |
| Memberships 10 Punch Pass  |                       |                      |                   |                                  |
| <del>Under 2 years</del> Under 3 years                               | Free                  | Free                 |                   | Free                             |

| Service Area – Facility   | 2022 Fees<br>Pre GST             | 2023 Fees Pre<br>GST | GST<br>Applicable | 2023 Fees with<br>Applicable GST |
|---|----------------------------------|----------------------|-------------------|----------------------------------|
| Pool Rental   |                                  |                      |                   |                                  |
| Whole Pool (up to 40 swimmers) Whole Pool (Sport Partner)               | \$122.40 per hour                | \$244.00 per hour    | Y                 | \$256.20 per hour                |
| Whole Pool (41-100 swimmers) Whole Pool (Non-Profit)                    | \$183.60 per hour                | \$333.33 per hour    | Y                 | \$350.00 per hour                |
| Whole Pool (101-150 swimmers) Whole Pool (Profit)                       | \$234.60 per hour                | \$532.48 per hour    | Υ                 | \$559.10 per hour                |
| Whole Pool (151-260 swimmers) Whole Pool (Private - up to 260 Swimmers) | \$285.60 per hour                | \$468.00 per hour    | Y                 | \$491.40 per hour                |
| Twin Ice Arenas   |                                  |                      |                   |                                  |
| Drop-In Admissions  |                                  |                      |                   |                                  |
| <del>Under 2 years</del> Under 3 years                                  | Free                             | Free                 | Υ                 | Free                             |
| Group Rate (10+ people) 10% discount off total *Conditions Apply*       |                                  |                      |                   |                                  |
| Ice Rental  | •                                |                      |                   |                                  |
| Group, Adult (Age 18+) Prime Time                                       | \$212.10 per hour                | \$216.34 per hour    | Υ                 | \$227.16 per hour                |
| Group, Adult (Age 18+) Non-Prime  | \$132.30 per hour                | \$134.95 per hour    | Y                 | \$141.70 per hour                |
| Group, Non-Adult (April 1 each year)                                    | \$132.30 per hour                | \$134.95 per hour    | Y                 | \$141.70 per hour                |
| Group, Junior Hockey A & B (April 1 each year)                          | \$165.00 per hour                | \$168.30 per hour    | Υ                 | \$176.72 per hour                |
| Ice Rental - Sell Off Ice Times   |                                  |                      |                   |                                  |
| Group, Adult (Age 18+) Prime Time                                       | \$169.68 per hour                | \$173.07 per hour    | Υ                 | \$181.72 per hour                |
| Group, Adult (Age 18+) Non-Prime  | \$102.84 per hour                | \$107.95 per hour    | Y                 | \$113.35 per hour                |
| Statutory Holidays  |                                  |                      |                   |                                  |
| Adult (Age 18+) Prime Time  | \$424.20 per hour                | \$432.69 per hour    | Υ                 | \$454.32 per hour                |
| Junior Hockey A & B   | \$346.50 per hour                | \$353.44 per hour    | Y                 | \$371.11 per hour                |
| Non-Prime & Youth (Age 17 and under)                                    | \$264.60 per hour                | \$269.90 per hour    | Υ                 | \$283.39 per hour                |
| Other Schools   | \$132.30                         | \$134.95 per hour    | Υ                 | \$141.70 per hour                |
| All Groups (May-August)   | \$132.30                         | \$134.95 per hour    | Υ                 | \$141.70 per hour                |
| Speed Skating Oval  |                                  |                      |                   |                                  |
| Snow Removal  | \$75.00 per <del>snowfall</del>  | \$75.00 per removal  | Υ                 | \$78.75 per removal              |
| Meeting Room Rentals  |                                  |                      |                   |                                  |
| Sport Partner   |                                  |                      |                   |                                  |
| Rental  | n/a                              | \$20.00 per hour     | Υ                 | \$21.01 per hour                 |
| Rental  | n/a                              | \$114.04 per day     | Υ                 | \$119.74 per day                 |
| Synthetic Turf and Grandstands  |                                  |                      |                   |                                  |
| Grandstand Rental   |                                  |                      |                   |                                  |
| Grandstand meeting room   | \$75.00 per half day             | Remove               |                   | Remove                           |
| Concession room   | \$40.00 per day                  | Remove               |                   | Remove                           |
| Snow Removal  | \$600.00 per <del>snowfall</del> | \$600.00 per removal | Y                 | \$630.00 per removal             |
| Cleaning/Grounds Maintenance Charge                                     | n/a                              | \$75.00 per event    | Y                 | \$78.75 per event                |
| Custodial Staff (per person)  | n/a                              | \$37.00 per hour     | Υ                 | \$38.85 per hour                 |

