



POLICY

POLICY NO:	804	APPROVAL DATE:	October 23, 2006
TITLE:	Vehicle for Hire Licence and Permitting	REVISION DATE:	May 1, 2021
SECTION:	Protective Services	PAGE 1 OF 1	
DEPARTMENT:	Enforcement Services		

POLICY STATEMENT

The City of Grande Prairie (“City”) will ensure that drivers and operators of accessible taxis, limousines, designated driving services, private transportation providers, shuttle services taxis or transportation network companies, are properly licensed and carry out their trades in accordance with the relevant laws and bylaws and any conditions attached to their licenses.

REASON FOR POLICY

The City issues chauffeur permits to persons who operate vehicles for hire and wants to ensure these persons are properly licensed to obtain and maintain their chauffeur’s permit. Complaints respecting vehicles for hire and dispatch licensees may be filed from time to time with the City. The City needs to deal with any complaints and take the necessary action to assure the safety of the public.

RELATED INFORMATION

The City’s Vehicle for Hire Bylaw C-1394 and any amendments, governs the process to issue and renew chauffeur permits, vehicle permits and dispatch licenses, providing for an appeal process from any decision issued by a License Inspector, other than a decision to issue a violation ticket.

RESPONSIBILITIES

City Council will review and approve any revisions to this Policy.
City Manager will review and approve any procedures related to this Policy.
City Administration will carry out the policy based on established procedures.
The Enforcement Services Manager or their designate will receive and investigate complaints made regarding vehicle for hire and dispatch licensees and take the necessary action. All enforcement action, be it verbal warnings, the issue of written warnings, and/or the revocation of a chauffeur permit will be based primarily upon the seriousness of the complaint.