

# **POLICY**

POLICY NO: 803 APPROVAL DATE: July 4, 2006

TITLE: Level of Service, REVISION DATE: April 20, 2015

Grande Prairie Fire Department

SECTION: Protective Services PAGE 1 OF 2

**DEPARTMENT:** Fire

#### POLICY STATEMENT

The City of Grande Prairie recognizes that the Grande Prairie Fire Department is authorized to provide emergency services listed in Appendix "A" within the City's municipal boundary area.

The City of Grande Prairie Fire Department will provide a minimum on duty staffing of six (6) response personnel. When, due to an emergency incident, the staffing level falls below six (6) response personnel, the Senior Officer (or designate) on duty will determine whether to call back off-duty staff, based upon the anticipated length and severity of the incident.

The target travel time for emergency response to residential areas of the City is five (5) minutes.

#### REASON FOR POLICY

To identify the emergency services the Grande Prairie Fire Department is authorized to provide and to identify the level or standard to which each service will be performed.

#### RELATED INFORMATION

This policy is required to meet the intent of the Alberta Occupational Health & Safety Code and the Alberta Code of Practice for Fire Fighters. The City of Grande Prairie will strive to meet or exceed National Fire Protection Association standards as outlined below, subject to fiscal and logistical capabilities, combined with ongoing community risk assessment.

#### RESPONSIBILITIES

City Council will review and approve any revisions to this policy.

City Administration will carry out the policy based on established procedures.

# POLICY 803 APPENDIX A GRANDE PRAIRIE FIRE DEPARTMENT EMERGENCY SERVICE LEVELS AND STANDARDS

# EMERGENCY SERVICE PROVIDED LEVEL OR STANDARD

## **Emergency Dispatch Services**

Emergency Fire Dispatch NAEFD Certification, NFPA 1061, Level II

#### **Fire Fighting Services**

Pre-Emergency Planning NFPA 1021

Fire Fighting - Structural NFPA 1001, Level II, NFPA 1002

Fire Fighting - Wildland/Urban Interface NFPA 1051 Airport Crash/Rescue Firefighting NFPA 1003

Incident Command Services NFPA 1021, Level II, ICS 300

# **Emergency Medical Services**

Medical Co-Response (MCR)

Medical First Responder (MFR)

Medical First Responder (MFR)

(Only when no Ambulances are available)

### **Rescue Services**

Motor Vehicle Collisions, Vehicle Extrication NFPA 1001, NFPA 1006, NFPA 1670

NFPA 1006, NFPA 1670 Ice Rescue Swift/Flat Water Rescue NFPA 1006, NFPA 1670 Trench Rescue NFPA 1006, NFPA 1670 Hazardous Materials Response NFPA 472, Technician Level Confined Space Rescue NFPA 1006, NFPA 1670 Rope Rescue NFPA 1006, NFPA 1670 Elevator Rescue NFPA 1001, Level II Power Lines Down/Electrical Hazards NFPA 1001, Level II

### **Other Services**

**Building Collapse** 

Fire Education Services

NFPA 1035, Level II

Fire Code Inspection Services

NFPA 1031, Level II

NFPA 1033, Level II

NFPA 1033, Level II

Public Services (Complaints, Alarms, Unknown Odours)

NFPA 1006, NFPA 1670

Contracted and Disaster Response Services (As per existing Agreements)

# **Definitions**

"ICS" means: Incident Command System Training Certification

"NAEFD" means: National Academy of Emergency Fire Dispatch

"NFPA" means: National Fire Protection Association (Standard)

"Travel Time" means: Elapsed time from Fire Department Apparatus responding, to arrival at incident site