| Service Area – Facility                                 | 2022 Fees<br>Pre GST | 2023 Fees Pre<br>GST  | GST<br>Applicable | 2023 Fees with<br>Applicable GST  |
|---|----------------------|---|-------------------|---|
| Low Income Transit Program                              |                      |   |                   |   |
| Bus Passes are sold at 50% Off Regular Cost             |                      |   |                   |   |
| Youth (Age 6-17) & GPRC NWP Student Monthly Pass        | \$27.00              | \$27.00   | N                 | \$27.00   |
| Bus Passes at Regular Rate                              |                      |   |                   |   |
| Youth (Age 6-17) & GPRC NWP Student Monthly Pass        | \$54.00              | \$54.00   | N                 | \$54.00   |
| SUPERPASS - 10 Rides                                    |                      |   |                   |   |
| Youth (Age 6-17) & GPR€ NWP Student                     | \$17.00              | \$17.00   | N                 | \$17.00   |
| SUPERPASS - 20 Rides                                    |                      |   |                   |   |
| Youth (Age 6 to 17) & GPR€ NWP Student                  | \$34.00              | \$34.00   | N                 | \$34.00   |
| SUPERPASS - 30 Rides                                    |                      |   |                   |   |
| Youth (Age 6 to 17) & GPR€ NWP Student                  | \$51.00              | \$51.00   | N                 | \$51.00   |
| Engineering Services                                    |                      |   |                   |   |
| Storm Basins  |                      |   |                   |   |
| Woody Channel Storm Basin                               |                      | Fee per Ha of<br>development, based<br>on Woody Channel<br>as-built costs | N                 | Fee per Ha of<br>development, based<br>on Woody Channel<br>as-built costs |
| Industrial (North)                                      |                      | \$3,675.09/ha   | N                 | \$3,675.09/ha   |
| Cobblestone, Creekside, Riverstone (West)               |                      | \$3,102.78/ha   | N                 | \$3,102.78/ha   |
| Cobblestone East, Riverstone (West)                     |                      | \$2,660.61/ha   | N                 | \$2,660.61/ha   |
| Eagle Estates (If Density Increases), Countryside North |                      | \$3,965.21/ha   | N                 | \$3,965.21/ha   |
| Industrial (South)                                      |                      | \$1,937.06/ha   | N                 | \$1,937.06/ha   |
| Signature Falls   |                      | \$5,423.24/ha   | N                 | \$5,423.24/ha   |
| 132 Ave Storm Basin                                     |                      | \$10,290/ha as per<br>the 132 Ave Storm<br>Basin Study (2019)             | N                 | \$10,290/ha as per the<br>132 Ave Storm Basin<br>Study (2019)             |
| Energy & Environment                                    |                      |   |                   |   |
| Environmental Response                                  |                      | Actual Cost   | Υ                 | Actual Cost + GST   |
| Electric Vehicle Charging                               |                      | \$14.29 per hour  | Υ                 | \$15.00 per hour  |
| Dave Barr Community Centre                              |                      |   |                   |   |
| Ice Rentals   |                      |   |                   |   |
| Group, Adult (Age 18+) Prime Time                       | \$212.10 per hour    | \$216.34 per hour   | Υ                 | \$227.16 per hour   |
| Group, Adult (Age 18+) Non-Prime                        | \$132.30 per hour    | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Group, Non-Adult (April 1 each year)                    | \$132.30 per hour    | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Group, Junior Hockey A & B (April 1 each year)          | \$165.00 per hour    | \$168.30 per hour   | Υ                 | \$176.72 per hour   |
| Ice Rentals - Sell Off Ice Time                         |                      |   |                   |   |
| Group, Adult (Age 18+) Prime Time                       | \$169.68 per hour    | \$173.07 per hour   | Υ                 | \$181.72 per hour   |
| Group, Adult (Age 18+) Non-Prime                        | \$105.84 per hour    | \$107.95 per hour   | Y                 | \$113.35 per hour   |
| Statutory Holidays                                      |                      |   |                   |   |
| Adult (Age 18+) Prime Time                              | \$424.20 per hour    | \$432.69 per hour   | Υ                 | \$454.32 per hour   |
| Junior Hockey A & B                                     | \$346.50 per hour    | \$353.44 per hour   | Υ                 | \$371.11 per hour   |

| Service Area – Facility  | 2022 Fees<br>Pre GST                                    | 2023 Fees Pre<br>GST  | GST<br>Applicable | 2023 Fees with<br>Applicable GST  |
|--|---|---|-------------------|---|
| Non-Prime & Youth (Age 17 and under)   | \$264.60 per hour                                       | \$269.90 per hour   | Υ                 | \$283.39 per hour   |
| Other Schools  | \$132.30 per hour                                       | \$134.95 per hour   | Y                 | \$141.70 per hour   |
| All Groups (May-August)  | \$132.30 per hour                                       | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Revolution Place Bonnetts Energy Centre  |   |   |                   |   |
| Ice Rental   |   |   |                   |   |
| Group, Adult (Age 18+) Prime Time  | \$212.10 per hour                                       | \$216.34 per hour   | Υ                 | \$227.16 per hour   |
| Group, Adult (Age 18+) Non-Prime   | \$132.30 per hour                                       | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Group, Non-Adult (April 1 each year)   | \$132.30 per hour                                       | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Group, Junior Hockey A & B (April 1 each year)   | \$165.00 per hour                                       | \$168.30 per hour   | Υ                 | \$176.72 per hour   |
| Ice Rental - Sell Off Ice Time   |   |   |                   |   |
| Group, Adult (Age 18+) Prime Time  | \$169.68 per hour                                       | \$173.07 per hour   | Υ                 | \$181.72 per hour   |
| Group, Adult (Age 18+) Non-Prime   | \$105.84 per hour                                       | \$107.95 per hour   | Υ                 | \$113.35 per hour   |
| Statutory Holidays   |   |   |                   |   |
| Adult (Age 18+) Prime Time   | \$424.20 per hour                                       | \$432.69 per hour   | Υ                 | \$454.32 per hour   |
| Junior Hockey A & B  | \$346.50 per hour                                       | \$353.44 per hour   | Υ                 | \$371.11 per hour   |
| Non-Prime & Youth (Age 17 and under)   | \$264.60 per hour                                       | \$269.90 per hour   | Υ                 | \$283.39 per hour   |
| Other Schools  | \$132.30 per hour                                       | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| All Groups (May-August)  | \$132.30 per hour                                       | \$134.95 per hour   | Υ                 | \$141.70 per hour   |
| Fire Department  |   |   |                   |   |
| Fire Inspection Services   |   |   |                   |   |
| File Search/Environmental Search/Summary Report  | \$125.00 per address,<br>per hour or portion<br>thereof | \$125.00 per address,<br>per hour or portion<br>thereof         | N                 | \$125.00 per address,<br>per hour or portion<br>thereof                 |
| Fire Dispatch Service Fee Formula  |   |   |                   |   |
| Annual Base Dispatch Fee per FD/Station  | <del>\$3,000.00</del>                                   | <del>\$3,000.00</del>   | <del>Y/N</del>    | <del>\$3,000.00</del>   |
| Plus Per Capita Dispatch Fee (population figures-<br>taken from latest Census information) | \$2.50 x population                                     | \$2.50 x population   | <del>Y/N</del>    | \$2.50 x population   |
| Monitor additional radio talk group for existing customers                                 | \$2,500.00 annually                                     | \$ <del>2,500.00 annually</del>                                 | <del>Y/N</del>    | \$ <del>2,500.00 annually</del>   |
| GIS  |   |   |                   |   |
| Digital Data   |   |   |                   |   |
| PDF of any single <i>hard copy</i> map sheet available above                               | \$50.00   | \$50.00   | Υ                 | \$52.50   |
| Other Miscellaneous Digital Data   |   |   |                   |   |
| As-Built Records – Hard copy (standard sheet size 2ft x 3ft)                               | \$0.50 per square<br>foot                               | \$1.00 per sq.ft., plus<br>one time \$26.50 data<br>search fee. | Y                 | \$1.00 per sq.ft., plus<br>one time \$26.50 data<br>search fee plus GST |
| As-Built Records – PDF Digital Sheet Copy  | \$0.50 per square<br>foot                               | \$6.00 per sheet, plus<br>one time \$26.50<br>data search fee.  | Υ                 | \$6.00 per sheet, plus<br>one time \$26.50 data<br>search fee plus GST  |

| Service Area – Facility  | 2022 Fees<br>Pre GST                                 | 2023 Fees Pre<br>GST                                  | GST<br>Applicable | 2023 Fees with<br>Applicable GST                      |
|--|--|---|-------------------|---|
| Inspection Services  |  |   |                   |   |
| Commercial Permits   |  |   |                   |   |
| Permits are Subject to Safety Code Levy (SCL) as d   | etermined by the Safe                                | ety Codes Council                                     |                   |   |
| Commercial Building Permit (HVAC included)   |  |   |                   |   |
| Commercial, Industrial, Institutional, Multi-Family  | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$85.00 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$85.00  | Н                 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$100.00 |
| Re-Construction (fire damaged buildings)   | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$85.00 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$85.00  | N                 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$100.00 |
| Commercial, Industrial, Institutional, Multi-Family<br>Additions, Alterations, Re-Construction<br>Swimming Pools Above or Below Grade  | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$85.00 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$100.00 | N                 | \$8.00/\$1,000.00 C.C.<br>to a minimum of<br>\$100.00 |
| Change of Use, Mobile Cooking Unit   | \$85.00  | \$100.00  | N                 | \$100.00  |
| Temporary Tent or Stage  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Standalone HVAC/Ventilation System - Roof<br>Top Unit  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Alternative Solution Proposal Review   | n/a  | \$200.00  | Υ                 | \$210.00  |
| Commercial Plumbing Permit   |  |   |                   |   |
| Commercial, Industrial, Institutional and Multi-<br>Family Additions, Alterations/Renovations"   | \$10.00/fixture to a<br>minimum of \$150.00          | \$15.00/fixture to a<br>minimum of \$150.00           | N                 | \$15.00/fixture to a<br>minimum of \$150.00           |
| Alteration/Renovation and Additions  | \$10.00/fixture to a<br>minimum of \$85.00           | \$15.00/fixture to<br>a minimum of<br>\$150.00        | N                 | \$15.00/fixture to a<br>minimum of \$150.00           |
| Temporary Plumbing Permit  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Mobile Cooking Unit  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Private Sewage Treatment System (PSTS) Permit  |  |   |                   |   |
| Temporary PSTS   | \$85.00  | \$100.00  | N                 | \$100.00  |
| Commercial Gas Permit  |  |   |                   |   |
| Commercial, Industrial, Institutional, Multi-Family,<br>Additions, Alterations (Unit Heater, Fireplace and<br>Barbecue install included in fee if indicated on permit<br>application and complete at time of final inspection) | \$150.00   | \$150 under 400k BTU's<br>\$300 over 400k BTU's       | N                 | \$150 under 400k BTU's<br>\$300 over 400k BTU's       |
| Other Fees not included in above:<br>a) Gas Fireplace, Barbeque, Unit Heater, Furnace,<br>Propane Tank over 454 Litres, Gas Pressurization<br>Re-test, Roof Top/Furnace Replacement, Mobile<br>Cooking Unit                    | \$85.00 per system                                   | \$100.00 per system                                   | N                 | \$100.00 per system                                   |
| Temporary Heat   | \$85.00/gas meter<br>set or tank source              | \$100.00/gas meter<br>set or tank source              | N                 | \$100.00/gas meter<br>set or tank source              |
| Commercial Electrical Permit   |  |   |                   |   |
| Annual Electrical Maintenance  | \$150.00   | \$200.00  | N                 | \$200.00  |
| Temporary Power - Meter Set or Portable Generator<br>Over 10k Watts  | \$85.00/meter set or<br>generator                    | \$100.00  | N                 | \$100.00  |
| Mobile Cooking Unit  | \$85.00  | \$100.00  | N                 | \$100.00  |

| Service Area – Facility                           | 2022 Fees<br>Pre GST  | 2023 Fees Pre<br>GST  | GST<br>Applicable | 2023 Fees with<br>Applicable GST  |
|---|-----------------------|---|-------------------|---|
| All other Electrical Fees are as follows:         |                       |   |                   |   |
| Value is determined by materials and labour Insta | ıllation              |   |                   |   |
| \$5,000.00  | \$150.00              | <del>\$150.00</del>   | N                 | <del>\$150.00</del>   |
| \$5,000.01 - \$10,000.00                          | \$200.00              | <del>\$200.00</del>   | N                 | <del>\$200.00</del>   |
| \$10,000.01 - \$15,000.00                         | <del>\$225.00</del>   | <del>\$225.00</del>   | N                 | <del>\$225.00</del>   |
| \$ <del>15,000.01 - \$25,000.00</del>             | <del>\$270.00</del>   | <del>\$270.00</del>   | N                 | <del>\$270.00</del>   |
| <del>\$25,000.01 - \$40,000.00</del>              | <del>\$350.00</del>   | <del>\$350.00</del>   | N                 | <del>\$350.00</del>   |
| \$ <del>40,000.01 - \$50,000.00</del>             | <del>\$400.00</del>   | <del>\$400.00</del>   | N                 | <del>\$400.00</del>   |
| \$ <del>50,000.01 - \$60,000.00</del>             | <del>\$420.00</del>   | <del>\$420.00</del>   | N                 | <del>\$420.00</del>   |
| \$60,000.01 - \$70,000.00                         | \$480.00              | <del>\$480.00</del>   | N                 | <del>\$480.00</del>   |
| \$70.000.01 - \$80,000.00                         | <del>\$525.00</del>   | <del>\$525.00</del>   | N                 | <del>\$525.00</del>   |
| \$80,000.01 - \$100,000.00                        | \$620.00              | <del>\$620.00</del>   | N                 | <del>\$620.00</del>   |
| \$100,000.01 - \$120,000.00                       | <del>\$700.00</del>   | <del>\$700.00</del>   | N                 | <del>\$700.00</del>   |
| \$120,000.01 - \$150,000.00                       | <del>\$780.00</del>   | <del>\$780.00</del>   | N                 | <del>\$780.00</del>   |
| \$ <del>150,000.01 - \$200,000.00</del>           | <del>\$950.00</del>   | <del>\$950.00</del>   | N                 | <del>\$950.00</del>   |
| \$200,000.01 - \$250,000.00                       | <del>\$1,110.00</del> | <del>\$1,110.00</del>   | N                 | <del>\$1,110.00</del>   |
| \$250,000.01 - \$300,000.00                       | <del>\$1,225.00</del> | <del>\$1,225.00</del>   | N                 | <del>\$1,225.00</del>   |
| \$300,000.01 - \$350,000.00                       | <del>\$1,350.00</del> | <del>\$1,350.00</del>   | N                 | <del>\$1,350.00</del>   |
| \$350,000.01 - \$400,000.00                       | <del>\$1,450.00</del> | <del>\$1,450.00</del>   | N                 | <del>\$1,450.00</del>   |
| \$400,000.01 - \$450,000.00                       | <del>\$1,550.00</del> | <del>\$1,550.00</del>   | N                 | <del>\$1,550.00</del>   |
| \$450,000,01 - \$500,000.00                       | <del>\$1,650.00</del> | <del>\$1,650.00</del>   | N                 | <del>\$1,650.00</del>   |
| \$500,000.01 - \$600,000.00                       | <del>\$1,950.00</del> | <del>\$1,950.00</del>   | N                 | <del>\$1,950.00</del>   |
| \$600,000,01 - \$700,000.00                       | <del>\$2,250.00</del> | <del>\$2,250.00</del>   | N                 | <del>\$2,250.00</del>   |
| \$700,000.01 - \$800,000.00                       | <del>\$2,450.00</del> | <del>\$2,450.00</del>   | N                 | <del>\$2,450.00</del>   |
| \$800,000.01 - \$900,000.00                       | <del>\$2,650.00</del> | <del>\$2,650.00</del>   | N                 | <del>\$2,650.00</del>   |
| \$900,000.01 - \$1,000,000.00                     | <del>\$2,800.00</del> | <del>\$2,800.00</del>   | N                 | <del>\$2,800.00</del>   |
| Over \$1,000,000.01                               | \$3,000.00            | \$3,000.00  | N                 | <del>\$3,000.00</del>   |
| \$0.00 to 5000.00                                 | \$150.00              | \$100.00  | N                 | \$100.00  |
| \$5,000.01 - \$20,000.00                          |                       | \$235.00  | N                 | \$235.00  |
| \$20,000.01 - \$35,000.00                         |                       | \$350.00  | N                 | \$350.00  |
| \$35,000.01 - \$50,000.00                         |                       | \$400.00  | N                 | \$400.00  |
| \$50,000.01 - \$65,000.00                         |                       | \$450.00  | N                 | \$450.00  |
| \$65,000.01 - \$80,000.00                         |                       | \$500.00  | N                 | \$500.00  |
| \$80,000.01 - \$100,000.00                        |                       | \$600.00  | N                 | \$600.00  |
| \$100,000.01 and up                               |                       | Fees Established at<br>\$6.00/\$1000.00 of<br>materials and labour<br>installations | N                 | Fees Established at<br>\$6.00/\$1000.00 of<br>materials and labour<br>installations |

| Service Area – Facility   | 2022 Fees<br>Pre GST   | 2023 Fees Pre<br>GST   | GST<br>Applicable | 2023 Fees with<br>Applicable GST   |
|---|--|--|-------------------|--|
| Commercial General  |  |  |                   |  |
| b) Refund for cancelled permit where no inspections   | occurred   |  |                   |  |
| ii) Application processed, preliminary reviews<br>conducted<br>iii) Application processed, permit issued  | Cost of original fee<br>less 50% or \$35.00 -<br>whichever is greater                              | Cost of original fee<br>less 50%   | Υ                 | Cost of original fee<br>less 50%, plus GST   |
| d) Transfer of a General Building Contractors Permit  | \$100.00   | \$100.00   | Υ                 | \$105.00   |
| e) Inspections/per discipline (after hours or weekends)   | N/A  | \$200.00   | Υ                 | \$210.00   |
| Residential Permits   |  |  |                   |  |
| Permits are Subject to Safety Code Levy (SCL) as d  | etermined by the Safe  | ety Codes Council  |                   |  |
| Residential Building Permit (HVAC included)   |  |  |                   |  |
| Single Family Dwelling, Duplex, Semi-detached,<br>Triplex, Fourplex, Garage Suite, Additions - (includes<br>covered decks) (Deck, Solid Fuel Burning Appliance<br>and Hot Tub included in fee if indicated on permit<br>application and complete at time of final inspection) | \$4.50/\$1,000.00 C.C.<br>Based on Prevailing<br>Market Value<br>\$180.00/sq. ft. of<br>floor area | \$4.50/\$1,000.00 C.C.<br>Based on Prevailing<br>Market Value<br>\$180.00/sq. ft. of<br>floor area | N                 | \$4.50/\$1,000.00 C.C.<br>Based on Prevailing<br>Market Value<br>\$180.00/sq. ft. of floor<br>area |
| Secondary Suites  | <del>\$150.00</del>  | <del>\$150.00</del>  | N                 | <del>\$150.00</del>  |
| Alterations<br>Fire Damaged Buildings<br>Secondary Suites<br>Below Grade Swimming Pools   | \$4.50/\$1,000.00<br>C.C. to a minimum<br>of \$85.00 based on<br>\$90.00/sq. ft. of floor<br>area  | \$4.50/\$1,000.00 C.C.<br>to a minimum of<br>\$100.00 based on<br>\$90.00/sq. ft. of floor<br>area | N                 | \$4.50/\$1,000.00 C.C. to<br>a minimum of \$100.00<br>based on \$90.00/sq. ft.<br>of floor area    |
| Manufactured/Modular Homes  | \$85.00  | \$100.00   | N                 | \$100.00   |
| Basement, Deck, Garage, Hot Tub, Retaining Wall,<br>Shed, Solid Fuel Burning Appliance, Swimming<br>Pool and Standalone HVAC/Ventilation System on a<br>Separate Permit   | \$85.00 each   | \$100.00 each  | N                 | \$100.00 each  |
| Demolition/Disconnect   | \$85.00  | \$100.00   | N                 | \$100.00   |
| Residential Plumbing Permit   |  |  |                   |  |
| Alteration/Renovation and Additions   | \$10.00 per fixture<br>to a minimum of<br>\$85.00  | \$15.00 per fixture<br>to a minimum of<br>\$100.00   | N                 | \$15.00 per fixture to a<br>minimum of \$100.00  |
| Manufactured/Modular Homes, Secondary Suites,<br>Basements  | \$85.00  | \$100.00   | N                 | \$100.00   |
| Residential Private Sewage Treatment System (PS   | TS) Permit   |  |                   |  |
| Temporary PSTS  | \$85.00  | \$100.00   | N                 | \$100.00   |
| Residential Gas Permit  |  |  |                   |  |
| Single Family Dwelling, Duplex, Semi-detached,<br>Triplex, Fourplex, Garage Suite (Unit Heater,<br>Air Conditioner, Fireplace and Barbecue install<br>included in fee if indicated on permit application<br>and complete at time of final inspection)                         | \$150.00 per<br>dwelling unit  | \$150/dwelling<br>under 400k BTU's<br>\$300/dwelling over<br>400k BTU's                            | N                 | \$150/dwelling under<br>400k BTU's \$300/<br>dwelling over 400k<br>BTU's                           |
| Secondary Suites  | \$85.00  | \$100.00   | N                 | \$100.00   |
| Additions, Alterations, Manufactured/Modular Homes  | \$85.00  | \$100.00   | N                 | \$100.00   |

| Service Area – Facility   | 2022 Fees<br>Pre GST   | 2023 Fees Pre<br>GST                                | GST<br>Applicable | 2023 Fees with<br>Applicable GST                    |
|---|--|---|-------------------|---|
| Barbecue, Furnace, Furnace Replacement, Fireplace,<br>Pressurization Re-test, Unit Heater, Propane Tank<br>over 454 Litres                              | \$85.00 each   | \$100.00 each                                       | N                 | \$100.00 each                                       |
| Temporary Heat  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Residential Electrical Permit   |  |   |                   |   |
| Secondary Suites  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Additions, Alterations, Manufactured/Modular Homes  | \$85.00  | \$100.00  | N                 | \$100.00  |
| Air Conditioning, Basement, Garage/Shed, Hot Tub,<br>Swimming Pool, and Unit Heaters on a Separate<br>Permit  | \$85.00 each   | \$100.00 each                                       | N                 | \$100.00 each                                       |
| Temporary Power   | \$85.00  | \$100.00  | N                 | \$100.00  |
| Residential General   |  |   |                   |   |
| b) Refund for cancelled permits where no inspections occurred   |  |   |                   |   |
| i) Application processed, no permit issued  | Original fee less \$50.00  | Full permit fee refund                              | Υ                 | Full permit fee refund                              |
| ii) Application processed, preliminary reviews conducted iii) Application processed, permit issued  | Cost of original fee<br>less 50%, or \$35.00 -<br>whichever is greater | Cost of original fee<br>less 50%                    | Υ                 | Cost of original fee<br>less 50%, plus GST          |
| d) Transfer of a General Building Contractors Permit  | \$100.00   | \$100.00  | Y                 | \$105.00  |
| e) Compliance Assessment  | \$170.00   | \$200.00  | Υ                 | \$210.00  |
| f) Inspections/per discipline (after hours or weekends)   | N/A  | \$200.00  | Υ                 | \$210.00  |
| Green Built Incentives  |  |   |                   |   |
| Solar Panels: Note; standalone solar array systems must be approved and inspected prior to disconnecting from the utility  PV Powered solar electricity | \$85.00 fee waived<br>Excludes Safety<br>Code Levy                     | \$100.00 fee waived<br>Excludes Safety<br>Code Levy | N                 | \$100.00 fee waived<br>Excludes Safety Code<br>Levy |
| Solar water/space heating   |  |   |                   |   |
| Wind Energy: Wind Turbines, to mechanically use air flow through turbines to generate power for electricity   | \$85.00 fee waived<br>Excludes Safety<br>Code Levy                     | \$100.00 fee waived<br>Excludes Safety<br>Code Levy | N                 | \$100.00 fee waived<br>Excludes Safety Code<br>Levy |
| Grey Water Re-Use:<br>A mechanical system installed to re-use greywater   | \$85.00 fee waived<br>Excludes Safety<br>Code Levy                     | \$100.00 fee waived<br>Excludes Safety<br>Code Levy | N                 | \$100.00 fee waived<br>Excludes Safety Code<br>Levy |
| Legislative Services  |  |   |                   |   |
| Subdivision Development Appeal Board<br>Advertising Application Fee   | \$350.00   | \$350.00  | Υ                 | \$367.50  |
| Parks Operations and Cemetery   |  |   |                   |   |
| Field Garden in Ground Cremation  |  |   |                   |   |
| Opening/Closing   | \$350.00   | \$385.00  | Υ                 | \$404.25  |
| Planning and Development  |  |   |                   |   |
| Miscellaneous   |  |   |                   |   |
| ASP Preparation Fee   | N/A  | \$61.48 per hectare                                 | Υ                 | \$64.55 per hectare                                 |

| Service Area – Facility   | 2022 Fees<br>Pre GST | 2023 Fees Pre<br>GST       | GST<br>Applicable | 2023 Fees with<br>Applicable GST |
|---|----------------------|----------------------------|-------------------|----------------------------------|
| Sports Development, Wellness and Culture  |                      |                            |                   |                                  |
| Activity Centre   |                      |                            |                   |                                  |
| Drop-In Admission   |                      |                            |                   |                                  |
| Family Family (4 or more people from the same household)                                    | \$15.00              | \$15.00                    | Y                 | \$15.75                          |
| Miscellaneous   |                      |                            |                   |                                  |
| After hours open/close fee  | n/a                  | \$25.00 per day            | Υ                 | \$26.25 per day                  |
| Facility cleaning fee   | n/a                  | \$60.00 per day            | Υ                 | \$63.00 per day                  |
| South Bear Creek  |                      |                            |                   |                                  |
| Ball Diamonds   |                      |                            |                   |                                  |
| Class A Diamonds - Youth  | n/a                  | \$71.23 (2 hours)          | Υ                 | \$74.79 (2 hours)                |
| Class A Diamonds ( <del>Diamond 1 &amp; 2)</del> - Non-Profit                               | \$83.80 (2 hours)    | \$83.80 (2 hours)          | Υ                 | \$87.99 (2 hours)                |
| Class A Diamonds ( <del>Diamond 1 &amp; 2)</del> - Profit                                   | \$99.75 (2 hours)    | \$99.75 (2 hours)          | Υ                 | \$104.74 (2 hours)               |
| Class B Diamonds - Youth  | n/a                  | \$59.93 (2 hours)          | Υ                 | \$62.93 (2 hours)                |
| Class B Diamonds <del>(Diamond 3-10</del> ) - Non-Profit                                    | \$70.50 (2 hours)    | \$70.50 (2 hours)          | Υ                 | \$74.03 (2 hours)                |
| Class B Diamonds <del>(Diamond 3-10)</del> - Profit   | \$84.00 (2 hours)    | \$84.00 (2 hours)          | Υ                 | \$88.20 (2 hours)                |
| Class C Diamonds - Youth  | n/a                  | \$34.47 (2 hours)          | Y                 | \$36.19 (2 hours)                |
| Class C Diamonds ( <del>Dave Barr, Parkside School &amp; Leisure Centre)</del> - Non-Profit | \$40.55 (2 hours)    | \$40.55 (2 hours)          | Υ                 | \$42.58 (2 hours)                |
| Class C Diamonds <del>(Dave Barr, Parkside School &amp; Leisure Centre)</del> - Profit      | \$48.30 (2 hours)    | \$48.30 (2 hours)          | Υ                 | \$50.72 (2 hours)                |
| Class D Diamonds - Youth  | n/a                  | \$19.51 (2 hours)          | Υ                 | \$20.49 (2 hours)                |
| Class D Diamonds <del>(Crystal Park, Montrose &amp; CKC)</del> -<br>Non-Profit              | \$22.95 (2 hours)    | \$22.95 (2 hours)          | Y                 | \$24.10 (2 hours)                |
| Class D Diamonds <del>(Crystal Park, Montrose &amp; CKC)</del><br>- Profit                  | \$27.30 (2 hours)    | \$27.30 (2 hours)          | Υ                 | \$28.67 (2 hours)                |
| Tournaments   |                      |                            |                   |                                  |
| <del>Diamond 1-7</del> 10 Diamonds  | \$1,995.00           | \$1,995.00                 | Υ                 | \$2,094.75                       |
| <del>Diamond 1-6</del> 9 Diamonds   | \$1,942.50           | \$1,935.15                 | Υ                 | \$2,031.91                       |
| <del>Diamond 1-5</del> 8 Diamonds   | \$1,890.00           | \$1,877.10                 | Υ                 | \$1,970.95                       |
| <del>Diamond 1-4</del> 7 Diamonds   | \$1,837.50           | \$1,820.78                 | Υ                 | \$1,911.82                       |
| <del>Diamond 1-3</del> 6 Diamonds   | \$1,785.00           | \$1,766.16                 | Υ                 | \$1,854.47                       |
| 5 Diamonds  | n/a                  | \$1,713.18                 | Υ                 | \$1,798.84                       |
| 4 Diamonds  | n/a                  | \$1,661.78                 | Υ                 | \$1,744.87                       |
| 3 Diamonds  | n/a                  | \$1,611.92                 | Υ                 | \$1,692.52                       |
| Statutory Holiday Fee   | n/a                  | \$538.56 per day           | Υ                 | \$565.49 per day                 |
| South Bear Creek Pavilion   |                      |                            |                   |                                  |
| Non-Profit  |                      |                            |                   |                                  |
| Rental  | n/a                  | \$364.29 per<br>tournament | Υ                 | \$382.50 per<br>tournament       |
| Sport Partner   |                      |                            |                   |                                  |

| Service Area – Facility                            | 2022 Fees<br>Pre GST | 2023 Fees Pre<br>GST       | GST<br>Applicable | 2023 Fees with<br>Applicable GST |  |  |
|--|----------------------|----------------------------|-------------------|----------------------------------|--|--|
| Rental   | n/a                  | \$404.76 per<br>tournament | Υ                 | \$425.00 per<br>tournament       |  |  |
| Profit   |                      |                            |                   |                                  |  |  |
| Rental   | n/a                  | \$476.19 per<br>tournament | Υ                 | \$500.00 per<br>tournament       |  |  |
| Transit  |                      |                            |                   |                                  |  |  |
| Adult (Age 18 to 59)                               |                      |                            |                   |                                  |  |  |
| Adult Day Pass - unlimited travel for one day      | n/a                  | \$7.00                     | N                 | \$7.00                           |  |  |
| Adult Weekend Pass - unlimited travel all weekend  | n/a                  | \$10.00                    | N                 | \$10.00                          |  |  |
| Youth (Age 6 to 17 and GPRC NWP Students)          |                      |                            |                   |                                  |  |  |
| Youth Day Pass - unlimited travel for one day      | n/a                  | \$6.00                     | N                 | \$6.00                           |  |  |
| Youth Weekend Pass - unlimited travel all weekend  | n/a                  | \$8.00                     | N                 | \$8.00                           |  |  |
| Seniors (Age 60+)                                  |                      |                            |                   |                                  |  |  |
| Senior Day Pass - unlimited travel for one day     | n/a                  | \$6.00                     | N                 | \$6.00                           |  |  |
| Senior Weekend Pass - unlimited travel all weekend | n/a                  | \$8.00                     | N                 | \$8.00                           |  |  |
| Charter  |                      |                            |                   |                                  |  |  |
| Non-Profit   | \$90.00 per hour     | \$100.00 per hour          | Υ                 | \$105.00 per hour                |  |  |
| Regular/Standard                                   | \$120.00 per hour    | \$130.00 per hour          | Υ                 | \$136.50 per hour                |  |  |

## **Appendix B – Glossary of Terms**

**AHS** 

Alberta Health Services

CAHB

Community Advisory Board on Homelessness

CCC

**Construction Completion Certificate** 

CLT

Corporate Leadership Team

**COLA** 

Cost of Living Allowance

**CRA** 

Canada Revenue Agency

**CRM** 

Customer Relationship Management system

**EDI** 

Equity, Diversity, and Inclusion

ES

**Enforcement Services** 

FAC

Final Acceptance Certificate

**GPLIP** 

Grande Prairie Local Immigration Partnership

**GPREP** 

Grande Prairie Regional Partnership

**IAEFD** 

International Academy of Emergency Fire Dispatch

IAT

**Immigrant Advisory Table** 

ICS

**Incident Command System** 

MCC

Montrose Cultural Centre

MGA

Municipal Government Act

**NFPA** 

**National Fire Protection Association** 

NGO

Non-Governmental Organization

**P-Cards** 

**Purchase Cards** 

PM

Preventative Maintenance

PO

Purchase Order

PQI

**Pavement Quality Index** 

QMP

Quality Management Plan

**RCMP** 

Royal Canadian Mounted Police

**RFP** 

**Request for Proposals** 

**SPWG** 

Strategic Priorities Working Group

**TBD** 

To be determined

**TIPPS** 

Tax Installment Payment Plan



